

*BrassRing and Onboard Release Notes,
December 2020*



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This is a common Release Notes document for BrassRing and Onboard.

Training and Enablement Sessions:

To access training and enablement sessions for IBM Talent Management Solutions and Watson Talent products (which includes BrassRing and Onboard), refer to [Training and Enablement Sessions](#).

eLearning and User Documentation:

To access eLearning and user documentation for IBM Talent Management Solutions (which includes BrassRing and Onboard), refer to the [IBM Knowledge Center](#).

Browser and Language Support:

- BrassRing and Lead Manager [Supported Browsers and Languages](#).
- Onboard [Supported Browsers and Languages](#).

Badge and Training Courses:

- BrassRing and Workbench [Badge Courses](#).
- BrassRing Addon [Training Courses](#).
- Onboard [Training and Badges](#).
- Lead Manager [Training and Badges](#).

Downloadable Release Notes:

- BrassRing and Lead Manager [Downloadable PDF Release Notes](#).
- Onboard browser [Downloadable PDF Release Notes](#).

BrassRing

BrassRing release features are added to this document at **US Production**.

Refer to the [BrassRing Welcome page](#) on the IBM Knowledge Center for a **Pre-Release** version of the BrassRing Release Notes.

Onboard

Client Reminders

Client reminders remind clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

This document presents changes for the **December 2020 release of Onboard:**

- US Staging - December 3, 2020
- US Production - December 12, 2020

Searchable PDF Release Notes

In addition to the existing link in the Onboard Downloadable PDF Release Notes topic to a PDF version of the release notes, the major enhancements were added to the topic, making them searchable.

Access the [Downloadable PDF Release Notes](#) topic to view (for each release) a summary of the major enhancements, and also access a PDF version of the release notes.

Browser Support: Internet Explorer (IE) 11

Microsoft will **drop browser support for Internet Explorer (IE) 11** at the end of November 2020. Microsoft Edge is supported.

Refer to the [Onboard Browser Support](#) section in the Supported Browsers and Languages Guide for browser details.

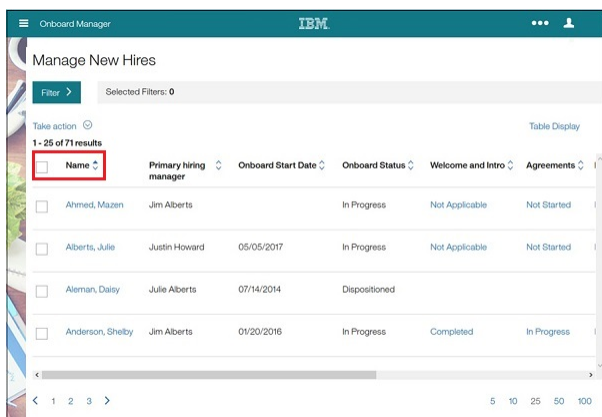
Visible Changes

Visible changes alter the appearance or performance of the product without requiring any configuration. The changes are immediately visible or available to users.

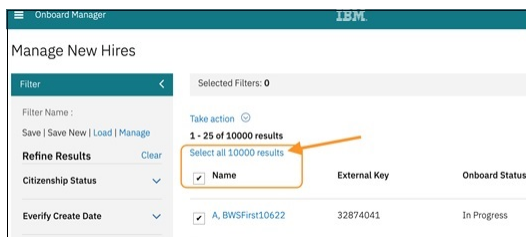
Manage New Hires: Select All Across Pages

Onboarding managers can **select all new hires across Manage New Hires pages** and perform a **bulk action**. They do not need to perform this action for each page individually.

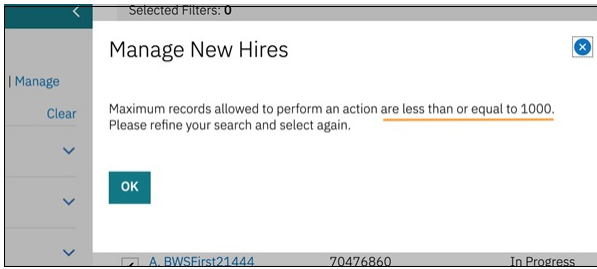
Previously, the select all functionality (selecting the check box by the Name column heading) selected only the new hires on the currently shown page.



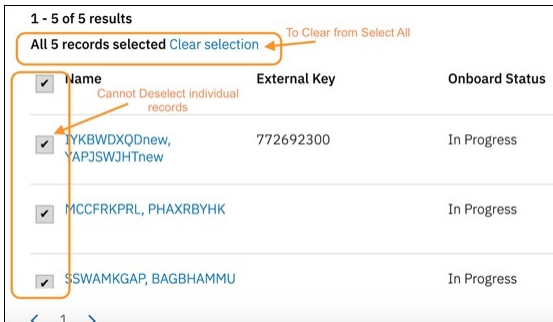
Now, there is **Select All n Results** functionality. When utilized, the entire set (across Manage New Hires pages) is selected. If the check box is then deselected, ALL new hires are deselected.



