IBM: BrassRing and Onboard

BrassRing and Onboard Release Notes
September 2021

IBM

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Contents

Chapter 1. BrassRing and Onboard Release Notes, September 2021

This document is a common Release Notes document for BrassRing and Onboard. .

Training and Enablement Sessions:

To access training and enablement sessions for IBM Talent Management Solutions and Watson Talent products (which includes BrassRing and Onboard), refer to Training and Enablement Sessions.

eLearning and User Documentation:

To access eLearning and user documentation for IBM Talent Management Solutions (which includes BrassRing and Onboard), refer to the IBM Knowledge Center.

Browser and Language Support:

- BrassRing and Lead Manager Supported Browsers and Languages.
- Onboard Supported Browsers and Languages.

Badge and Training Courses:

- BrassRing and Workbench Badge Courses.
- BrassRing Add-on Training Courses.
- Onboard Training and Badges.
- Lead Manager Training and Badges.

Downloadable Release Notes:

- BrassRing and Lead Manager Downloadable PDF Release Notes.
- Onboard browser Downloadable PDF Release Notes.

BrassRing

BrassRing new features for the current release are listed here.

Refer to the BrassRing Welcome page on the IBM Documentation for a **Release** version of the BrassRing Release Notes.

Client Reminders

The **Client Reminders** section reminds clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

Enhancements - You Asked We Listened

We are proud to inform that this build introduces a number of features that were developed in response to clients' **Request for Enhancement (RFEs)**. IBM Kenexa is pleased to deliver these features in response to your responses and comments.

Requests For Enhancement (RFEs)
The following features were delivered in response to **RFEs**.

- Interview Manager - Ask Candidate First - Granular Time Slot Selection

Submit your product relevant enhancement ideas on the IBM Ideas Portal.

Client Training and Enablement Sessions

Please join the IBM Talent Management Solutions Training team for the regularly scheduled Training and Enablement sessions. These sessions might include release information, product demonstrations, implementation processes, and so much more!

See the site often for the most up-to-date schedule and agenda topics!

Dark Launch Features

Dark Launch features are those features that are released to `Staging environment - Only` and are NOT released to Production environment for a considerable amount of time. This process gives an opportunity and enough time to test these features thoroughly before they are available in the production environment. Clients are requested to configure and test these features and provide their feedback and inputs to your respective IBM representatives.

Data Insight Tool (DIT) - Admin Access to Other Users' Schedules

Note: This feature is currently deployed to the `Staging environment - Only` release. This feature will NOT be released to Production on 21 September 2021. A Production date is yet to be determined. See the upcoming release notes for status updates on this feature.

In DIT, the schedules that a user creates are accessible only by that user. No other BrassRing user including their DIT administrator can access the schedules created by a user. If the user that scheduled a template is unavailable, no other user can edit, renew or take any other action on the schedules. During release 21.06.08, a new feature is added where the DIT Administrator could access the schedules created by the users of the same client. The DIT administrator could view and renew the schedules created by other DIT users. Starting this release, this feature is extended to provide DIT administrators with access to actions like View, Edit, Pause, Resume, and Cancel.

To facilitate better understanding of the schedules of other users, a new column is displayed to admins when they access the My schedules tab. **Template type** is the new column added to the table. This column displays the type of template used to create the schedule. The following template types are displayed as:

• Standard - Displayed as Private to the administrators

• System - Displayed as Private to the administrators

• Public - Admins only - Displayed as Public to the administrators

• Private - Displayed as Private to the administrators

• Public - Admins/User Roles - Displayed as Public to the administrators

The administrator can either select a single schedule or multiple schedules at the same time and take one of the actions among View, Edit, Pause, Resume, and Cancel on other users' schedules.

The ability of the administrator to select single or multiple schedules at a time can be configured by the client as per the feature provided during release 21.07.13.

RTC internal reference (new) # 296824.

Visible Changes

The current release of IBM Kenexa® BrassRing® on Cloud includes the following visible changes for BrassRing and IBM Kenexa Lead Manager.

Skip Sign-In Talent Gateway - Privacy Policy

The privacy policy is displayed to all candidates that apply including the candidates that skip sign-on. Candidates that skipped sign-on receive a link in email for creating a Talent Gateway profile. Currently,

when candidates create a profile by using the link, they do not see the privacy policy again. Candidates might create a profile in the Talent Gateway weeks or months after they apply for the job. It is possible that the privacy policy is updated during this time. Therefore, starting this release, the candidates that create a profile in the Talent Gateway by using the links that are sent in email, see the privacy policy again and their consent is taken.

