

IBM Kenexa BrassRing on Cloud

*IBM Kenexa BrassRing on Cloud
Release Document
November 2018*



Note

Before you use this information and the product it supports, read the information in "Safety and environmental notices" on page x and "Notices" on page x.

IBM Kenexa BrassRing on Cloud Pre-Release Document

This edition applies to version November 26, 2018 Release of , and to all subsequent releases and modifications until otherwise indicated in new editions.

This edition replaces XX99-9999-99.

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Release Notes for Release 18.11.12

Introduction.

The objectives of this document are to:

- Present feature enhancements and usability and performance improvements that are introduced in this release.
- Document changes in system requirements, if applicable.

To download the PDF version of this document and the preceding versions, go to [Downloadable PDF Release Notes](#)

Client Reminders

The **Client Reminders** section reminds clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

Note: Release Notes Update: Starting this release, we are adding a new section to the Pre-release document and the Release Document called the Dark Launch section.



This section lists out all BrassRing features that are

Staging - Only and are not released to production during this build release. . Dark Launch features will NOT be released to the Staging environment unless explicitly stated in the release notes.

New Release Schedule

There has been a change in the schedule of BrassRing Release to Staging and Production environments that started with the release 18.08.20.

There will be a week between the Staging and Production releases. As a note, not all features that are available in Staging will be promoted to Production within the same release cycle. (These features are referred to as Dark Launch features.) See below on providing feedback on features only available in Staging.

Note: The November release is going to be deployed to Staging on November 26th (Monday), and to Production on December 03rd (the following Monday).

- EU release will occur Mondays during Vizag hours.
- US/FedRAMP will occur Mondays during US hours.

End of Support for Classic Talent Gateway

As notified to all IBM Kenexa BrassRing clients in October 2017, IBM Kenexa has discontinued support of **IBM Kenexa BrassRing on Cloud Classic Talent Gateways and classic apply process on December 31st, 2017.**

With the completion of the Candidate Zone through 2017, it is time to ensure your candidates are getting the latest and greatest of BrassRing's job apply functionality. This can be achieved by moving all of our clients to the Responsive Talent Gateways.

Competition for top candidates is fierce and **research has shown that employees designated as**

high-potentials are especially attracted to searching and applying for jobs using mobile devices. Our customers who have moved to responsive Talent Gateways are seeing a vast improvement in candidate completion rates. Withdrawing the Classic Talent Gateways will also provide efficiencies and allow IBM to focus on other areas of BrassRing that will benefit the entire BrassRing community.

Action May Be Required: If you haven't already, we advise transitioning off Classic Talent Gateways and the classic apply process no later than **December 31st, 2017**. Should you want to stay on classic, these talent gateways and classic apply processes will no longer be supported by IBM. No support means that, although IBM will not be shutting Classic Talent Gateways off, IBM will no longer work on bug fixes specific to Classic Talent Gateways. We will not ensure accessibility standards on anything other than the responsive Talent Gateways and Responsive Apply process. All new functionality will only be available in the responsive experience.

Want to get started on the IBM Responsive Apply Talent Gateways but don't know where to start? Watch our Responsive Apply Overview and Configuration Webinars to understand who should be involved, an example project timeline, configuration instructions, and much more! You can also reach out to your Kenexa Representative with any questions or concerns.

Discussion: We Want Your Feedback About Upcoming Features

The IBM BrassRing team has adopted a Dark Launch release process for high-impact features which entails having select features rolled out to the **Staging-environment-only** for an undetermined amount of time. This process allows you to test and provide feedback on those select features. The Production release date is then determined based on feedback collected, testing, additional development required, etc.

How do you provide feedback about the features released to Staging only?

A new discussion link will be included within the feature description of the Release Notes document. (Only select features will have this discussion link included.) The link directs you to the Salesforce Support Community and does require you to have an IBM ID to post your feedback.

Note: Please note, this discussion link is to be used to provide feedback on the new feature. For questions about functionality not answered via the release notes, please reach out to the Product Consulting team for additional details.

Benefits Include:

- Releasing specific features to Staging only allows you to test the feature and complete any change management activities required within your recruitment team.
- A quick and easy way to submit your valuable feedback about an upcoming feature.
- Monitored by the IBM Offering Management team, meaning your feedback is getting directly to the team responsible for the future direction of the BrassRing product.
- Ability to view feedback provided by other clients

We look forward to your participation and feedback!

Client Training and Enablement Sessions

Please join the IBM Talent Management Solutions Training team for our regularly scheduled Training and Enablement sessions. These sessions may include release information, product demonstrations, implementation processes, and so much more!

Visit our site often for the most up-to-date schedule and agenda topics! Training and Enablement information.

Enhancements - You Asked We Listened

This build introduces a number of features that were developed in response to clients **Request for Enhancement (RFEs)**. IBM Kenexa is pleased to deliver these features in response to your responses and comments.

RFEs The following features were delivered in response to **RFEs**.



- Erase candidate **Candidates - Erase Candidate including Talent Gateway Profile**

Dark Launch Features

Dark Launch features are those features that are released to **Staging environment - Only** and are NOT released to Production environment for a considerable amount of time. This process gives an opportunity and enough time to test these features thoroughly before they are available in the production environment.

Candidate Form - Approval Process Improvement

Note: This feature is deployed to **Staging environment - Only** with this release and **will NOT go to Production on December 3rd**. A Production date is to be determined.

Before this release, the standard sequential Candidate Form approval process would reroute the form for approval if the Approvers were updated or changed exclusively while the form approval was in flight. With this release, organizations can configure their Candidate Form approval process to allow edits to the Approvers without having to restart the whole approval process. This change enhances the user's ability to update approvers giving them the ability to delegate the approval to another user if the original approver is not available.

Note:

- This enhancement is only available for the standard sequential approval process only. This change does not impact the Custom Approval Workflow system.
- The form will NOT be rerouted for approval if the new setting is enabled and if only approvers were updated/edited exclusively on the req.
- If the original reroute for approval fields are edited AND an approver is updated/edited, the re-approval routing takes precedence over the new setting.

How do clients get this feature in Staging?

Navigation to **Workbench > Tools > Forms > Candidate Forms > Edit Form Approvals for the Candidate Form** you would like to edit the approval process for.

- A new field called Bypass rerouting for new approval on form approval changes? has been added.
 - The setting has the tooltip: **When set to "Yes", form will NOT be rerouted for new approval when the user changes the form approval information. Field level edits made to the form would still trigger rerouting based on configuration set under the Re-approval routing section.**
- The field **Re-Approval Routing** is renamed to **Re-approval routing (excluding form approval section)**.

Before this release:

Edit form approvals [Audit Trail](#)

Approve/Decline text area field label: [English (US)]

Approve/Decline text area field input value is:

Send approval notification? Yes No
 Users selected in req/form
 Specific system user

Send decline notification? Yes No

Re-approval routing
 Save button(s) reset current approval statuses and prompt to send for new approvals

Never
 Change to any field (default)
 Change to specific field(s)

Hourly_Rate
 RSU_Value
 Salary
 Sign_on_Bonus

Approval routing instructions: [English (US)]

(This text will appear at the top of the approval routing pages.)

