IBM: BrassRing and Onboard

BrassRing and Onboard Release Notes February 2021

Note

Before you use this information and the product it supports, read the information in "Safety and environmental notices" on page x and "Notices" on page x.

This edition applies to the current release, and to all subsequent releases and modifications until otherwise indicated in the new editions.

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Contents

Chapter 1. BrassRing and Onboard Release Notes, February 2021

This is a common Release Notes document for BrassRing and Onboard. .

Training and Enablement Sessions:

To access training and enablement sessions for IBM Talent Management Solutions and Watson Talent products (which includes BrassRing and Onboard), refer to Training and Enablement Sessions.

eLearning and User Documentation:

To access eLearning and user documentation for IBM Talent Management Solutions (which includes BrassRing and Onboard), refer to the IBM Knowledge Center.

Browser and Language Support:

- BrassRing and Lead Manager Supported Browsers and Languages.
- Onboard Supported Browsers and Languages.

Badge and Training Courses:

- BrassRing and Workbench Badge Courses.
- BrassRing Addon Training Courses.
- Onboard Training and Badges.
- Lead Manager Training and Badges.

Downloadable Release Notes:

- BrassRing and Lead Manager Downloadable PDF Release Notes.
- Onboard browser Downloadable PDF Release Notes.

BrassRing

BrassRing release features are added to this document at **US Production**.

Refer to the BrassRing Welcome page on the IBM Knowledge Center for a **Release** version of the BrassRing Release Notes.

Client Reminders

The **Client Reminders** section reminds clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

Client Training and Enablement Sessions

Please join the IBM Talent Management Solutions Training team for the regularly scheduled Training and Enablement sessions. These sessions might include release information, product demonstrations, implementation processes, and so much more!

See the site often for the most up-to-date schedule and agenda topics!

Enhancements - You Asked We Listened
We are proud to inform that this build introduces a number of features that were developed in response to clients' **Request for Enhancement (RFEs)**. IBM Kenexa is pleased to deliver these features in response to your responses and comments.

Requests For Enhancement (RFEs)
The following features were delivered in response to **RFEs**.

- Three new filters are added in the HR Status Aging section of the My Tasks Pane.

RFE Migration to Aha!

This is an IBM-wide project to migrate all RFEs to the roadmap system called Aha!. To ensure the best data will be migrated we were asked to review all RFEs.

IBM is undertaking a company-wide project around the RFE process. We are excited to share this with you and we are confident this will provide more transparency around the RFE process and provide consistency in our responses. A new tool, called ***Aha!*** *is going to be introduced during RFE training sessions. What is even better – your RFEs from the current system will be migrated, so all of the ideas, votes, comments will be available. Look for registration for our RFE sessions on the Knowledge Center soon.*

Can I still enter RFEs?

- Absolutely! RFEs can still be entered into the old system (developerWorks). These will be reviewed and updated, and then migrated over to the new RFE system if required.

Why was my RFE declined?

- Unfortunately we are not able to provide reasons for every RFE rejection. There were thousands of difficult decisions to be made and we wanted to be very clear with what is and is not on the roadmap. Clients are welcome to open new ideas/RFEs or re-submit ideas into Aha! when that system becomes available next year.

Dark Launch Features

Dark Launch features are those features that are released to Staging environment - Only and are NOT released to Production environment for a considerable amount of time. This process gives an opportunity and enough time to test these features thoroughly before they are available in the production environment. Clients are requested to configure and test these features and provide their feedback and inputs to your respective IBM representatives.

Data Insight Tool - Scheduling and Communication Enhancements

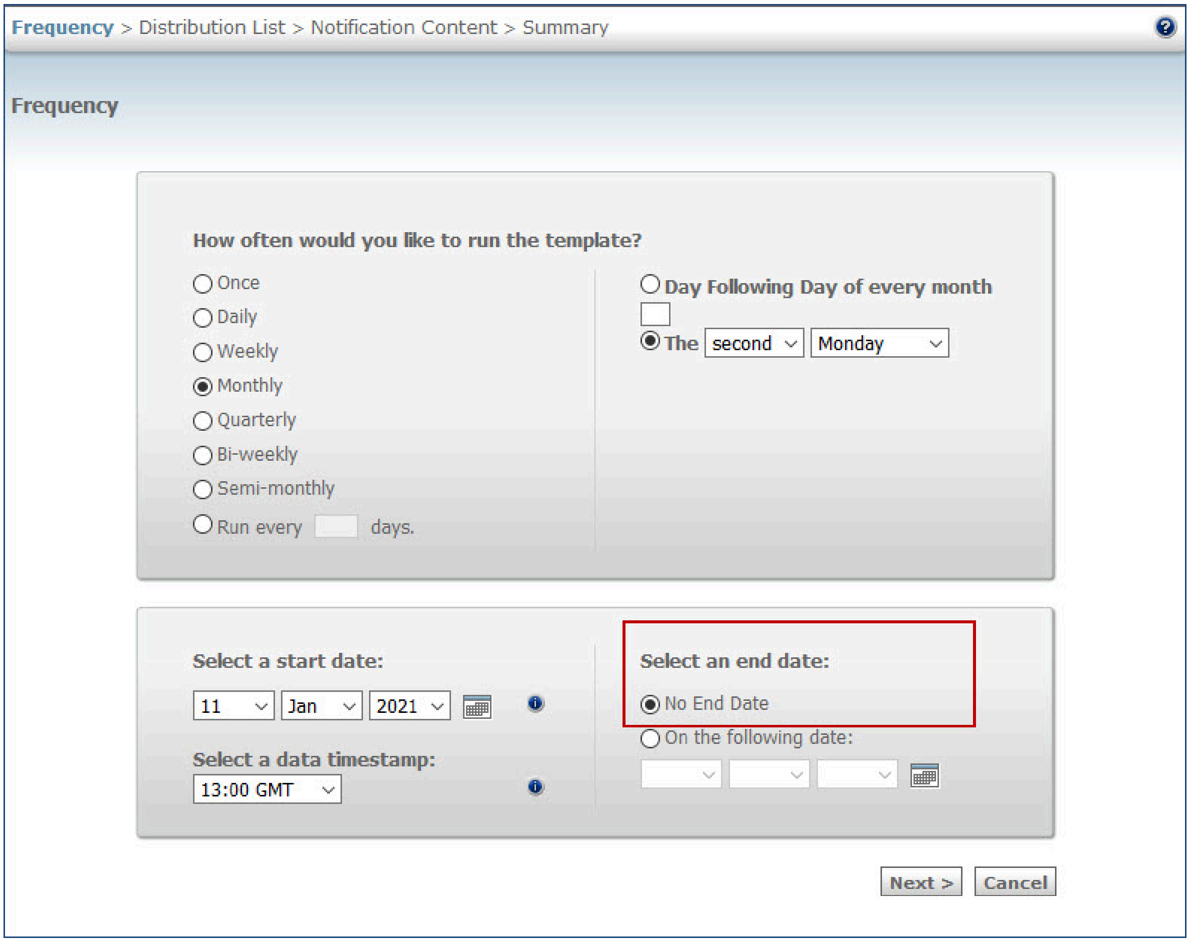
Note: This feature is currently deployed to the Staging environment - Only release. This feature will NOT be released to Production on 22 February 2021. A Production date is yet to be determined. See the upcoming release notes for status updates on this feature.