The following are the scenarios in which the privacy policy is displayed for a second time for candidates that skipped sign-on:

- Candidate applies for a job on Talent Gateway > candidate skips sign-on > Confirmation page shows Create Account link.
- Candidate applies for a job on Talent Gateway > candidate skips sign-on > DST confirmation email is sent to candidate with a Create Account link.
- Candidate applies for a job on Talent Gateway > candidate skips sign-on > Send Candidate Communication (or Rules Automation Manager (RAM) Trigger) email includes a Create Account link.

RTC internal reference # 303282.

Interview Manager - Updates

The following Interview Manager screens were updated to provide better mobile phone candidate experience:

- When users select **Clear All** on the second page, all values are removed, but the user still sees the second page while the page has no other action to be taken.
  - Starting this release, the user is returned to the first page after removal of all selections.
- The Second page shows same page title as first page: "Select Interview Times".
  - For general user experience, and especially for Accessibility,the page title updated to "Review Selected Times".

RTC internal reference # 303598.

Configurable Changes

The current release of IBM Kenexa BrassRing on Cloud includes the following configurable features for BrassRing and IBM Kenexa Lead Manager. Configurable features must be configured or turned on to be visible and available to users.

Interview Manager - Ask Candidate First - Granular Time Slot Selection

When the interview type is **Ask Candidate First**, based on a new client setting, candidates are allowed to choose time slots instead of time blocks. Previously, candidates were provided the option to choose among time blocks, for example, Morning or Afternoon. Starting this release, based on client setting, candidates can choose time slots at a granular level with a minimum time slot selection of 30 minutes. Candidates can choose a slot at increments of 30 minutes. For example,

- Candidates can choose slots like 8:00 to 9:00 making it 30 minutes plus an increment of 30 minutes total of an hour, or,
- 9:30 to 10:00, making it 30 minutes or
- 3:30 to 5:00 making it 30 minutes plus two increments of 30 minutes each totaling 1.5 hours.

The following are the changes in candidate experience when the candidates select the interview details page:

- Each available date displays a new drop-down list, which displays slots based on interview duration at 30-minute time slot start time. For example, 8:00-9:00, 8:30-9:30, 9:00-10:00.
- Each selected time slot displays on the review panel (or on subsequent review page in mobile view). Slots are horizontally listed, wrapping to extra lines as needed.

- The **Select all days** checkbox selects all available time slots and shows those slots in review pane (or review page in mobile view).
- On the review pane, a new per-date trash-icon is added to remove just the selections for a specific date.
- The confirmation page also displays the individual selected slots based on duration.

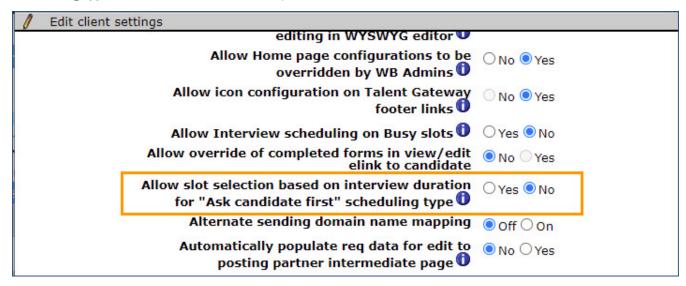**Note:** Interview slots less than 30-minutes duration do not change based on this feature.

RTC internal reference # 302003.

BrassRing Workbench

The current release of IBM Kenexa BrassRing on Cloud has the following new features for IBM Kenexa BrassRing Workbench. Configurable features must be configured or turned on to be visible and available to users.

Interview Manager - Granular Time Slot Selection - New Client Setting

Based on client request, the interview scheduling type - "Ask Candidate First" allows candidates to choose time slots at a granular level of 30 minutes or more. To configure this feature, a new client setting is added in the Workbench. **Allow slot selection based on interview duration for Ask candidate first scheduling type** is added with Yes or No as options and No is the default selection.

Choosing Yes for this setting allows candidates to select time slots of a minimum of 30 minutes and more at an increment of 30 minutes.

RTC internal reference # 302003.