Approval routing order <Offer Form>

Approver	Routing order
Comp Team	2
Hiring Manager	
Director	3
VP	
Recruiter	1
Finance	

After this release:

Edit form approvals
[Audit Trail](#)

Approve/Decline text area field label: [English (US)]

Approve/Decline text area field input value is:

Send approval notification? Yes No
 Users selected in req/form
 Specific system user

Send decline notification? Yes No

Bypass re-routing for new approval on form approval changes? Yes No

Re-approval routing (excluding form approval section)
 Save button(s) reset current approval statuses and prompt to send for new approvals

Never
 Change to any field (default)
 Change to specific field(s)

Approval routing instructions: [English (US)]
(This text will appear at the top of the approval routing pages.)

Approval routing order <Offer Form>

Approver	Routing order
Approval 1	1 <input type="text" value="v"/>
Approval 2	2 <input type="text" value="v"/>
Approval 3	<input type="text" value="v"/>

We want to hear from you! To provide feedback about this feature go to our Discussions Forum post.
 RTC internal reference # 109917, 111563, 110400, BR154, 110313, 109917, 110403.

Unified Candidate Zone - Submitted Applications - Dark Launch

The Unified Candidate Zone is a new feature that provides next generation candidate experience. The prime aspect of this feature is that when candidates create their profile on one of the responsive Talent Gateways of the client, their submitted application information can be accessed across all the responsive Talent Gateways that belong to the same client.

With this feature switched on, candidates can review their job related information, across all sites (for the same client), so that the candidates are not blocked from accessing their application data by existence of multiple Talent Gateways for same client which do not share the candidate data.

The new Client Setting **Unified Candidate Zone – Candidates can see their data across all Responsive TGs** is automatically enabled for all clients in the **Staging environment - Only** this release. Clients can request this client setting to be turned off by their IBM representative if

required. (Only IBM team members can edit Client Settings.)



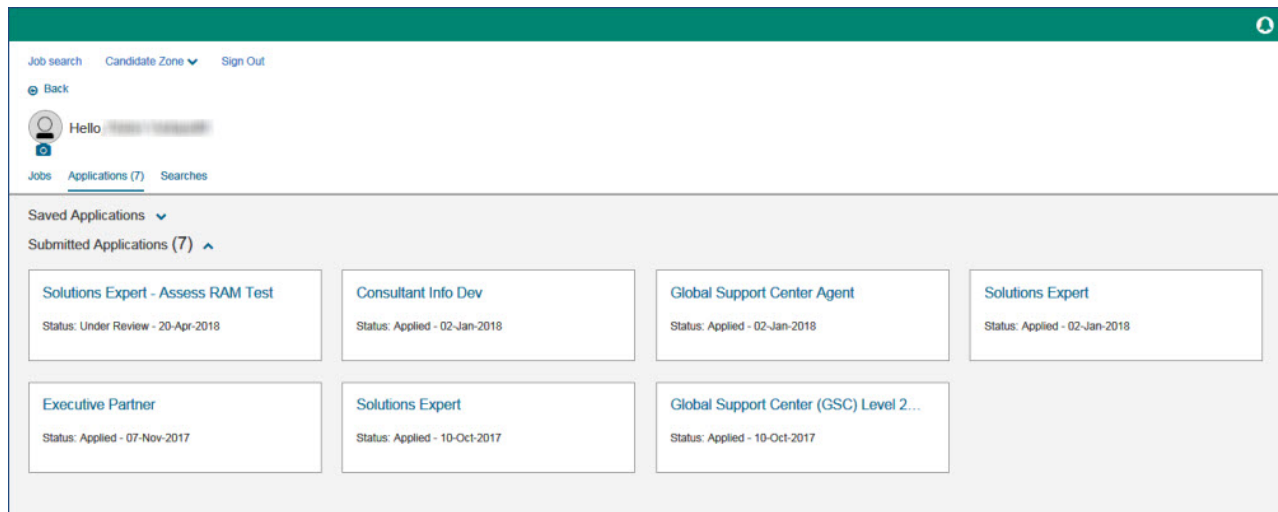
The Client Setting:

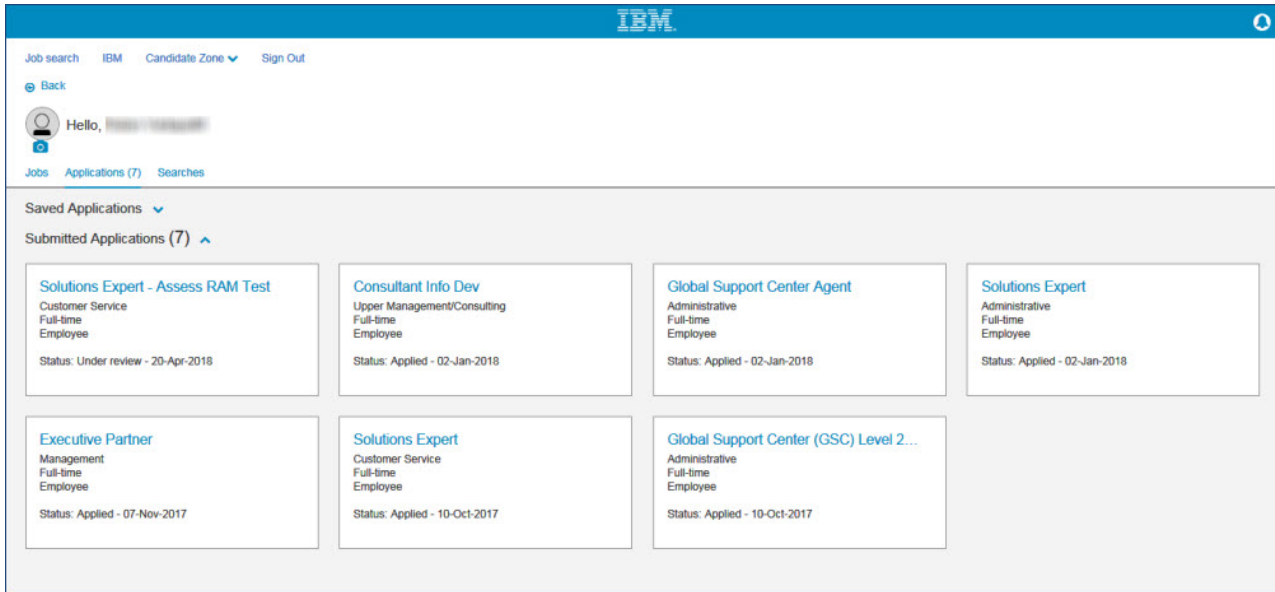
The Submitted Applications list and Application Details screens, across all responsive Talent Gateways within the same locale, display for the candidates.

1. Submitted Applications: This section displays submitted applications from any/all sites in the same locale.
 - a. Navigation: **Talent Gateway > Candidate Zone > Dashboard > Applications tab > Submitted Applications.**
 - b. **Format:** All cards in this tab/section display in “this site” format with “this site” Position 2 and 3 fields (not original site format/fields).
 - c. **Content:** Cards display for all reqs (in “this locale”) which are open and the candidate is currently filed to, even if they were manually copied/moved/filed to a folder the candidate didn’t apply to.
 - d. The **Withdraw/Reactivate** work as usual (HR Status change occurs for the candidate, this is not site-specific)
 - e. Automated removal of the job card from the submitted application section will occur across all sites. (Per current functionality: Req Status = Closed (or Canceled or Deleted) AND > 90 days since the last HR status change.)
 - f. If a candidate is added/moved/removed from any req folder, from any site submission, this is reflected in the Submitted Applications section.
 - g. Candidates that did not apply to a requisition, but have the requisition shown in the Submitted Applications section by having the “Display job/referral status information” HR Status setting enabled, will continue to show.
 - h. **Duplicate Stacking:** Candidate applied to req 1BR with their Talent Gateway Profile A. Then the candidate applies to req 2BR with their Talent Gateway Profile B. The Recruiter stacks the Talent Records in BrassRing. Candidate logs in with their Talent Gateway Profile A. They see req 2BR as long as the HR Status setting “Display job/referral status information” is enabled. The Responsive Talent Gateway will check for HR Status by the candidate’s resumekey (not filtered by BRUID).
2. Application Details: This page and all subsequent pages, (View application, View job description, Add files, Status, Documents, and Forms) includes details form any/all sites in the same locale.
 - a. Navigation: **Talent Gateway > Candidate Zone > Dashboard > Applications tab > Submitted Applications > [select link for job card].**
 - b. **Format:** All statues, tabs, branding, etc. will be displayed in “this site” format.