The Data Insight Tool runs a huge number of templates every day to provide clients with the reporting data that they need. For the optimal usage of resources and smooth delivery of reports, the Data Insight template scheduling and communication is enhanced. To ensure a periodic review of the templates and scheduling of the templates, a new default expiration frequency is introduced in Data Insight template scheduling.

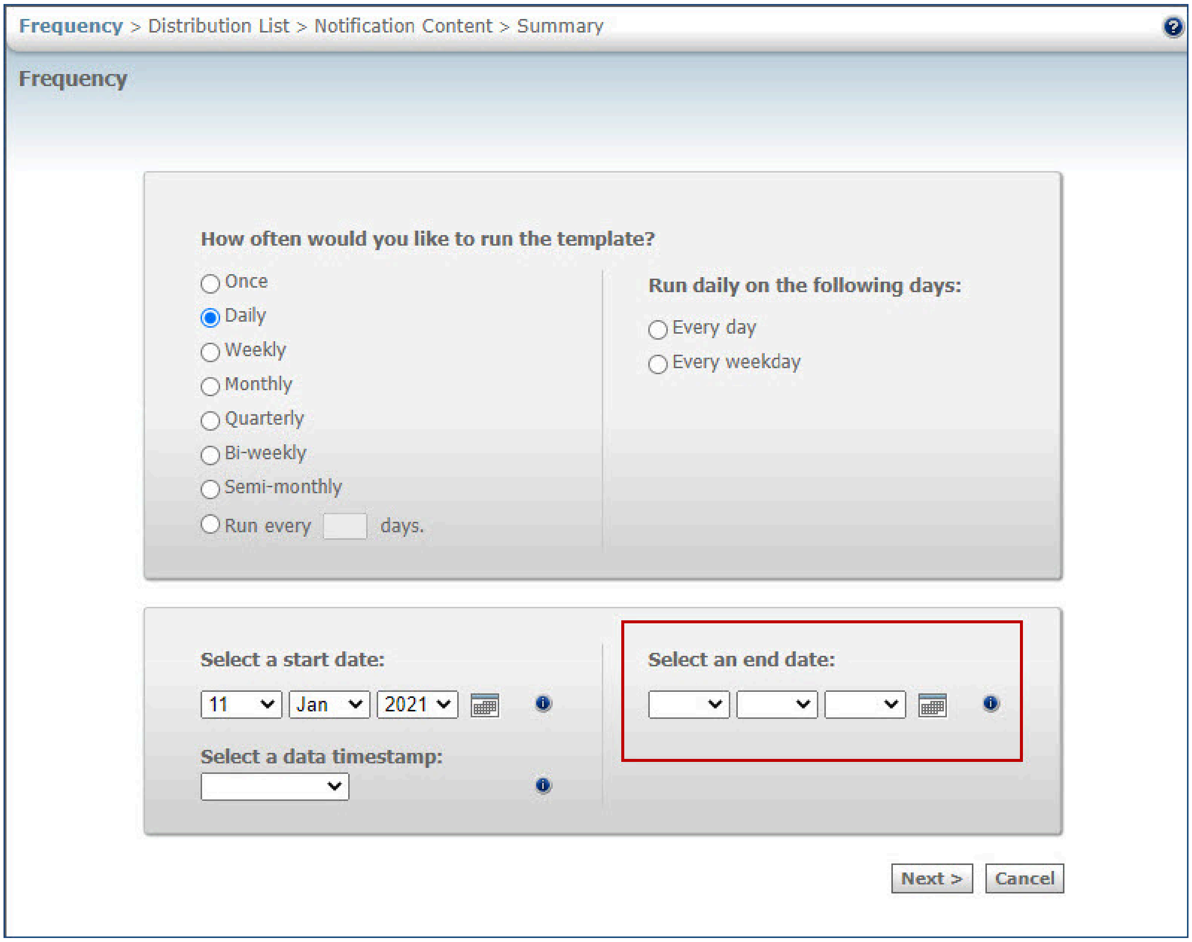
End date selection.