Talent Gateways - Visual Branding Tool - Font Size and Field Size

In the Visual Branding Tool, while users edited the Talent Gateway elements, it was observed that the increase in font size is not resulting in expected behavior. The increased size in fonts is resulting in the parts of text to be covered or not being displayed correctly. Similarly, the controls like radio buttons and check boxes were not increasing proportionately to the increased size of fonts. Starting this release, the sizes of the fields and controls are updated in proportion to the size of the fonts by using dynamic dimensionality. Clients are recommended to do a Re-Save in the Visual Branding Tool for these changes to be implemented in the respective Talent Gateways.

RTC internal reference # 303379.

Rules Automation Manager (RAM) - GDPR Fields for Lead Manager

Currently, even for the clients that are configured for GDPR, Lead Manager "consent request" emails cannot be sent by using RAM. It is possible to send a communication to leads about GDPR, however, some items are missing that prevent the usage of RAM for this function. To send communications by using RAM, more lead profile fields are required to use as conditions. With this release, a new triggering mechanism is created.

Lead GDPR Consent is the new triggering mechanism. The following are the RAM details -

- Trigger Mechanism - None (disabled)
- Timing Mechanism - Only two options
  - Triggering(default)
  - Aging
- Timing hrs - Minimum 1 hour (default) for Triggering to send first email for consent request; For Aging, this can be configured for more hours (for example: 48 hours or 72 hours).
- Action - existing Send Notification is used to select a communication template having the Lead as a recipient that is selected by default (but no restrictions so that client can add more recipients if they want).
- Client needs to configure communication template in BrassRing and make sure that the **Lead Manager** landing page URL is placed in there.
- When this RAM runs for Triggering Timing mechanism, it picks up any leads that are created since last runtime with ConsentRequired is set to Yes, ConsentProvided is set to No and ConsentRequestDate is NULL.
- When this RAM runs for Aging Timing mechanism, it picks up leads that have ConsentRequestRequired set to yes AND ConsentProvided set to no AND (ConsentRequestDate+AgingDelayhrs) is past current datetime so that a reminder communication can be set up to be sent.
- No other new conditions are needed for this story other than this new Trigger mechanism that can be used to configure two different RAM triggers by using Timing mechanisms (Triggering or Aging). One of the two is to send first-time email (Triggering) and the second is for reminder email (Aging).
- This automated way of sending consent request email covers the leads that are added to the system by any means (manually or bulk upload) by any privileged user other than the lead itself using landing page link received through campaign.

RTC internal reference # 301731.

Onboard

Onboard new features for the current release are listed here.

Client Reminders

Client reminders remind clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

This document presents changes for the **September 2021 release of Onboard on Cloud**:

- US Staging - September 9, 2021
- US Production - September 18, 2021

Searchable PDF Release Notes

In addition to the existing link in the Onboard Downloadable PDF Release Notes topic to a PDF version of the release notes, the major enhancements were added to the topic, making them searchable.

Access the Downloadable PDF Release Notes topic to view (for each release) a summary of the major enhancements, and also access a PDF version of the release notes.

Visible Changes

Visible changes alter the appearance or performance of the product without requiring any configuration. The changes are immediately visible or available to users.

State Forms - Updated

The following set of state forms are updated during the current release:

- CaliforniaUSDE 4Employee Withholding Exemption Certificate.
- Canada Federal TD1X E(en)-Statement of Commission Income.
- Canada Federal TD1X E(fr)-Statement of Commission Income.
- CANADA-QUEBEC (en)CanadaTP10153-VSource Deductions Return.
- CANADA-QUEBEC (fr)CanadaTP10153-VSource Deductions Return.
- MaineUSWHEXPersonal Withholding Allowance Variance Certificate.
- MissouriUSMO W-4Employee Withholding Allowance Certificate.
- MissouriUSMO W-4CWithholding Affidavit for Missouri residents (Missouri resident employed in a foreign state).
- New YorkUSIT-2104Employee Withholding Allowance Certificate.
- New YorkUSIT-2104-ECertificate of Exemption from Withholding.

RTC internal reference # 303181.

Configurable Changes

Configurable features must be configured or enabled to be visible and available to users. There are no configurable changes during the September' 21 release.

There are no configurable changes during the current release.

Fixed Defects

In the current IBM Kenexa Onboard release, the following defects were addressed.

RTC Jazz Number	Defect Description
245252	TS005386236 - Activity Due Date Settings Removed
303409	TS006570450 - Error while adding activities to OB Workflow
303420	Removing unwanted context Call within Job Application Integration
303489	Remove LogV2RequestResponse handler chain

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