- c. **Content:** Status, attachments, documents and forms display with content and values from "this job" regardless of which Talent Gateway the candidate applied to the job through.
- d. **Add Files:** The Attachment Category list may vary from job to job. This is because, different categories may be configured to be displayed on different Talent Gateways. The candidate sees the attachment categories that were displayed on the site that they applied through. The recommended best practice is to use the same attachment categories across Talent Gateways that the same set of candidates may use.
- e. **Documents and Forms Tabs:** These cards exist per job, per candidate and are site-independent.
- f. **HR Status Categories:** The HR Status Categories can be customized per Talent Gateway. To reduce confusion and keep the experience consistent, the statuses that show are from "this site" that the candidate is currently visiting. Recommended best practice is to use the same HR Status Category customizations across sites that the same candidate may visit.
- g. **Duplicate Apply/Re-apply:**
 - For clients that allow reapply on the same Talent Gateway, the current rules are enforced (duplicate re-apply is normally prohibited unless the reqs allow reappplies and the candidates is at an HR status that allows re-applies.).
 - For re-applies across Talent Gateways. Prior to this release, the ability to re-apply across Responsive Talent Gateways was allowed because, there was no check. With this release, a new rule is in place to prevent re-applies in most cases. (Unless the allow req re-applies is enabled an the candidate is at an HR status that allows reappplies.)

Different Talent Gateways displaying the same set of applications:





Note:

- Candidates are not able to switch sites while on the Submitted Applications or Application Details pages. Candidates would need to log into the appropriate Talent Gateway if necessary.
- Headers, footers and other branding is always inherit from the site that the candidate is currently on.
- This feature is for same locale Responsive Talent Gateways only. A project is under way to implement a cross-locale/multi-locale unified Candidate Zone.
- Additional Candidate Zone pages, unrelated to Submitted Applications, are NOT included in this release.

We want to hear from you! To provide feedback about this feature go to our Discussion Forum post.

RTC internal reference # 107178, 107171, 96238, 93135, 112071, 110359, 92451, 92452, 95528.

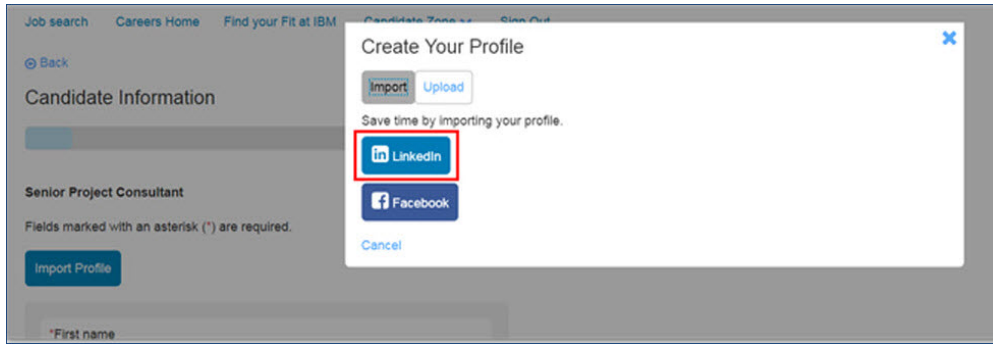
Visible Changes

The current release of IBM Kenexa® BrassRing® on Cloud includes the following visible changes for BrassRing and IBM Kenexa Lead Manager.

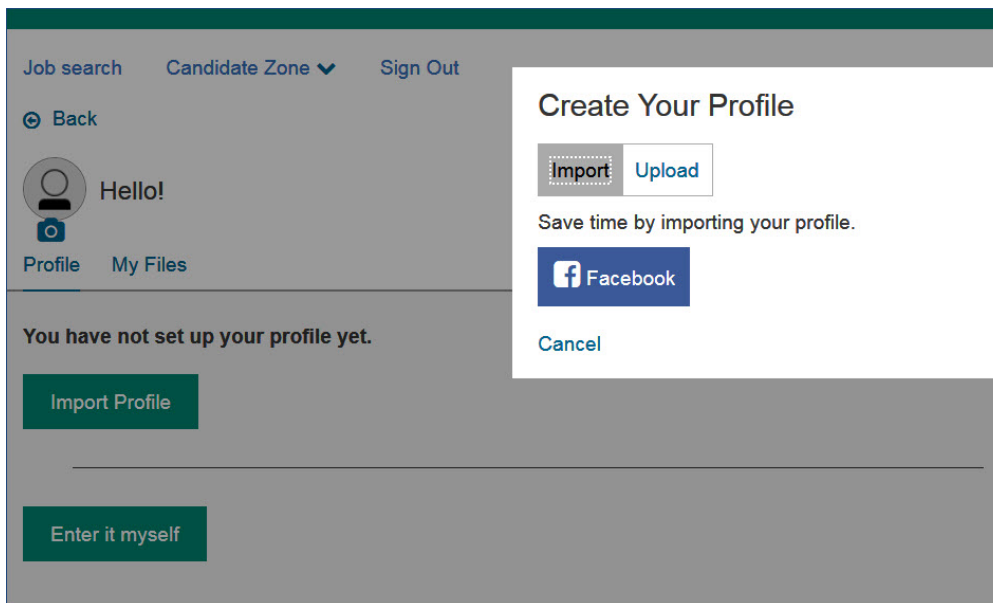
Responsive Talent Gateways - Profile Import with LinkedIn

LinkedIn has upgraded their **Apply with LinkedIn API**, which BrassRing uses to allow candidates to import their LinkedIn profile as part of the application or profile building process in responsive Talent Gateways. The same API is also used to allow candidates to log into BrassRing. There are no changes to the Login functionality, however, the profile builder feature is changing. In the current release, the LinkedIn button on the **Create your profile** screen is removed. We would notify about further changes as they get implemented during the next release.

Before this Release:



After this release:



RTC internal reference # 114459.

Responsive Talent Gateways - Profile Import - Country Field

When a candidate imports a profile, if the country field was not properly completed and the extraction tool was unable to identify the country or state, it was observed that, the profile was not getting created. This behavior is adjusted during the current release. The following are the changes in place:

If the correct state code is mentioned and the country name is not mentioned, default country name as per the Talent Gateway configuration is populated and candidate profile gets created and submitted to the BrassRing system.

RTC internal reference # 112578.

Responsive Talent Gateway - Account Lock error message

Before this release, when candidates tried to login to their Talent Gateway profile for the first, second and the third times by using incorrect credentials, they used to see an error message. The message displayed was stating that either their user name/email address (one of these two depending on the client's configuration), and/or their password was incorrect. After the candidate made the fourth attempt, a different message was displayed stating that their account was locked and that they must return to try after sometime. However, the account was locked upon the third unsuccessful attempt to log in. It was observed that this type of error messaging is leading to confusion among candidates.

