

IBM: BrassRing and Onboard

*BrassRing and Onboard Release Notes  
April 2021*



**Note**

Before you use this information and the product it supports, read the information in "Safety and environmental notices" on page x and "Notices" on page x.

This edition applies to the current release, and to all subsequent releases and modifications until otherwise indicated in the new editions.

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# Chapter 1. BrassRing and Onboard Release Notes, April 2021

**This is a common Release Notes document for BrassRing and Onboard.**

## **Training and Enablement Sessions:**

To access training and enablement sessions for IBM Talent Management Solutions and Watson Talent products (which includes BrassRing and Onboard), refer to [Training and Enablement Sessions](#).

## **eLearning and User Documentation:**

To access eLearning and user documentation for IBM Talent Management Solutions (which includes BrassRing and Onboard), refer to the [IBM Knowledge Center](#).

## **Browser and Language Support:**

- BrassRing and Lead Manager [Supported Browsers and Languages](#).
- Onboard [Supported Browsers and Languages](#).

## **Badge and Training Courses:**

- BrassRing and Workbench [Badge Courses](#).
- BrassRing Addon [Training Courses](#).
- Onboard [Training and Badges](#).
- Lead Manager [Training and Badges](#).

## **Downloadable Release Notes:**

- BrassRing and Lead Manager [Downloadable PDF Release Notes](#).
- Onboard browser [Downloadable PDF Release Notes](#).

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## BrassRing

BrassRing new features for the current release are listed here.

Refer to the [BrassRing Welcome page](#) on the IBM Documentation for a **Release** version of the BrassRing Release Notes.

## **Client Reminders**

The **Client Reminders** section reminds clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

## **Client Training and Enablement Sessions**

Please join the IBM Talent Management Solutions Training team for the regularly scheduled Training and Enablement sessions. These sessions might include release information, product demonstrations, implementation processes, and so much more!

See the [site](#) often for the most up-to-date schedule and agenda topics!

## **Enhancements - You Asked We Listened**

We are proud to inform that this build introduces a number of features that were developed in response to clients' **Request for Enhancement (RFEs)**. IBM Kenexa is pleased to deliver these features in response to your responses and comments.

## **Requests For Enhancement (RFEs)**

The following features were delivered in response to **RFEs**.



- Lead Manager - Add Boolean Indicator

Submit your product relevant enhancement ideas on the [IBM Ideas Portal](#).

## Dark Launch Features

Dark Launch features are those features that are released to **Staging environment - Only** and are NOT released to Production environment for a considerable amount of time. This process gives an opportunity and enough time to test these features thoroughly before they are available in the production environment. Clients are requested to configure and test these features and provide their feedback and inputs to your respective IBM representatives.

### Data Insight Tool - Renewal Expiration Update

During Release 21.03.16, the capability of renewing multiple Scheduled Jobs was introduced in the Data Insight Tool in Staging environment only. When a user selects multiple scheduled jobs, if they select a scheduled job and navigate away from that page, it was observed that the selection persists. Based on feedback, this behavior is addressed in the current release to ensure that the selection is cleared when the user navigates away from a page.

RTC internal reference # 134358.

## Visible Changes

The current release of IBM Kenexa® BrassRing® on Cloud includes the following visible changes for BrassRing and IBM Kenexa Lead Manager.

### Talent Gateways - Parse Resume for Contact Information

In the current Responsive Talent Gateway Questionnaire, the candidates' contact information is not parsed automatically. After a candidate uploads the CV/Resume, the next step is to Import Profile and select same resume, which will then parse the contact information.

Starting this release, in any Gateway Questionnaire, if the Resume/CV widget appears before the contact information fields or on the same page, the file is automatically parsed and the contact information is populated in the fields.

If the parsing is automatically completed, **Import profile** is not displayed. **Import Profile** is displayed if the candidate does not upload a Resume/CV file.