All templates that are scheduled with a frequency of report delivery must now have an expiration date. A user cannot schedule a report without selecting an end date.

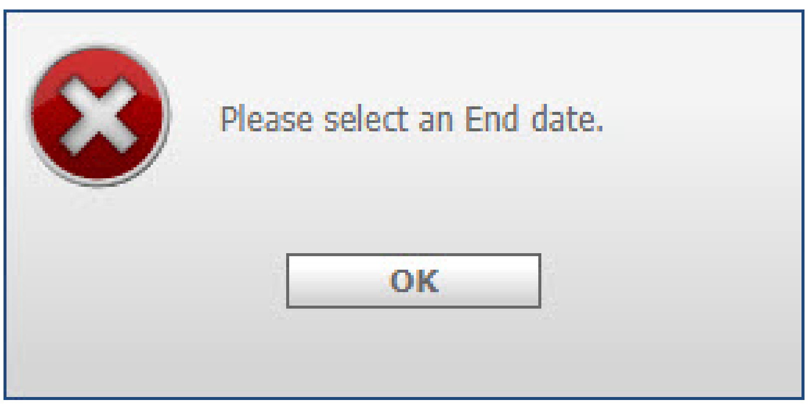
Before this release:



After this release:



If a user tries to select **Next** without selecting an end date, an alert message is displayed stating that an end date needs to be selected.

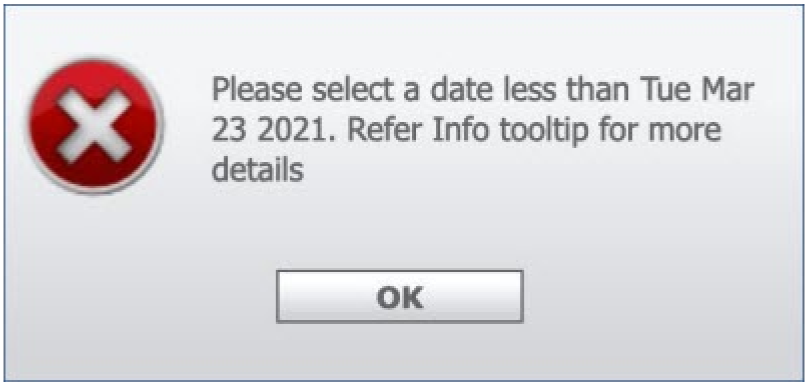


The end date cannot exceed a timeframe that is determined based on the schedule frequency. End date selection can be done based on the following criteria:

- Templates that are scheduled with a frequency of daily, weekly, bi-weekly, or semi-monthly must have an end date less than 12 months from the start date or the current system date.
- Templates that are scheduled with a frequency of monthly, and quarterly must have an end date less than 24 months from the start date or the current system date.
- Templates that are scheduled with the frequency of run every 'X' days must have an end date less than 6 months + 2X days selected from the start date or the current system date.

Note: The end date criteria is expanded from six months to 12 months and 12 months to 24 months based on the feedback from the clients.

If a user sets an end date that exceeds the timeframe set for the respective schedule, an alert message is displayed. The alert message displays the farthest date and users can refer to the tooltip message that provides the criteria.



The selected end date is displayed in the **Schedule summary**.

Note: Examples for calculating the expiry date when users schedule new jobs.

1. A user schedules a daily job that starts on 15 January 2021. Based on the timeframe criteria provided, the user must select an end date no later than 12 months from the start date. Therefore, the user can select any date before the 15 January 2022. If an end date later than 14 January 2022 is selected, an alert message is displayed stating **Please select a date less than Sat Jan 15 2022. Refer Info tooltip for more details.**.
2. A user schedules a monthly job that starts on 15 January 2021. Based on the timeframe criteria provided, the user must select an end date no later than 24 months from the start date. Therefore, the user can select any date the 15 January 2023. If an end date later than 14 January 2023 is selected, an alert message is displayed stating **Please select a date less than Sun Jan 15 2023. Refer Info tooltip for more details.**.
3. A user schedules a job that starts on 1 February 2021 and runs every 5 days. Based on the timeframe criteria provided, the user must select an end date no later than 6 months and 10 days from the start date. Therefore, the user can select any date that falls before the 11 August 2021. If an end date later than 10 August 2021 is selected, an alert message is displayed stating **Please select a date less than Wed August 11 2021. Refer Info tooltip for more details.**