Starting this release, the error messaging is updated as follows:

- The error message that is displayed after the first and second unsuccessful attempts remains the same.
- The error message that is displayed after the third unsuccessful attempt is updated to:
 - **Your username and / or password is incorrect and your account has been temporarily locked. Please try again later.** (If the client configuration for Talent Gateway login type is user name.)
 - **Your email and / or password is incorrect and your account has been temporarily locked. Please try again later.** (If the client configuration for Talent Gateway login type is email.)

The screenshot shows the Talent Gateway interface. At the top, a purple banner reads "Welcome" and "Welcome to the Gateway to Talenz". Below this is a search section titled "Search from over 2 opportunities". It contains two input fields: "Search job opportunities that match your interests" (with placeholder text "title, job category, keywords") and "Search location" (with placeholder text "location"). A green "Search" button is positioned below the first field, and a link for "Advanced Search" is centered below both fields. To the right is a "Sign In" section. It features a red error message box with a white 'x' icon, containing the text: "One or more fields require your attention. Your email and / or password is incorrect and your account has been temporarily locked. Please try again later." Below the error message are social media icons for LinkedIn, Facebook, Twitter, and Google+. Underneath these icons is the word "Or" flanked by horizontal lines. Further down, a note states "Fields marked with an asterisk (*) are required." This is followed by two input fields: "*Email address" and "*Password". At the bottom of the sign-in section is a link "Forgot Username or Password?" with a circular arrow icon.

- The error message that is displayed after the fourth and fifth unsuccessful attempts remains the same.

RTC internal reference # 110520.

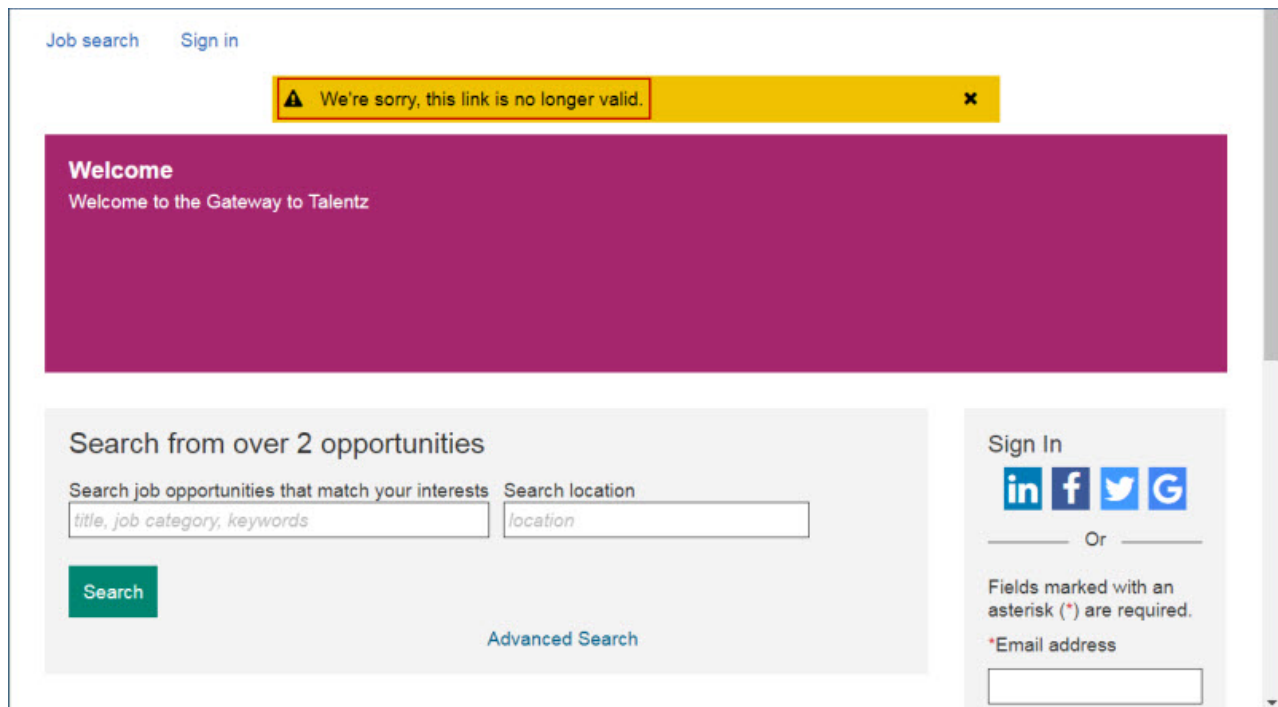
Responsive Talent Gateway - Skip Sign-in eLink Expiry

When a Responsive Talent Gateway is configured to allow candidates to apply for jobs without having to sign in (skip sign-in), an email is sent to such candidates. The email contains an eLink using which candidates can reach the Talent Gateway page and create a new profile. This eLink expires either after 10 days or 10 mouse clicks. When a candidate accesses this link after it has

expired, an error message should be displayed stating that the link expired. Before this build, regardless of the link expiring, candidates are taken to the profile creation page. The error message **Creating an account email link has expired** which was grammatically incorrect and confusing.

For better candidate experience, the following changes were made to this feature:

- When Candidates access an expired link, they are taken to the landing page instead of the profile creation page.
- A new error message is displayed stating **We're sorry, this link is no longer valid..**



RTC internal reference # 112462.

Candidate Portal - Submitted Application Cards

Before this release, when a candidate was manually filed to a requisition, the candidate's application status was displayed on the candidate's Talent Gateway profile only when the candidate is moved to an HR status that had the **Display job/referral status information** setting enabled.

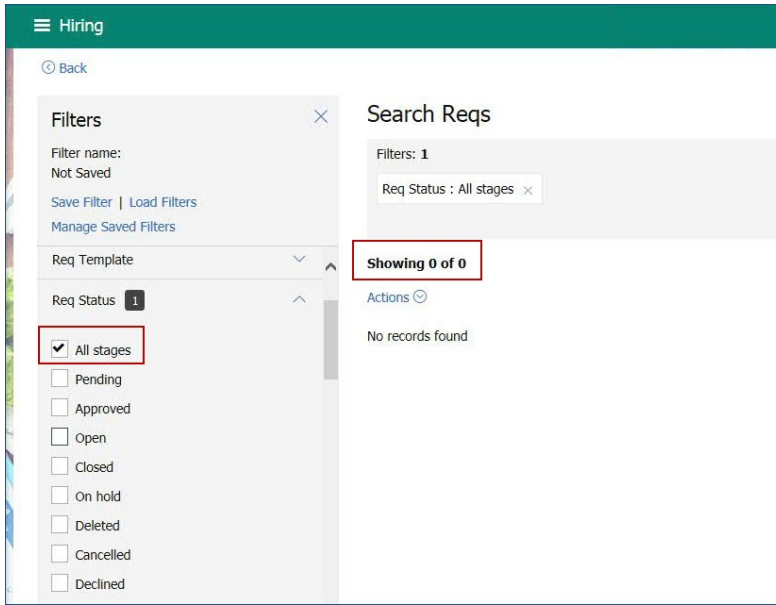
Starting this release, manually filed candidates can see such applications in the submitted applications section of the Responsive Talent Gateway when at least one document or form is posted for that application. The application is displayed in the submitted applications section irrespective of the candidate's HR status for that req.