The maximum number of records allowed in the bulk action are less than or equal to 1000. If more than 1000 hires are selected, a message displays, asking you to refine the search:



You can Select All or Deselect All (using Clear Selection). All the records across the pages will be frozen to avoid the deselection of individual records. You cannot deselect individual records.



Known Defect 242770 - Task name is showing as undefined while proceeding bulk task completion by using Select All of eligible records for Bulk task completion action.

Known Defect 242767 - Count of successful new hire records showing as one record less in email communication for selected records execution by using Select All in Manage New hires page even all records been processed by Bulk Task and Discontinue actions.

I-9 Section 2: I-9 Approver Name and Completion Date Added

The I-9 Approver Name and Completion Date, when approved, are added to the Manage New Hires page.

Onboarding managers can **filter using the I9 Approver** details. This includes both third party users and system users.

In Onboard Manager, on the **Manage New Hires** page, the information from the latest version of Form I-9 displays. It includes the following fields:

- I9 Approver First Name
- I9 Approver Last Name
- I9 Approver Email
- I9 Approver Phone
- Third Party or System User
- I-9 Section 2 Completion Date
- I9 Approver Type (this differentiates between Onboard user type or Third Party User)

I9 Approver details are displayed in the Manage New Hires page only after I-9 Section 1 is saved/ completed.

I9 Approver details in third party scenarios are the third party users given in the third party approver task or I-9 Section 1 (old functionality) irrespective of who completed the task. For regular completion (without third party), whoever has completed is displayed.

Known Defect 242766 - Getting Elastic Error - All Shards Failed error when sorted on I-9 approver phone field in Manage New Hires page.

Onboard Manager, Manage New Hires page - I9 Approver details:

| 19 Approver Name | 19 Approver Email | 19 Approver Phone | 19 Approver Type | 19 Section Two Date |
|----------------------|--------------------------------|-------------------|------------------|---------------------|
| YMWCSYTHC ThirdParty | buck46827849@bluebox.co.uk.com | 2626676667 | Third Party User | 01/30/2020 |

WOTC: New validation for DOB Field

The **Date of Birth (DOB)** field was updated for the **WOTC** (Work Opportunity Tax Credit) activity.

The field does not allow:

- A date older than 130 years.
- Today.
- A date in the future.

Onboard New Hire - Tax Credit Check:

Known Defect 242750 - Showing 4 days more for future and current dates and less for 130 years date in validation error message if Date of birth value is provided in future/current date in Tax Credit Check task to take survey (edited).

Configurable Changes

Configurable features must be configured or enabled to be visible and available to users.

I-9: Auto-Complete Third Party Approver Assignment

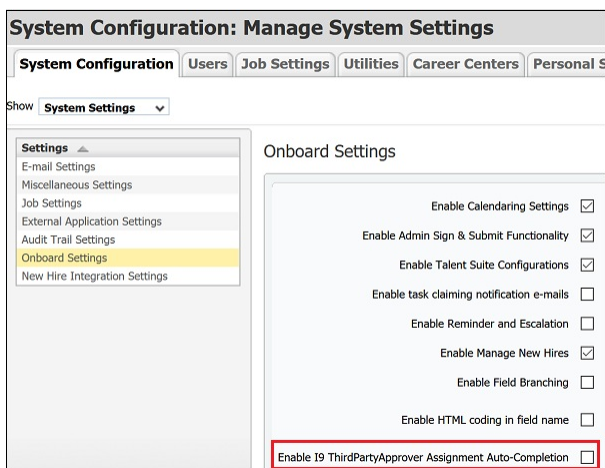
Onboarding managers can configure the Onboard I-9 Third Party Approver Assignment to be auto-completed when the approver is passed through B-O integration.

This means onboarding managers don't need to manually complete the task with V2 services.

If there is no data, or the data found does not have a user associated with the correct user group, then NO auto-complete is performed.

It is assumed that third party user exists in Onboard with THIRD-PARTY-USERGROUP.

Enable I9 ThirdPartyApprover Assignment Auto-Completion check box in **Onboard Settings** in **System Configuration: Manage System Settings** screen:



After the completion of the task before I-9 Third Party Approver, if the check box is selected, the **Assign I-9 Third Party Approver** task is auto-completed.