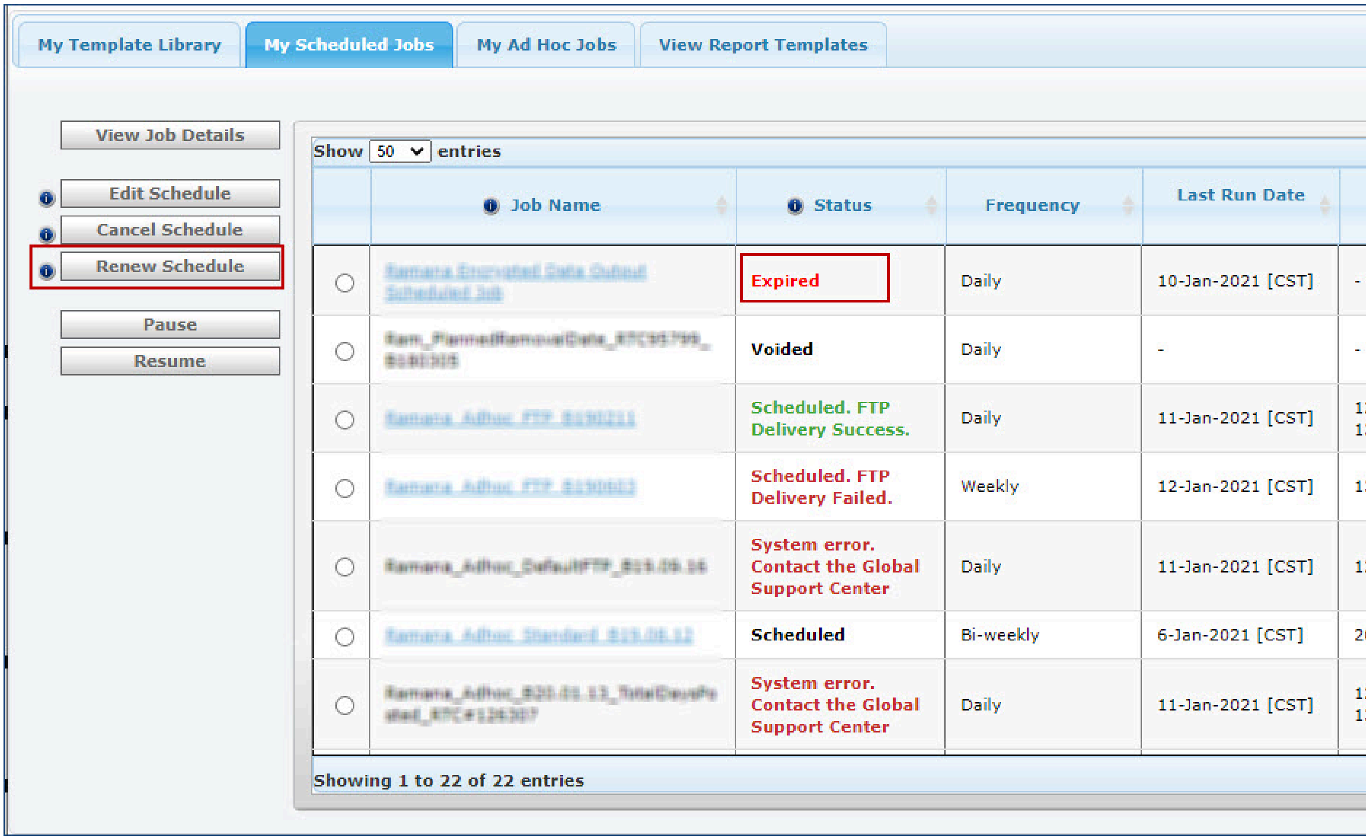
The new feature applies to schedules that are newly created and any schedules that are edited after the release of this feature. A migration activity is planned to set an end date for the existing schedules that do not have a user-defined end date. Templates that were previously scheduled without an expiration date are going to be set up with an expiration date based on the following calculation:

1. Find the scheduled job's start date or last edited date (whichever is latest).
2. Add 12 months recursively to this date. Add until it gets to a future date that is at least greater than 30 days from Day 'X' but does not exceed N days from Day 'X'.
3. Here, Day 'X' refers to the date when the migration is scheduled to be run. This migration activity is planned to be scheduled after the feature release.
4. The value N is determined based on frequency of the previously scheduled job:
   - For the jobs that were scheduled to run daily, weekly, bi-weekly, or semi-monthly: N = 365 days (12 months)
   - For the jobs that were scheduled to run monthly or quarterly: N = 730 Days (24 months)
   - For the jobs that were scheduled to run every X days: N = 6 months + 2X
5. Based on this calculation, an end date is determined and assigned to all the previously scheduled jobs that did not have an end date.

Note: Examples for calculating the expiry date when the jobs without user-defined expiry date are migrated.