RTC internal reference # 107731.

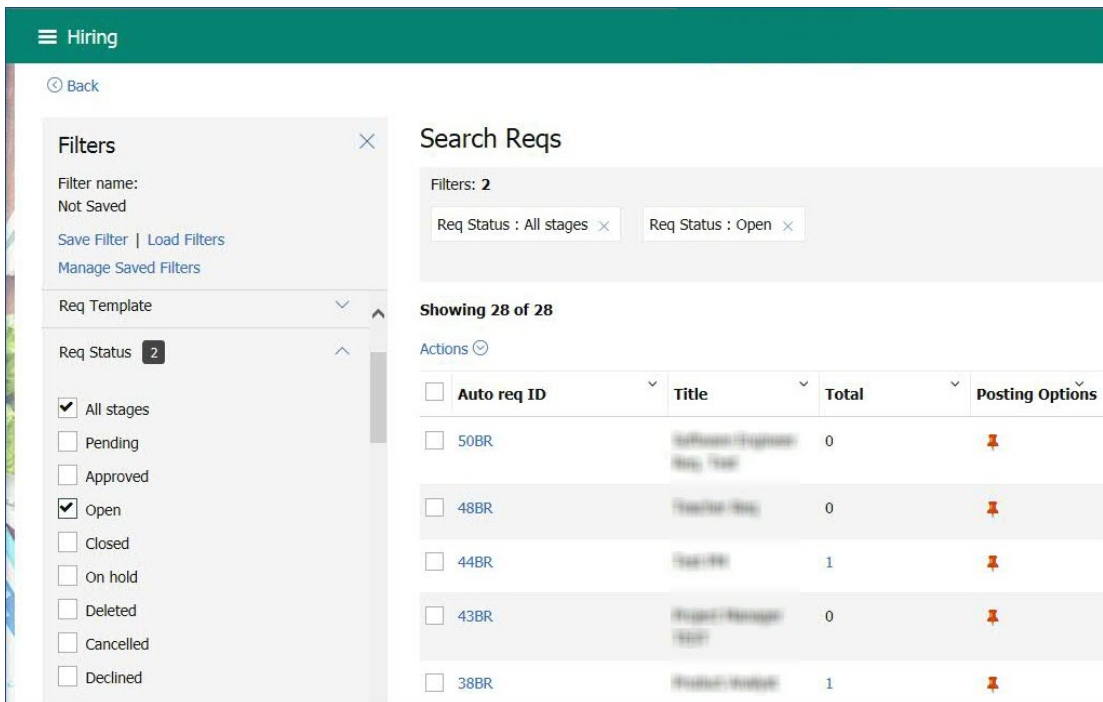
Reqs - Search Reqs with Filters

When BrassRing users performed a req search and applied the filter **All Stages** in this process, it returned zero results instead of returning all the reqs. When multiple req stages like Open and Pending were selected along with All Stages, the results returned were appropriate to the other req stage apart from All Stages.

Before this release - All Stages filter applied:



Before this release - All Stages filter and Open filter applied:



This behavior is adjusted to ensure that correct results are displayed when the filter **All Stages** is selected in the Req Status filters section. Starting this release, if the All Stages filter is selected, all the reqs in all the stages are displayed in the results.

After this release:

The screenshot displays the 'Hiring' application interface. On the left, there is a sidebar with 'Filters' and 'Refine Results' sections. The 'Refine Results' section includes a search box and a 'Req Status' filter set to 'All stages'. The main content area is titled 'Search Reqs' and shows a table of results. A red box highlights the text 'Showing 24 of 24' above the table. The table has columns for 'Auto req ID', 'Title', 'Total', and 'Posting Options'. The data rows are as follows:

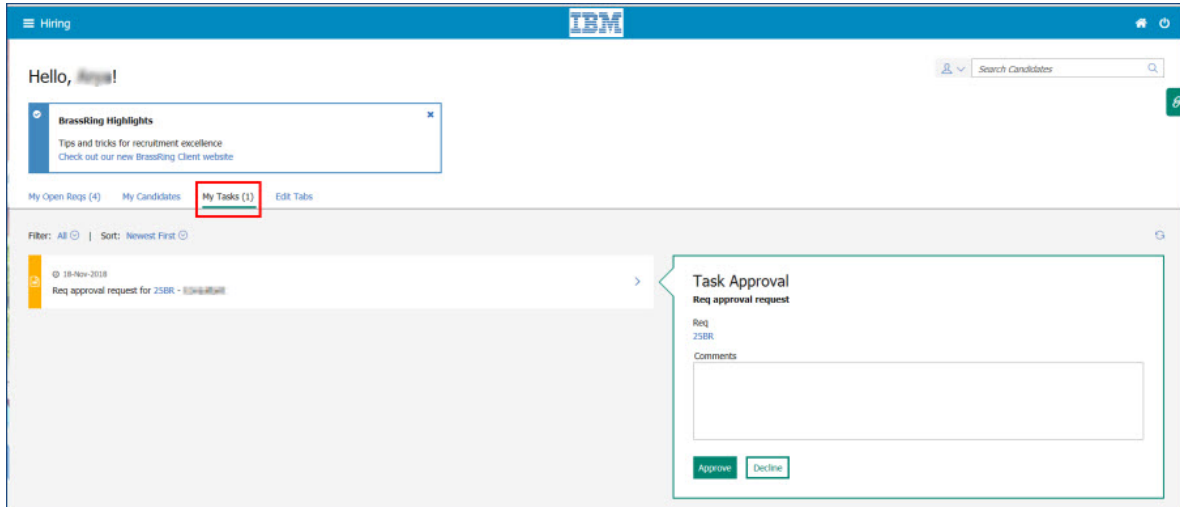
Auto req ID	Title	Total	Posting Options
19BR	Consultant	2	📌
22BR	Consultant Info Dev	0	
23BR	Consultant Info Dev	0	
24BR	Consultant Info Dev	0	
11BR	Consultant Info Dev	4	📌
10BR	Executive Partner	0	
13BR	Executive Partner	2	📌
14BR	Executive Partner	0	
6BR	Executive Partner	1	📌
8BR	Executive Partner	7	📌

RTC internal reference # 110838.

Reqs - Access Req Approval screen from Before tab

Prior to this release, when a req was sent for approval to a BrassRing user that did not have My Req relationship with that req, that user was unable to access that req via the My Tasks tab. The only way that they could access this req was by opening the eLink that was sent via email for approval. This behavior led to bad user experience as the req was listed in the My Tasks tab but was not accessible from there for approval.

Starting this release, based on client request, the users that did not have My Req relationship with the req are given access to the req's approval page via the My Tasks tab. Therefore, they can access and approve the req from the My Tasks tab. If the user that should provide approval to this req has a My Req relationship with the req, then they can access the View Req page instead of the req approval page. This is as per the original design.



RTC internal reference # 111216.