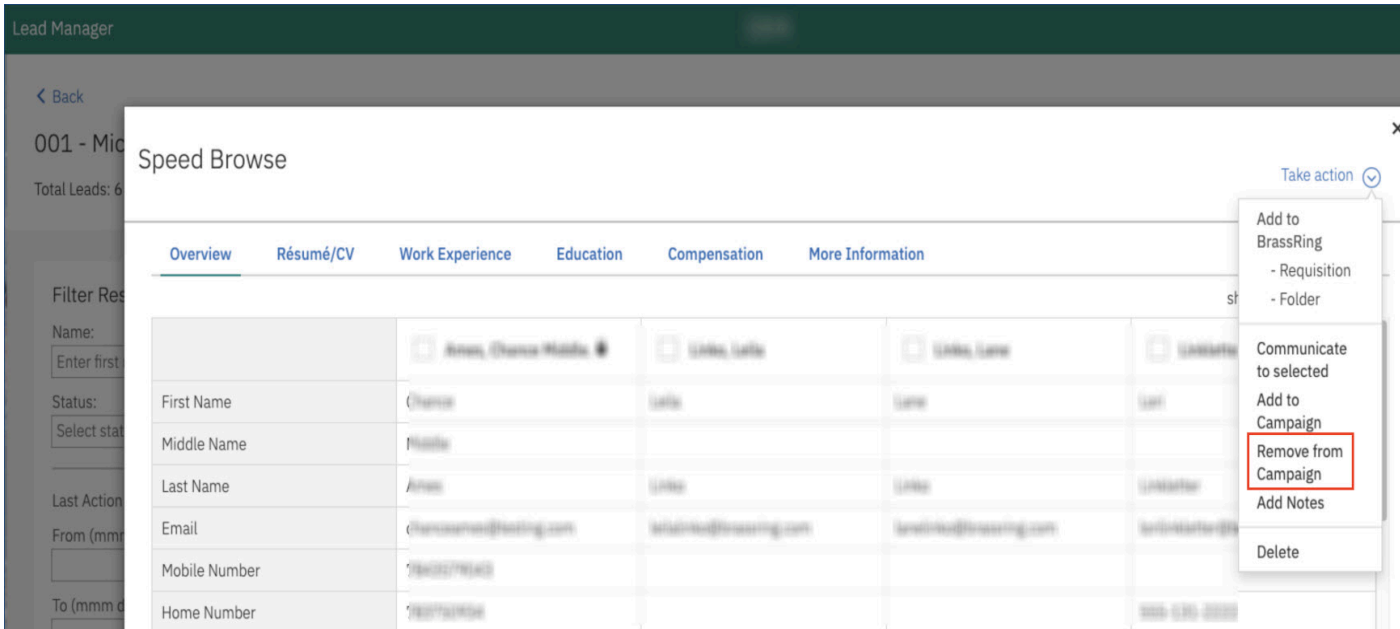
In Gateway Questionnaires where the contact information fields precede the resume parsing step, the Import profile is displayed.

RTC internal reference # 132105.

### Lead Manager - Remove Lead from Speed Browse

A new action, **Remove from Campaign** is available in the Speed browse list of actions. Lead Manager users can remove a lead from a campaign while they are on the speed browse screen.