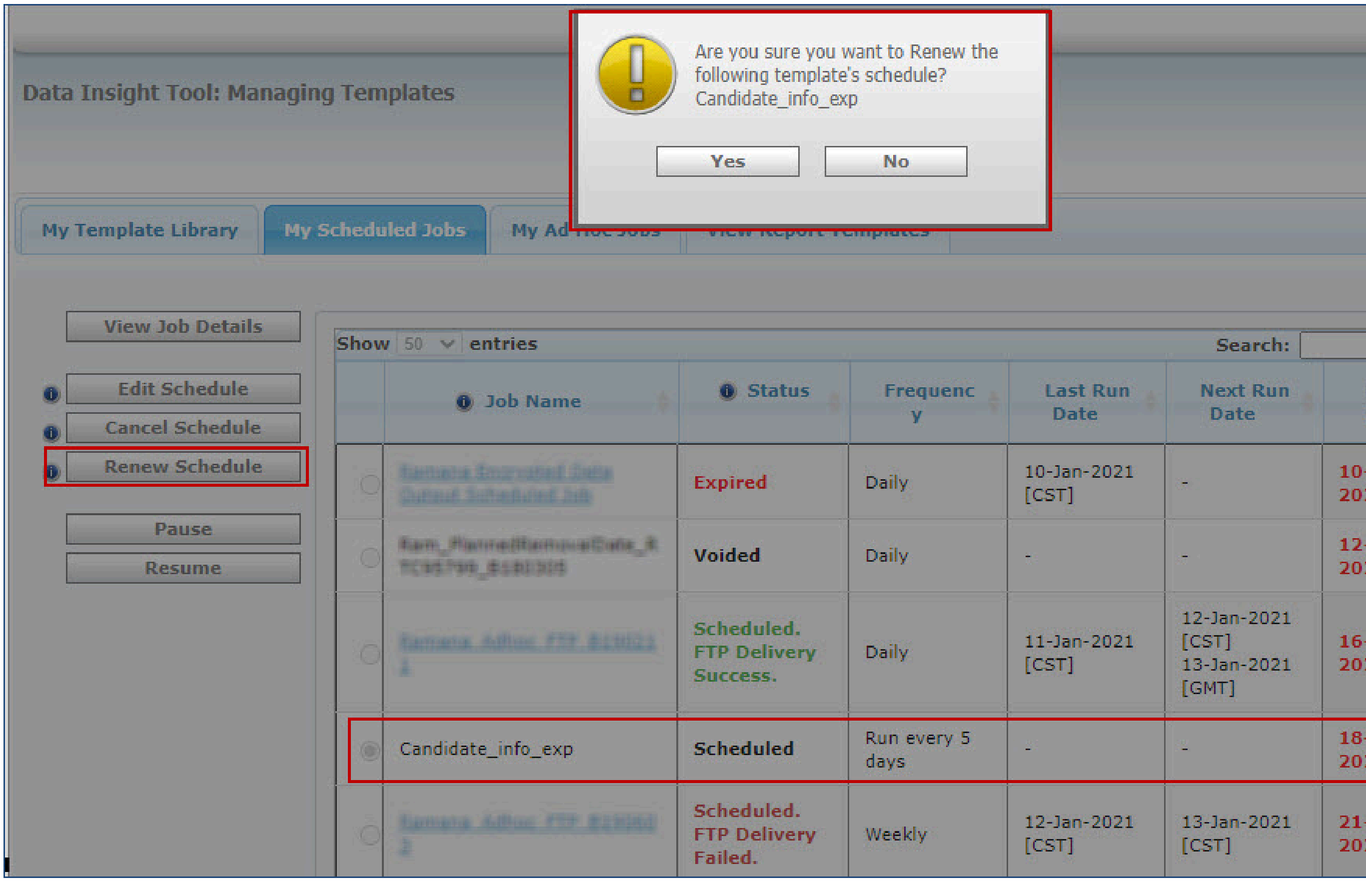
1. A job was scheduled to run weekly starting on 7 September 2020. It was last edited date on 1 October 2020. If the migration is done on 1 April 2021, based on the calculation steps, 12 months are added to the 1 October 2020, 1 October 2021 is assigned as the end date for that scheduled job. 1 October 2021 is greater than 30 days from 1 April 2021, and does not exceed 12 months from 1 February 2021.
2. A job was scheduled to run monthly starting on 15 August 2020. It was never edited after that. If the migration is done on 1 April 2021, based on the calculation steps, 12 months are added twice to 15 August 2020. 15 August 2022 is assigned as the end date for that scheduled job. 15 August 2022 is greater than 30 days from 1 April 2021, and does not exceed 24 months from 1 April 2021.

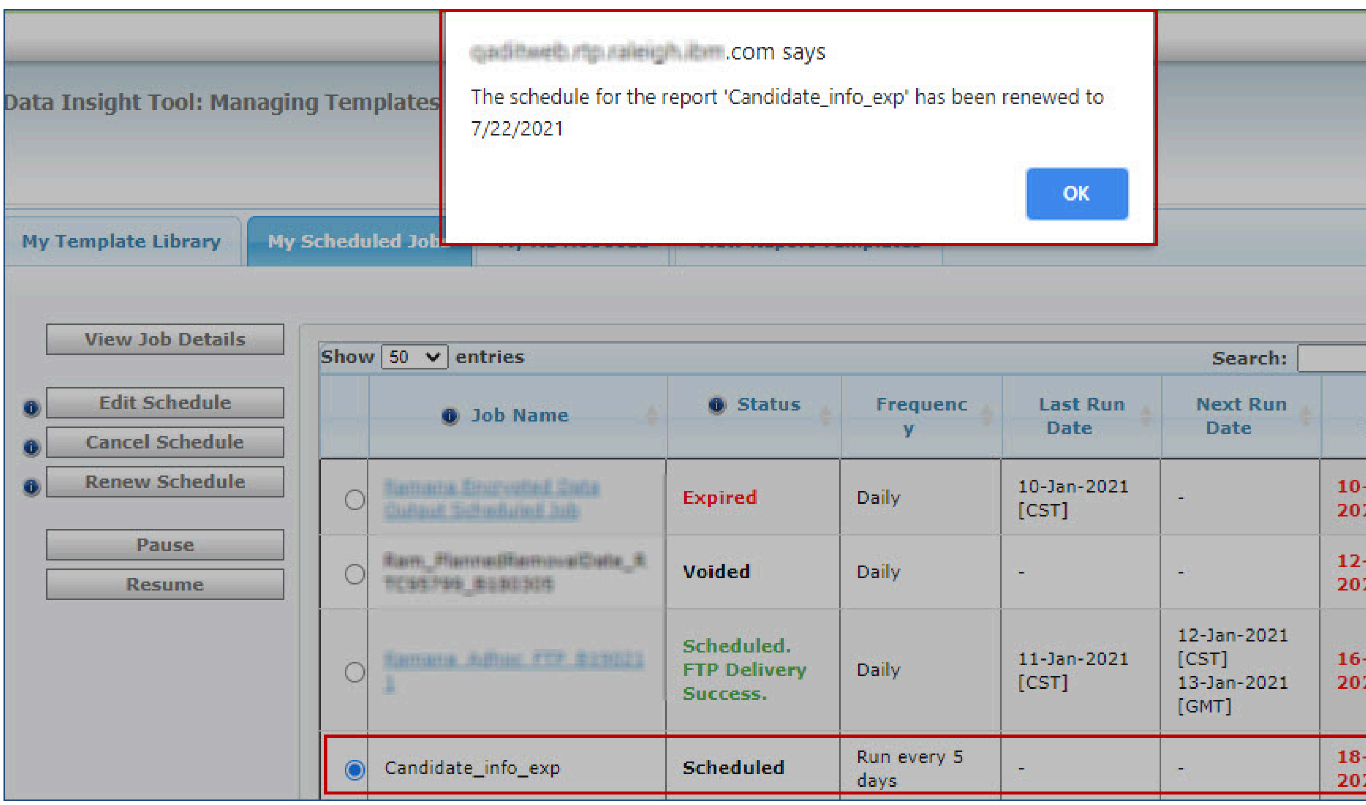
A new column **Expiry Date** is added to the My Scheduled Jobs table. This column displays the expiry date of the user's job that is approaching expiry. The table can be sorted by the expiry date. Starting this release, the **Status** column displays the status of expired jobs as **Expired** in red. This status is displayed for 14 days from the date of expiry. Renewal window for a scheduled job is opened 14 days before the date of expiry and is open for 14 days after the expiry. Users can renew the schedule of the job during this renewal window using the new button **Renew Schedule** added next to **Cancel Schedule**.