Notes:

- When the Assign I-9 Third Party Approver task is at the second level in the workflow, it auto-completes. Note: At the second level, the task is auto-completed with B-O, but if configured at the fourth level, the task is completed once you manually complete the third level task, provided there is an approver tag in the B-O payload.
- The Third Party Approver tag is needed for auto-completion of the Assign I-9 Third Party Approver task, which must be sent via B-O integration.
- The Assign I-9 Third Party Approver task will show as being completed by a System User.
- Onboard Start completion is needed for the auto-completion of the Assign I-9 Third Party Approver task. Note: Auto-completion of Third Party Approver will not work if Onboard Start is completed with V2 service.
- If the default configuration needs to be overridden for specific cases – for example, Assign I-9 Third Party Approver must be manually completed – the following mapping (which is optional in B-O) is needed:

```
<JobApplication>
```

```
<disableThirdPartyTaskAutoCompletion>
```

```
<xsl:value-of select="$Onboard/*:Candidate/*:CandidateProfile/*:UserArea/*:Id[@idOwner='disableThirdPartyTaskAutoCompletion']/*:IdValue" />
```

```
</disableThirdPartyTaskAutoCompletion>
```

The value in the payload to support this mapping is:

```
<Id idOwner="disableThirdPartyTaskAutoCompletion">
```

```
<IdValue>>true</IdValue>
```

```
</Id>
```

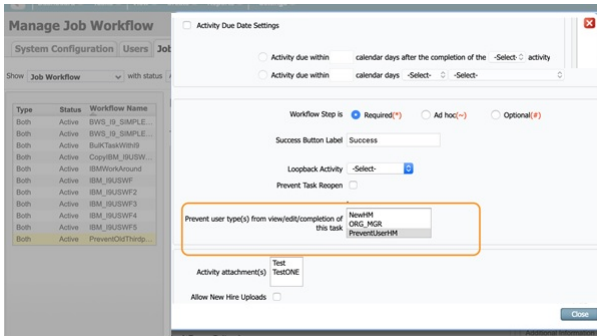
User Types: Prevent Task View/Edit/Completion

System administrators can prevent/restrict user types from completing tasks they can see but are not responsible for. This ensures compliance and mitigates confusion.

This can be configured per task, per workflow.

Prevent User Types from View/Edit/Completion of a Task

On the **Manage Job Workflow** screen, in the configuration pop-up, a **Prevent User Type(s) from View/Edit/Completion of this Task** check box was added to each task per workflow. It has all user types for the client available for selection. In the database, the selected user type is saved with the UsertypeID.



Restrict Accessing Tasks for Prevented User Types

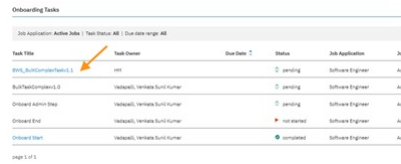
- Restrict accessing tasks for prevented user types.
- For user types that are configured to prevent the completion of a task, those users tasks are read-only (not clickable).

For the user belonging to Prevented User Type, the link to view the task is removed for this release.

Onboard Manager, Onboarding Tasks:



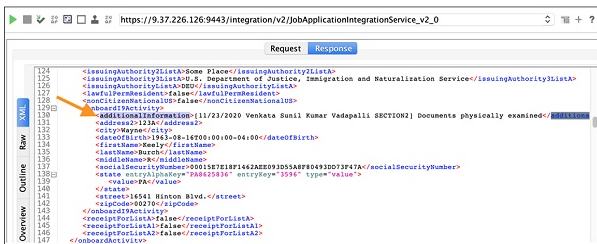
For other user types, responsible user link is available to view and complete the task:



Known Defect 242676 - Prevented user type user is able to complete Tasks through Bulk Actions if he has unrestricted capability.

Addition of Additional Information Tag for V2 Export

Addition Information provided in I-9 Section 2 is now available in the V2 export of **JobApplication Integration Service** with the tag **additionalInformation** under **onboardI9Activity**.



Fixed Defects

In the current IBM Kenexa Onboard release, the following defects were addressed.

| RTC Jazz Number | Defect Description |
|-----------------|---|
| 239349 | TS004077935 - WOTC S-1-001 error. |
| 240561 | TS004246254 - Onboard communication tokens. |

| RTC Jazz Number | Defect Description |
|-----------------|--|
| 240805 | ESCALATED - TS004282649 - Add Custom Field Time Out Loading / Exceptions. |
| 241644 | ESCALATED - TS004406510 - Merge Tokens Final New Hire Step Emails. |
| 241269 | Defect 241004 - TS004293911 - Unable to complete W-4 form in Onboarding. |
| 242722 | Defect 236780: ESCALATED - TS003325301 - No termination data present in Onboard when termed in Oracle / TS004539992 - Defect 242537. |