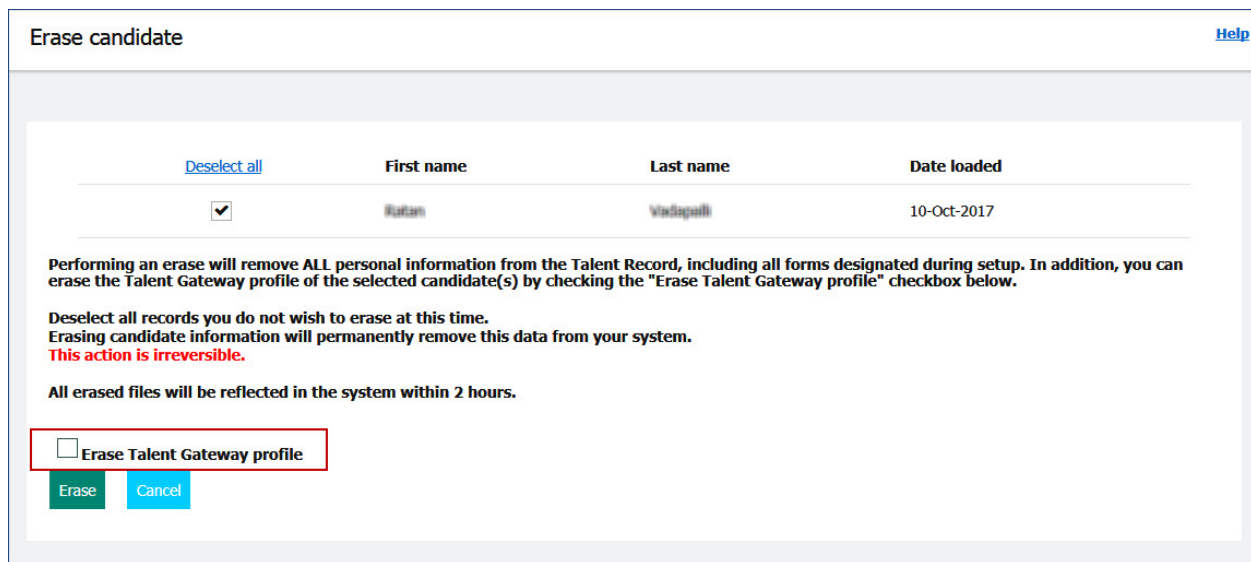
Candidates - Erase Candidate including Talent Gateway Profile

BrassRing users with appropriate privileges can erase candidate record of one or more candidates from the BrassRing system. The erase action is available in the following screens:

- Req folder.
- Working folder.
- Inbox.
- Candidate search grid.

In this process, the user can choose to erase the candidate's Talent Gateway profile along with the BrassRing Talent record. The selection **Erase Talent Gateway profile** was cleared by default.

Based on client request, starting this release, the selection **Erase Talent Gateway profile** is now checked by default.



This update is reflected in both the Classic and the Responsive User Interfaces.

RTC internal reference # 111898, 111333.

Responsive UI - State List for France

Starting this release, the list of states/provinces for the country of France has been updated in BrassRing. Here is the list of updated names of states.

Table 1. List of Updated States/Provinces

Old name of State/Province	New name of State/Province
Rhône-Alpes	Auvergne-Rhône-Alpes
Franche-Comté	Bourgogne-Franche-Comté
Britanny	Brittany
Center	Centre-Val de Loire
Lorraine	Grand Est
Nord Pas-de-Calais	Hauts-de-France
Ile-de-France	Île-de-France
High-Normandy	Normandy
Poitou-Charentes	Nouvelle-Aquitaine
Midi-Pyrénées	Occitanie
Lands of the Loire	Pays de la Loire
Provence Alpes Côte d'Azur	Provence-Alpes-Côte d'Azur

Table 2. List of Deleted States/Provinces

Deleted State name	Deleted State ID	Replaced State name	Replaced State ID
Auvergne	268	Auvergne-Rhône-Alpes	2611
Burgundy	483	Bourgogne-Franche-Comté	1012
Alsace	131	Grand Est	1787
Champagne-Ardenne	640	Grand Est	1787
Picardy	2459	Hauts-de-France	2210
Low-Normandy	360	Normandy	1208
Aquitaine	200	Nouvelle-Aquitaine	2490
Limousin	1757	Nouvelle-Aquitaine	2490
Languedoc-Roussillon	1704	Occitanie	1974

RTC internal reference # 112269.

Agency Manager - Req Posting Notifications to Inactive Agency Contacts

Agency contacts should receive an email notification if the check box setting **Notify selected agency contacts at the time this req is posted to selected Agency Manager(s)** is checked on the select agency access posting page. Before this release, it was observed that when a requisition is posted to an agency, all of the agency contacts, whether they were active or not, are receiving notifications. This behavior has been adjusted to ensure that only active agency contacts receive req posted and req unposted notification emails when the respective setting is enabled on the Agency Manager page.

Posting 18BR : Consultant Info Dev

My agencies:

Search for agency: or Filter by specialization:

Showing agencies: 1 - 2 of 2 Selected agencies 2

<input type="button" value="Deselect all"/>	Agency name	Preferred	Fee	Specialization	Description	Country (main)	Location (main)	City (main)	Select agency contacts	Agency notes
<input checked="" type="checkbox"/>	Healthcare			Healthcare	Healthcare Agency	United States	Nationwide		All <input type="button" value="Expand"/>	
<input checked="" type="checkbox"/>	Healthcare	Yes		Healthcare	Healthcare Agency	United States	Delaware		All <input type="button" value="Expand"/>	

Showing agencies: 1 - 2 of 2 Selected agencies 2

Notify selected agency contacts at the time this req is posted to selected Agency Manager(s).

Notify selected agency contacts at the time this req is unposted from selected Agency Manager(s).

RTC internal reference # 112534.

Data Insight Tool - New Field Added

Based on a client request, an extra field is added to the Data Insight Tool. The new field **Elink Form Name** is available in the Filter, Output, and Security sections. BrassRing users with appropriate privileges can create Data Insight templates by using this field to generate reports that contain eLink information of a candidate for a form.

Before this release: - Filter Selection Tool:

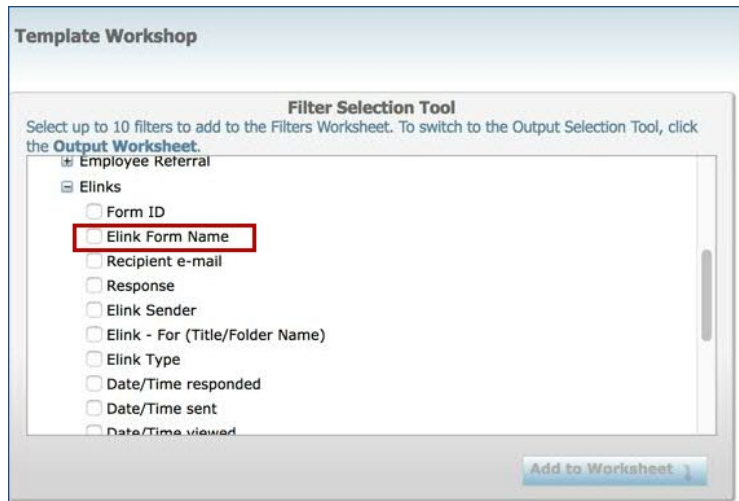
Template Workshop

Filter Selection Tool

Select up to 10 filters to add to the Filters Worksheet. To switch to the Output Selection Tool, click the **Output Worksheet**.

- Elinks
 - Form ID
 - Recipient e-mail
 - Response
 - Elink Sender
 - Elink - For (Title/Folder Name)
 - Elink Type
 - Date/Time responded
 - Date/Time sent
 - Date/Time viewed
- Communications

After this release - Filter Selection Tool



After this release - Output Selection Tool



RTC internal reference # 112764.

Lead Manager - Add Button Saves Leads to Campaign

Before this release, while editing a lead, a Lead Manager user first selected Add, and then after adding a notes or adding a campaign, again had to select Save. To improve user experience and reduce the number of mouse clicks, starting this release, Add performs both the tasks. Users do not have to select Save after they select Add.