This button is enabled for a scheduled job only during the 28 days of the renewal window and is disabled during all other time. When users select **Renew Schedule**, an alert message is displayed requesting confirmation. If the user confirms by selecting Yes, the schedule is renewed based on the following criteria and the next expiry date is displayed:

- Jobs that are scheduled with a frequency of daily, weekly, bi-weekly, or semi-monthly are renewed for 12 months from the current system date.
- Jobs that are scheduled with a frequency of monthly, and quarterly are renewed for 24 months from the current system date.
- Jobs that are scheduled to run with the frequency of every X days are renewed for 6 months + 2X days that are selected from the current system date.





Schedule expiry communication

The owners of the respective templates receive notification emails based on the configuration that is available in the Workbench client settings. Clients can configure the frequency at which they might receive the schedule expiry notifications. The client-setting **DIT schedule expiration notification frequency** is available with the following frequencies of notification:

- 14 days and one day (default)
- Seven days and one day
- One day
- No notification

When users receive a notification, they can verify and decide to let the scheduled job expire or validate and renew. A user that has multiple scheduled jobs that expire on the same day receives a single email with information about all the jobs.

RTC internal reference # 58959.

eLink Dashboard - Merge Token for URL

Note: This feature is currently deployed to the Staging environment - Only release. This feature will NOT be released to Production on 22 February 2021. A Production date is yet to be determined. See the upcoming release notes for status updates on this feature.

As a part of the eLink dashboard development project, a new merge token is available in the communication templates of the Staging Environment. **[#eLinks:ElinkDashboardURL#]** is the new merge token that is available for BrassRing users in the following screens:

- Add or Edit Communication template **Homepage** > **Hamburger menu** > **Admin** > **Communications**
  - Clients can configure this merge token and use it for communication template selection. Communications can be sent manually or by using the Rules Automation Manager workflow.
  - The merge token is replaced with a link "eLink Dashboard" having the appropriate email recipient specific URL.
- Add or Edit System Email template **Homepage** > **Hamburger menu** > **Admin** > **Communications**
  - The merge token can be configured in the system email template. The system email templates can be used to add or format the eLink dashboard link in the following flows:
    - Candidate - eLink blank form
    - Candidate - eLink form to view/edit/approve
    - Candidate - eLink Talent Record
    - Req - Approval
    - Req - eLink to add/edit/view
  - When a system email template with the merge token is associated to an eLink workflow, the eLink dashboard link in the email is displayed as configured in the template instead of the default "My eLink dashboard" button.
  - The merge token is replaced with a link "eLink Dashboard" having the appropriate recipient specific URL.
  –

Note:

1. The system email templates can be configured only when the client setting **email type configuration** is set to Yes AND the user type privilege **System E-mail templates - administer** is turned on.
2. As per the existing system email templates functionality, the text configured in the system email templates is appended to eLinks. This text is not available for any additional branding. The text is available for default "instructions" for eLinks. For full control over branding, clients must use regular communication templates and use them for eLinks.

RTC internal reference # 133367.

eLink Dashboard - CC and BCC Users

Based on configuration, recipients that are copied in CC and BCC receive a summary of the eLink email. Only the main recipient receives the eLinks for the eLink dashboard. However, it was recently observed all types of recipients are receiving the eLinks for the eLink dashboard. This behavior is restored to the original design during the current release. Starting this release, the CC and BCC recipients receive a summary of the eLink email.

RTC internal reference # 133826.