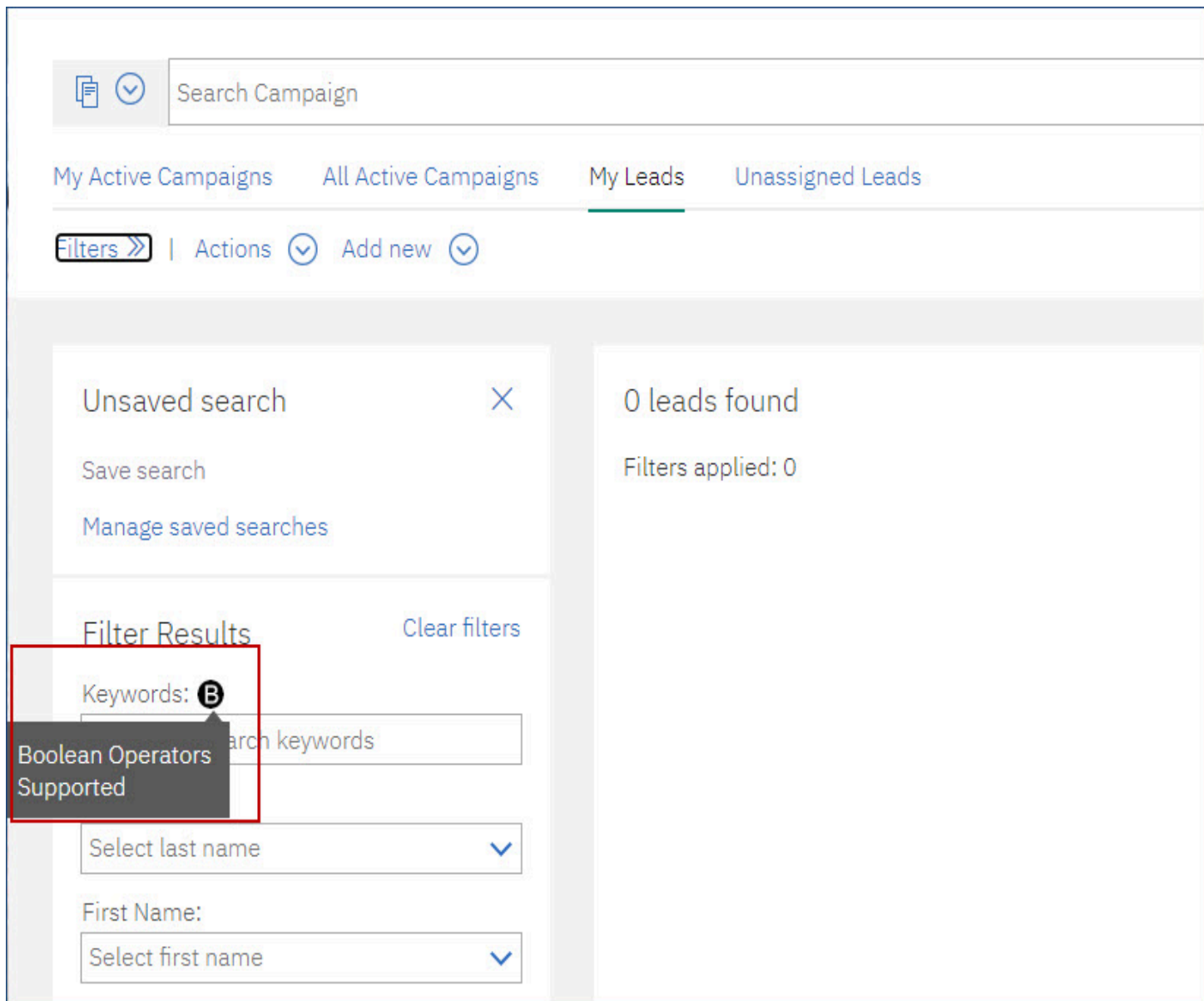




RTC internal reference # 129299.

### Lead Manager - Boolean Indicator for Fields

Starting this release, fields that accept entry of Boolean values display an indicator. They also display hovering text, suggesting that Boolean values are accepted upon mouse hover. This change is to ensure that users can easily identify the fields that accept the Boolean values, and there by provide better user experience.



RTC internal reference # 133093.

#### **eLink Communications - Name Placement Update**

It was observed that the name of the candidate is incorrectly placed when an eLink email. When an eLink is sent along with two different forms, the candidate's name is displayed in between the configured message with forms token. This behavior is now addressed to ensure that the name is correctly placed and the eLink can be accessed.

RTC internal reference # 134003.

#### **Post to Candidate Zone - Form Title Language**

It was observed that in the Post to Candidate Zone workflow, the form title was being displayed in incorrect locale. Forms in locales other than English are displaying form title in English. This behavior is addressed in the current build. Starting this release, form title is displayed in appropriate locale.