RTC internal reference # 110146.

Configurable Changes

The current release of IBM Kenexa BrassRing on Cloud includes the following visible changes for BrassRing and IBM Kenexa Lead Manager.

Responsive Talent Gateway - Account Lock error message

Before this release, when candidates tried to login to their Talent Gateway profile for the first, second and the third times by using incorrect credentials, they used to see an error message. The message displayed was stating that either their user name/email address (one of these two depending on the client's configuration), and/or their password was incorrect. After the

candidate made the fourth attempt, a different message was displayed stating that their account was locked and that they must return to try after sometime. However, the account was locked upon the third unsuccessful attempt to log in. It was observed that this type of error messaging is leading to confusion among candidates.

Starting this release, the error messaging is updated as follows:

- The error message that is displayed after the first and second unsuccessful attempts remains the same.
- The error message that is displayed after the third unsuccessful attempt is updated to:
 - **Your username and / or password is incorrect and your account has been temporarily locked. Please try again later.** (If the client configuration for Talent Gateway login type is user name.)
 - **Your email and / or password is incorrect and your account has been temporarily locked. Please try again later.** (If the client configuration for Talent Gateway login type is email.)

The screenshot shows the Talent Gateway interface. At the top is a purple header with the text "Welcome" and "Welcome to the Gateway to Talenz". Below this is a search section titled "Search from over 2 opportunities" with the subtitle "Search job opportunities that match your interests". It contains two input fields: "Search location" with a placeholder "location" and another field with a placeholder "title, job category, keywords". A green "Search" button is present, along with a link for "Advanced Search". To the right is a "Sign In" section. A red error message box is overlaid on the sign-in form, stating: "One or more fields require your attention. Your email and / or password is incorrect and your account has been temporarily locked. Please try again later." Below the error message are social media icons for LinkedIn, Facebook, Twitter, and Google+. There is an "Or" separator, followed by a note: "Fields marked with an asterisk (*) are required." Below this are two input fields labeled "*Email address" and "*Password". At the bottom of the sign-in section is a link "Forgot Username or Password?" with a circular arrow icon.

- The error message that is displayed after the fourth and fifth unsuccessful attempts remains the same.

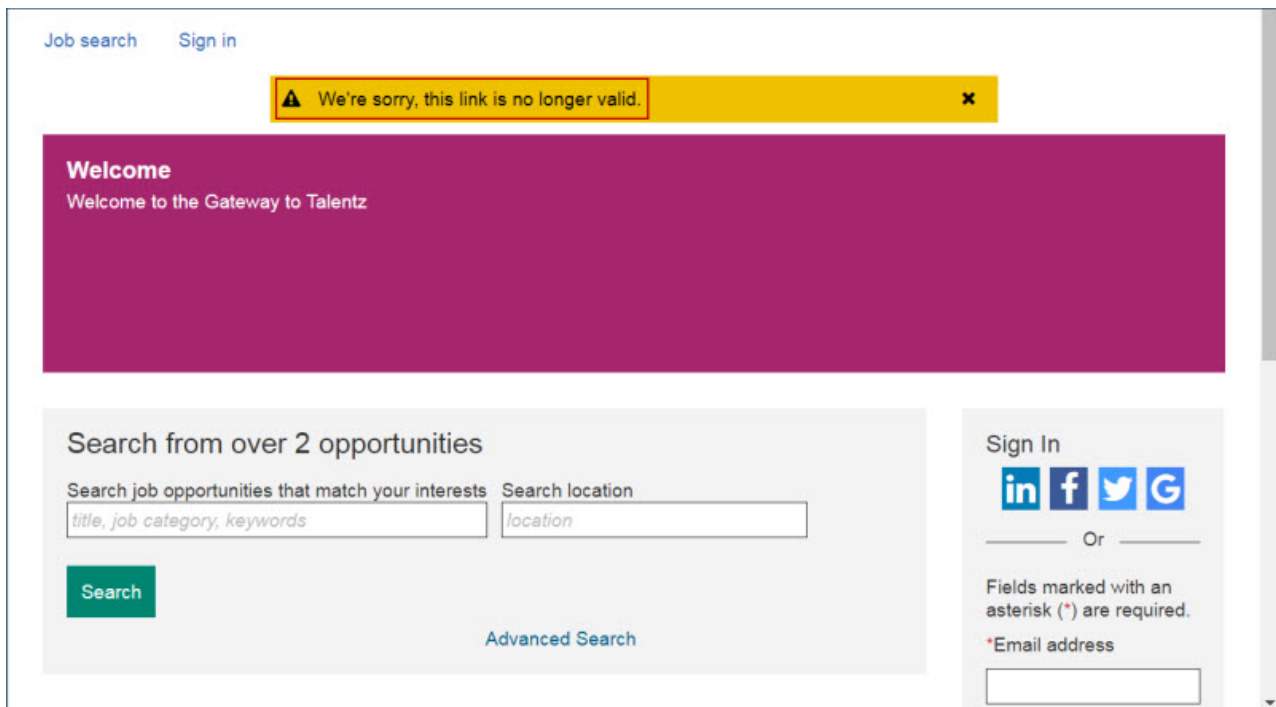
RTC internal reference # 110520.

Responsive Talent Gateway - Skip Sign-in eLink Expiry

When a Responsive Talent Gateway is configured to allow candidates to apply for jobs without having to sign in (skip sign-in), an email is sent to such candidates. The email contains an eLink using which candidates can reach the Talent Gateway page and create a new profile. This eLink expires either after 10 days or 10 mouse clicks. When a candidate accesses this link after it has expired, an error message should be displayed stating that the link expired. Before this build, regardless of the link expiring, candidates are taken to the profile creation page. The error message **Creating an account email link has expired** which was grammatically incorrect and confusing.

For better candidate experience, the following changes were made to this feature:

- When Candidates access an expired link, they are taken to the landing page instead of the profile creation page.
- A new error message is displayed stating **We're sorry, this link is no longer valid..**



RTC internal reference # 112462.

Candidate Portal - Submitted Application Cards

Before this release, when a candidate was manually filed to a requisition, the candidate's application status was displayed on the candidate's Talent Gateway profile only when the candidate is moved to an HR status that had the **Display job/referral status information** setting enabled.

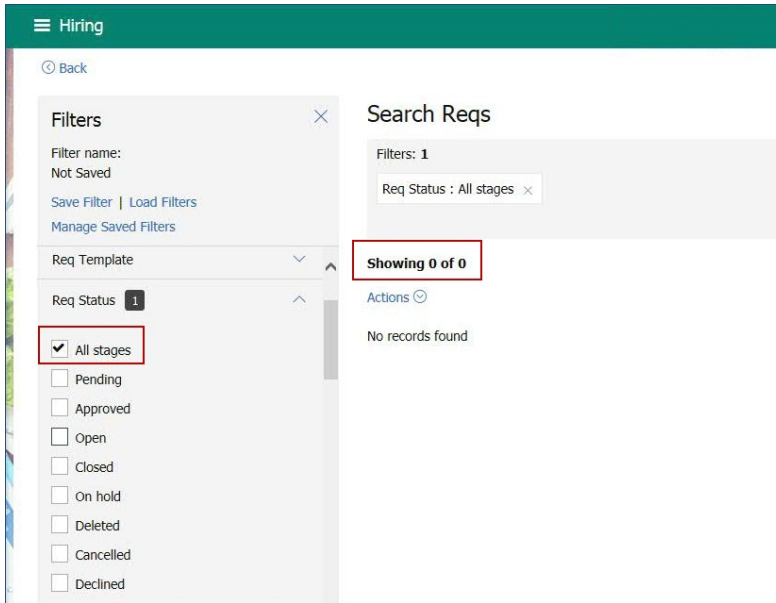
Starting this release, manually filed candidates can see such applications in the submitted applications section of the Responsive Talent Gateway when at least one document or form is posted for that application. The application is displayed in the submitted applications section irrespective of the candidate's HR status for that req.