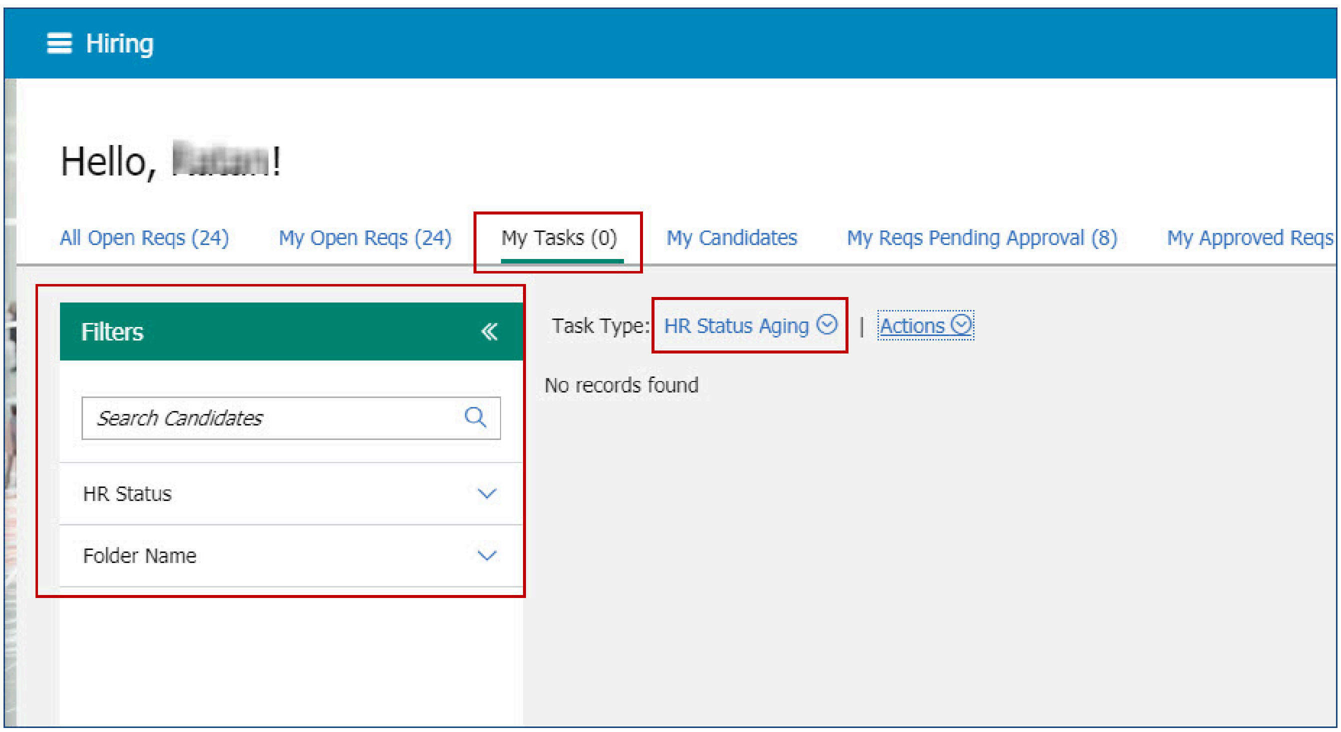
Visible Changes

The current release of IBM Kenexa BrassRing on Cloud includes the following visible changes for BrassRing and IBM Kenexa Lead Manager.

My Tasks - New Filters

The **My Tasks** page in the BrassRing homepage now has a new set of filters available. Three new filters are available when users select the task type **HR Status Aging**. The following filters are displayed in the My tasks page:

- Candidates
- HR Status
- Folder Name



RTC internal reference # 132348.

Talent Gateway - Offer Notifications

The Talent Gateway notifications feature is enhanced to display a notification when a new offer is posted to a candidate's profile. The following are the changes:

- The number that is displayed with the notification bell is incremented by one for each offer the candidate receives.

- The notification drop-down displays a new offer card in the list of cards. The latest card is displayed at the beginning of the drop-down. A different card is displayed for each offer that is posted to the candidate's profile. Each card displays the following information:
  - Date Posted
  - Card title/type - **Congratulations! You have received an offer for this job.**. This text is the default text. Users can configure this text in the Responsive Layout Details section.
  - Job details
  - Expiry – when form is completed.
  - Action items - **Review** and **Dismiss**
  - **Review** - When candidates select this link, the document with subsidiary form new page is displayed. This text is the default text. Users can configure this text in the Responsive Layout Details section.
  - **Dismiss** - When candidates select this link, the card is permanently removed from the notification list. This text is the default text. Users can configure this text in the Responsive Layout Details section.
- When a candidate submits the offer (document subsidiary form), the card is automatically removed from the notification list.
- If an offer form is removed from the candidate profile based on the setting **post for # days**, the notification card is also removed from the list after the form expires.
- If a candidate receives multiple offers for the same job, the notification card for the offer to which the candidate has not submitted yet is displayed.

RTC internal reference # 132548.

Req Filters - Candidate Results

It was observed that the candidate results with in a req are missing candidates. Candidate records were not being displayed when a candidate field specific filter is applied and then the grid is sorted based on the column **Last Comm Date**. This behavior is addressed and candidate records are displayed accurately starting this release.

RTC internal reference #133889.

It was observed that when candidate results are filtered in a specific way, the field content was being displayed in HTML format. This behavior is displayed when a candidate form that has a single-select field is added to a candidate record and icons are configured for its options. This behavior is addressed during this release so that the options are displayed without any HTML content.

RTC internal reference # 133643.

Candidate Forms - Field Filtering and Mandatory Forms

It was observed that at a specific HR status, if a candidate form is made mandatory, the form field filtering was not working.

When a candidate form is marked as mandatory at a specific HR Status XYZ AND also there is a field option filtering configured at the same HR Status XYZ, then the open form while updating HR status honors the current HR Status (neither XYZ nor the to-be HR Status). This behavior is because the HR status does not get updated until the form is filled as its marked as mandatory for the HR status XYZ. This behavior is changed starting this release.

Starting this release, the open form accepts the to-be HR status (XYZ in this scenario) while filtering the list options for a field if the options are configured against that HR Status.

RTC internal reference # 132641.

Lead Manager - User Permission Update

Based on configuration, if users have access to view all the campaigns, they see all the campaigns. However, if the users do not have access to view all campaigns, they should be able to access only the campaigns with which they have My Campaign relationship. However, it was found that the users are able to view campaigns with which they do not have the My campaign relation. When Lead Manager users search for campaigns, they are able to access other campaigns even when they do not have the View all access. This is addressed in the current release. Starting this release, users that have the appropriate permissions can view a campaign.