RTC internal reference # 134478.

#### **eLink Forms - Include Req Information**

It was observed that when multiple forms are attached and the **Include Req information** checkbox is checked, the email does not have View Req link. Starting this release, the following updates are made to ensure smooth workflow and avoid confusion:

- Select a Single Per Candidate form > Include Req Information checkbox is enabled > eLink email displays View Req link.
- Select a single per candidate per req form > Include Req information checkbox is enabled > eLink email displays View Req link.
- Select a multiple per candidate form > Include Req information checkbox is enabled > eLink email displays View Req link.
- Select a multiple per candidate per req form > Include Req information checkbox is enabled > eLink email displays View Req link.
- Select all Forms (Single per candidate, Single per candidate per req, Multiple per candidate, Multiple per candidate per req) > Include Req Information checkbox is disabled.

RTC internal reference # 133828.

## Configurable Changes

The current release of IBM Kenexa BrassRing on Cloud includes the following configurable features for BrassRing and IBM Kenexa Lead Manager. Configurable features must be configured or turned on to be visible and available to users.

### Interview Manager - Scheduling on Interviewer's External Calendar Busy Slots

Previously, interview coordinators were unable to select a busy slot from an interviewer's calendar. Starting this release, based on a new client setting configuration, interview coordinators can be enabled to select a busy slot. Information regarding the new client setting is available in the Workbench Section.

If the client setting is set to allow scheduling a busy slot, based on the following criteria and color coding, interview coordinators are able to identify and schedule an interview even on a busy slot.

If the interview slot is busy for interviewer based on an external calendar integration (with Google calendar or Outlook 365 calendar), the interview coordinators can select such slots. Such slots are displayed in gray and selection is allowed.

If the interview slot is busy due to a different interview scheduled by the BrassRing Interview Manager, such slots cannot be selected. The slot is displayed in Red and selection is not possible.

<i>Table 1. Busy Slot Criteria.</i>			
<b>BUSY SLOT CATEGORY</b>	<b>LEGEND LABEL</b>	<b>LEGEND COLOR</b>	<b>SCHEDULING</b>
Busy from the interviewer's personal calendar.	Interviewer is busy.	Gray.	Available for scheduling.
Busy from BrassRing Interview Manager Calendar.	Interviewer has an interview.	Red ( <b>#c83c0a</b> ).	Not available for scheduling.

RTC internal reference #133676.

### Reqs - New Skills Fields

Starting this release, two new custom req fields are added in the custom req fields screen. **Required Skills** and **Recommended Skills** are the new fields.

#### **Tools > Forms > Reqs > Req Forms > Define custom req fields**

These fields can be added to req templates by clients. They are like any other standard req fields except that their database field names and field types cannot be altered. The data in these fields is received from the Skills table and the skills data cannot be updated or altered. The fields are configurable based on a new Workbench client setting.

More information about Req Field Association is available on this [page](#) of the IBM Knowledge Center.

RTC internal reference # 132346.

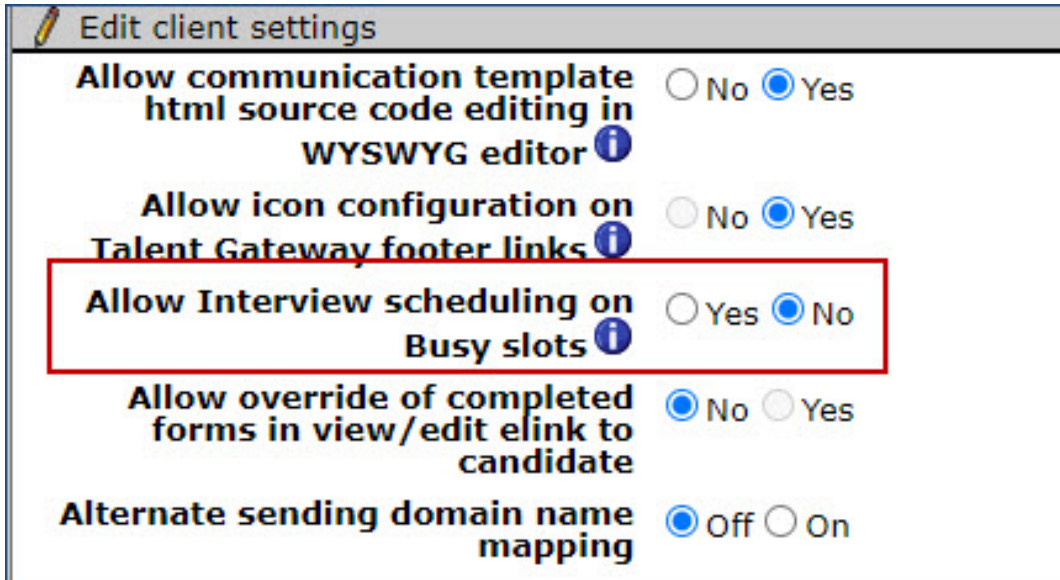
## BrassRing Workbench

The current release of IBM Kenexa BrassRing on Cloud has the following new features for IBM Kenexa BrassRing Workbench. Configurable features must be configured or turned on to be visible and available to users.

### New Client setting - Interview Manager Busy Slot Scheduling

A new client setting related to Interview Manager is added to the Workbench. The setting **Allow Interview scheduling on Busy slots** is added with Yes and No as options. By default, No is selected. When No is selected, interview coordinators cannot schedule an interview in a calendar slot that is marked busy by an interviewer.

When this configuration is set to Yes, the interview coordinators can select a slot that is marked busy for interviewer from the external (Google or Microsoft) calendar integration. More information is available on the Configurable Changes section.



The screenshot shows the 'Edit client settings' interface with the following options:

- Allow communication template html source code editing in WYSWYG editor**  No  Yes
- Allow icon configuration on Talent Gateway footer links**  No  Yes
- Allow Interview scheduling on Busy slots**  Yes  No
- Allow override of completed forms in view/edit elink to candidate**  No  Yes
- Alternate sending domain name mapping**  Off  On

RTC internal reference # 133676.

### DIT FTP Setup - Help Guide Link Update

The Help link for the DIT Help Guide is now updated.

This link is present in: **Client settings > Data Insight Tool - Enable FTP Download > Configure > Configure DIT FTP Settings > Help > STEPS TO CREATE FTP FOR DIT**

## STEPS TO CREATE FTP FOR DIT

[Click here](#) to access the FTP set-up guide from TMS Resource Hub.

- Where in Workbench?
  - Client Settings
  - Data Insight Tool - Enable FTP Download**
- IBM hosts using only FTP Protocol. But a client can host their own FTP site and opt for FTP, SFTP, FTPS Explicit or Implicit.
- Get all information from CSC or client before proceeding
  - IBM hosted FTP site?
  - FTP, SFTP or FTPS?
  - Encryption enabled? Signed?

	IBM hosted FTP server	Client hosted FTP server
<b>FTP server set up</b>	1. Create track-it to Hosting to set up folder in Staging and Production and get folder paths. In the track-it, specify "lock user to their home directory". Once track-it is completed, test the login created by hosting and make sure the user is locked to the home directory and cannot go up the file system. 2. Provide folder path to CSC to put it into WB. Sample: /users/root/production/p_clientname 3. Provide login to CSC to client for accessing FTP server	Obtain client side FTP server login and enter it in WB (by CSC)
	1. Create track-it to Hosting to set up folder in Staging and Production and get folder paths. In the track-it,	

## Onboard

Onboard new features for the current release are listed here.

### Client Reminders

Client reminders remind clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

This document presents changes for the **March 2021 release of Onboard**:

- US Staging - April 08, 2021
- US Production - April 17, 2021

### Searchable PDF Release Notes

In addition to the existing link in the Onboard Downloadable PDF Release Notes topic to a PDF version of the release notes, the major enhancements were added to the topic, making them searchable.