RTC internal reference # 132941.

Configurable Changes

The current release of IBM Kenexa BrassRing on Cloud includes the following configurable features for BrassRing and IBM Kenexa Lead Manager. Configurable features must be configured or turned on to be visible and available to users.

There are no configurable features in this release.

BrassRing Workbench

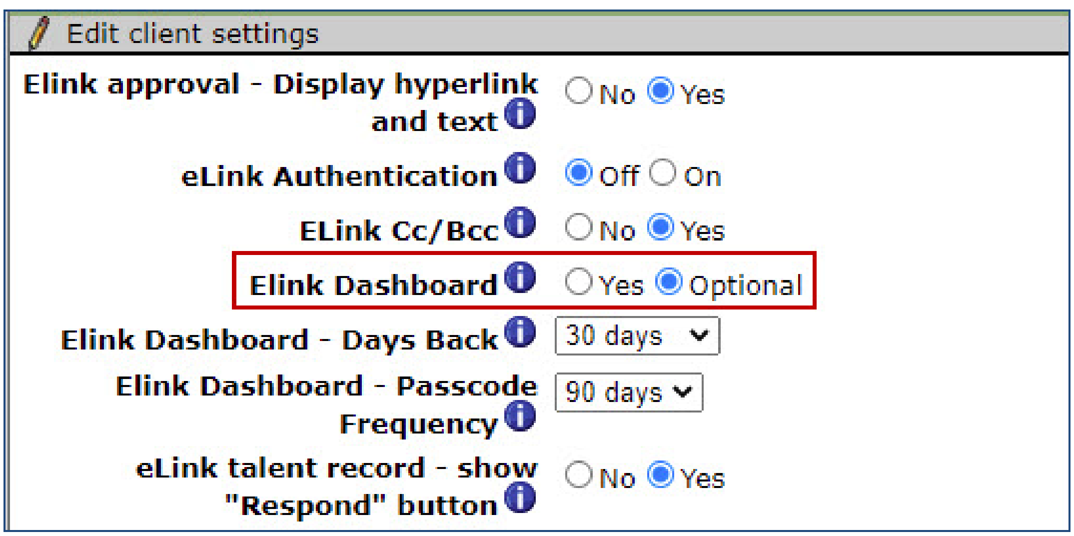
The current release of IBM Kenexa BrassRing on Cloud has the following new features for IBM Kenexa BrassRing Workbench. Configurable features must be configured or turned on to be visible and available to users.

Client Settings - eLink Dashboard

The following client setting is available for configuration for Workbench users, starting this release:

- **eLink Dashboard**
  - Options - **Yes** and **Optional**. Optional is selected by default.

This client setting is used to determine how the links in the eLink email redirect users to eLink Dashboard. If the configuration is set to Yes, users that select a link in the eLink email are always redirected to eLink dashboard. If the configuration is set to Optional, users that select links in the eLink email are not redirected to the eLink dashboard. However, the users can also start eLink dashboard by selecting the eLink dashboard URL present in the email.



RTC internal reference # 133392.

Onboard

Client Reminders

Client reminders remind clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

This document presents changes for the **February 2021 release of Onboard**:

- US Staging - February 11, 2021

- US Production - February 20, 2021

Searchable PDF Release Notes

In addition to the existing link in the Onboard Downloadable PDF Release Notes topic to a PDF version of the release notes, the major enhancements were added to the topic, making them searchable.

Access the Downloadable PDF Release Notes topic to view (for each release) a summary of the major enhancements, and also access a PDF version of the release notes.

Visible Changes

Visible changes alter the appearance or performance of the product without requiring any configuration. The changes are immediately visible or available to users.

Field Branching Conditions - Number of Conditions

As per original design, the number of conditions for field branching per activity is set to 75. However, it was observed that client users were able to add more than 75 conditions per activity. This behavior is addressed during the current release. The add button is disabled after 75 conditions are added.

RTC internal reference # 237816.

Configurable Changes

Configurable features must be configured or enabled to be visible and available to users.

HTML Coding allowed in No Template Activity

Based on a client setting configuration, HTML codes can be added to field names present in the State Forms and Generic Activities. Starting this release, based on client request this feature is extended to the No_Template type activity. Users can add HTML code to the fields in the No_Template type activity.

Note:

Using HTML codes can make your activity or site vulnerable to security breaches.

RTC internal reference # 202489.

Fixed Defects

In the current IBM Kenexa Onboard release, the following defects were addressed.

RTC Jazz Number	Defect Description
230672	Renamed Filter(Filter name) is not getting saved under MNH Filters
237344	TS003791926 - Updating Activity Fields Error - Up and Down arrows - Activity Fields - FEB MUST GO
237816	TS003846438 - Input Fields Missing on Activity - Field Permissions Related (Targeting March Release)
239423	TS004071157 - Issue in the fields BRA_CPF, BRA_RG and BRA_Disable
239561	TS004093909 - B to O - Missing HCM_Job Code
242880	PEN Testing : Host Header Injection [L4Q319ONEU]
243060	TS004669718 - Prod - Error when running E-verify Audit Report
243392	TS004750647 - Onboard Complete Email - External Candidate

RTC Jazz Number	Defect Description
243443	TS004766016 - MNH S-1-001 Error
243489	TS004780725 - New hire unable to complete tax credit activity
243740	TS004712624 - Field Label HTML is not functioning for NO_TEMPLATE type

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