Access the [Downloadable PDF Release Notes](#) topic to view (for each release) a summary of the major enhancements, and also access a PDF version of the release notes.

### Visible Changes

Visible changes alter the appearance or performance of the product without requiring any configuration. The changes are immediately visible or available to users.

#### Onboard Tasks - Rename Job Application Status

One of the column headers present in the Onboarding Tasks screen, is updated for better user experience. The column header Job Application Status is renamed to be displayed as **Active**. This column now displays the values either **Yes** or **No** instead of Active or Inactive.

Before this change:

Onboarding Tasks						
Job Application: <b>Active Jobs</b>   Task Status: <b>All</b>   Due date range: <b>All</b>						
Task Title	Task Owner	Due Date	Status	Job Application	Job Application Status	
1	Automation, Hiring		pending	Business Consultant	Active	
Onboard End	Automation, Hiring		not started	Business Consultant	Active	
Onboard Start	Automation, Hiring		completed	Business Consultant	Active	

After this change:

Onboarding Tasks						
Job Application: <b>Business Consultant</b>   Task Status: <b>All</b>   Due date range: <b>All</b>						Change Filter
Task Title	Task Owner	Due Date	Status	Job Application	Active	Requisition Number
TS Everify DISP	User, BWSHiringManager		pending	Business Consultant	No	*****
BulkTask_Complex	Fitzgerald, Kyla		not started	Business Consultant	Yes	*****
Onboard End	User, BWSHiringManager		not started	Business Consultant	Yes	*****
Onboard Start	User, BWSHiringManager		completed	Business Consultant	No	*****
Assign I-9 Approver	Hiring Manager		completed	Business Consultant	No	*****

RTC internal reference # 244298.

### Onboard Dictionaries - Marital Status Dictionary Update

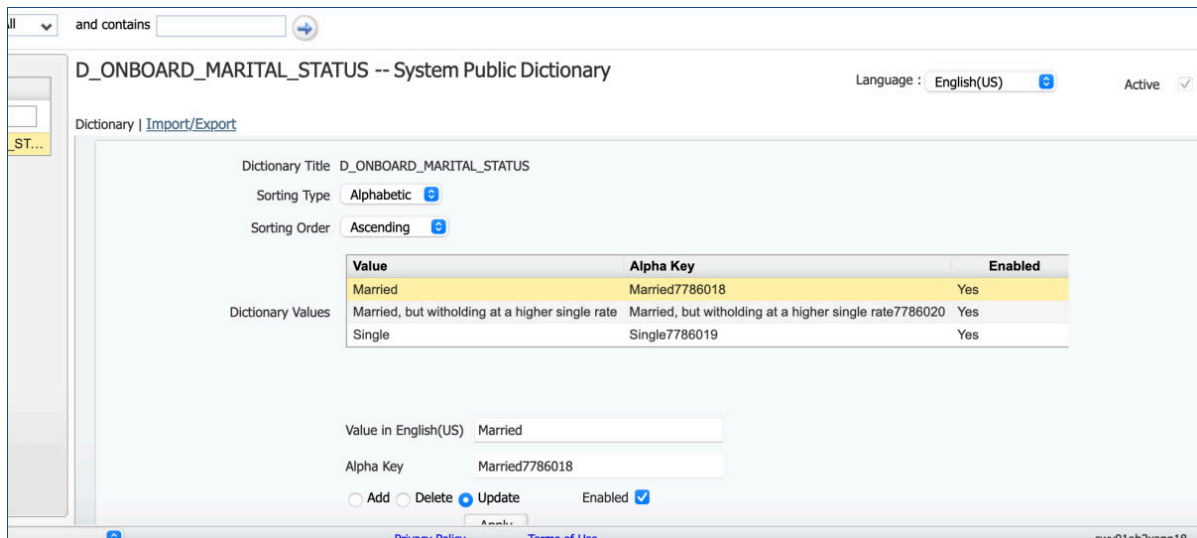
Based on a client request, the dictionary D\_ONBOARD\_MARITAL\_STATUS is updated with the latest and appropriate values.

The D\_ONBOARD\_MARITAL\_STATUS' dictionary feeds values to the Applicant entity fields. These fields in turn are used to pre-populate the new W-4 activity. Therefore, by updating the dictionary with values that are appropriate to the W-4 activity, accuracy of information can be maintained. The W-4 marital status value in applicant entity is updated, while saving the W-4 entity.

The list of values that were previously available (English(US) Locale).

- Married
- Single
- Married, but withholding at a higher single rate

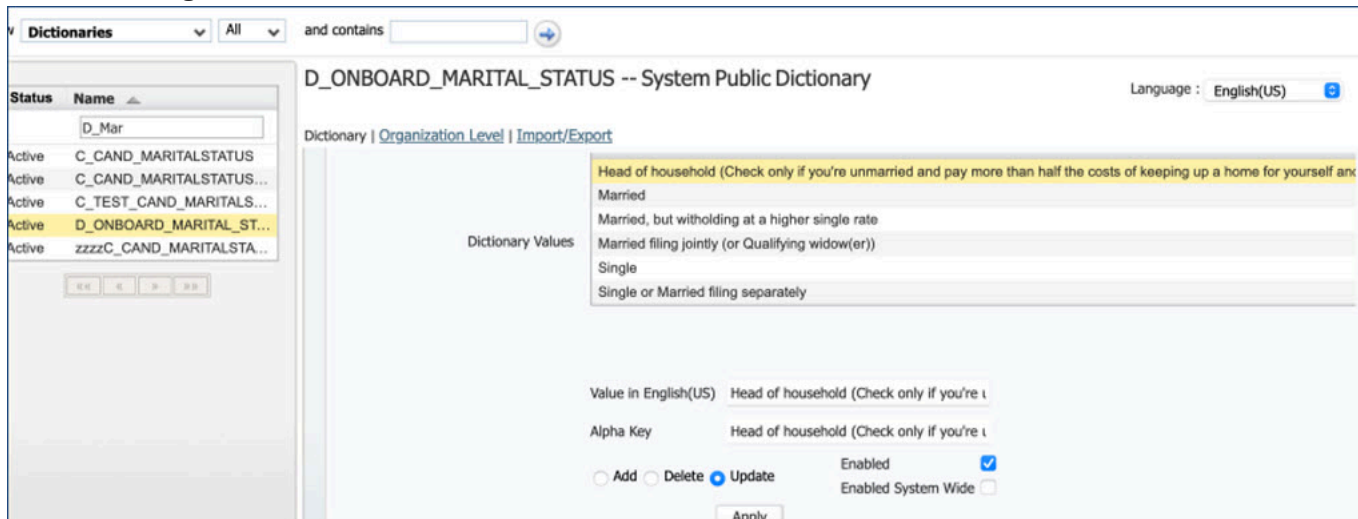
Before this change:



The list of new values available (English(US) Locale):

- Married
- Single
- Married, but withholding at a higher single rate
- Single or Married filing separately
- Married filing jointly (or Qualifying widow(er))
- Head of household (Check only if you're unmarried and pay more than half the costs of keeping up a home for yourself and a qualifying individual.)

After this change:



RTC internal reference # 244636.

## Configurable Changes

Configurable features must be configured or enabled to be visible and available to users.

There are no configurable changes in this release

## Fixed Defects

In the current IBM Kenexa Onboard release, the following defects were addressed.

RTC Jazz Number	Defect Description
244636	TS005097194 - 'Single' Filing status coming from Onboard
244058	TS004907340 - Staging - Workday NHE - Failed to process as per the schedule.
244013	TS004928490 - BRA_CPF data not showing in Manage New Hires (Targeting April)



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