RTC internal reference # 107731.

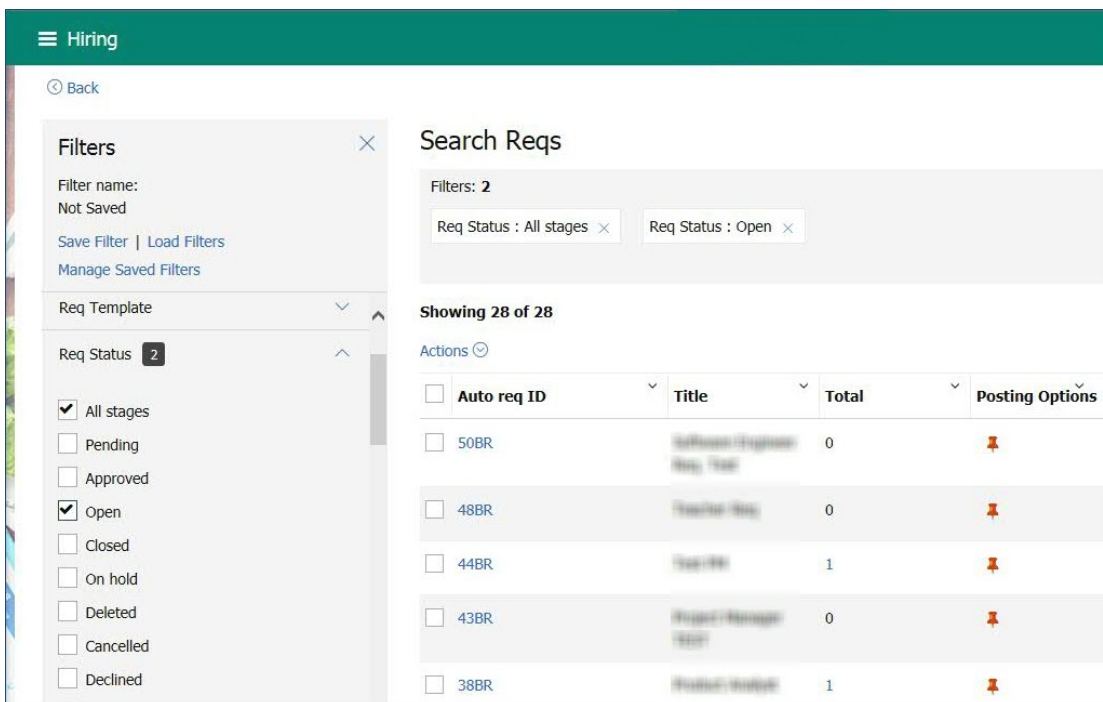
Reqs - Search Reqs with Filters

When BrassRing users performed a req search and applied the filter **All Stages** in this process, it returned zero results instead of returning all the reqs. When multiple req stages like Open and Pending were selected along with All Stages, the results returned were appropriate to the other req stage apart from All Stages.

Before this release - All Stages filter applied:



Before this release - All Stages filter and Open filter applied:



This behavior is adjusted to ensure that correct results are displayed when the filter **All Stages** is selected in the Req Status filters section. Starting this release, if the All Stages filter is selected, all the reqs in all the stages are displayed in the results.

After this release:

The screenshot displays the 'Hiring' application interface. On the left, there is a 'Filters' sidebar with a 'Refine Results' section. The 'Req Status' filter is set to 'All stages' (indicated by a red box and a count of 1). The main area shows a table of requisitions with columns for 'Auto req ID', 'Title', 'Total', and 'Posting Options'. A red box highlights the 'Showing 24 of 24' indicator above the table. The table lists various requisitions with their respective titles and total counts.

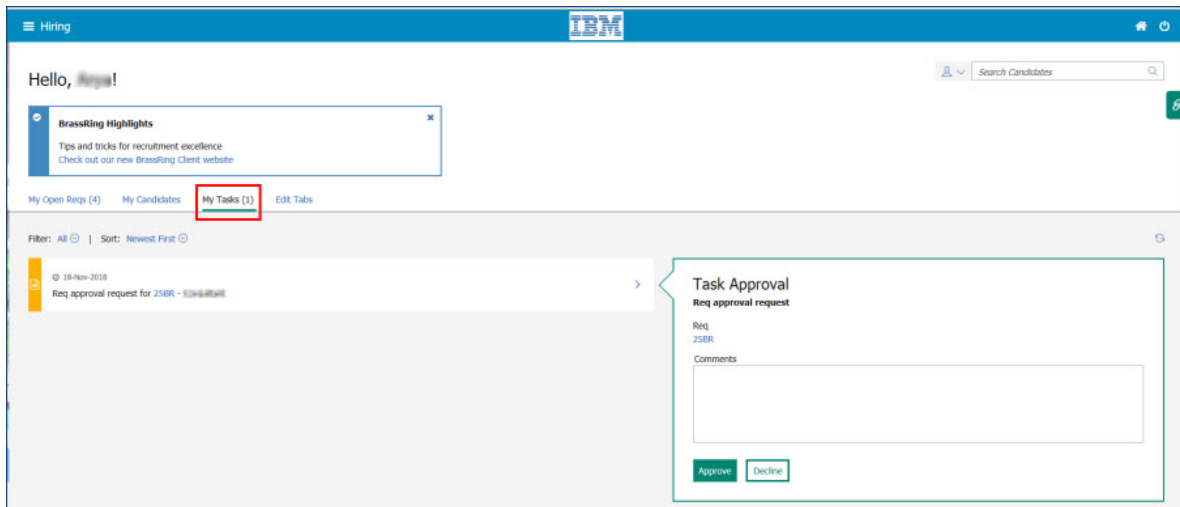
Auto req ID	Title	Total	Posting Options
19BR	Consultant	2	📌
22BR	Consultant Info Dev	0	
23BR	Consultant Info Dev	0	
24BR	Consultant Info Dev	0	
11BR	Consultant Info Dev	4	📌
10BR	Executive Partner	0	
13BR	Executive Partner	2	📌
14BR	Executive Partner	0	
6BR	Executive Partner	1	📌
8BR	Executive Partner	7	📌

RTC internal reference # 110838.

Reqs - Access Req Approval screen from Before tab

Prior to this release, when a req was sent for approval to a BrassRing user that did not have My Req relationship with that req, that user was unable to access that req via the My Tasks tab. The only way that they could access this req was by opening the eLink that was sent via email for approval. This behavior led to bad user experience as the req was listed in the My Tasks tab but was not accessible from there for approval.

Starting this release, based on client request, the users that did not have My Req relationship with the req are given access to the req's approval page via the My Tasks tab. Therefore, they can access and approve the req from the My Tasks tab. If the user that should provide approval to this req has a My Req relationship with the req, then they can access the View Req page instead of the req approval page. This is as per the original design.



RTC internal reference # 111216.

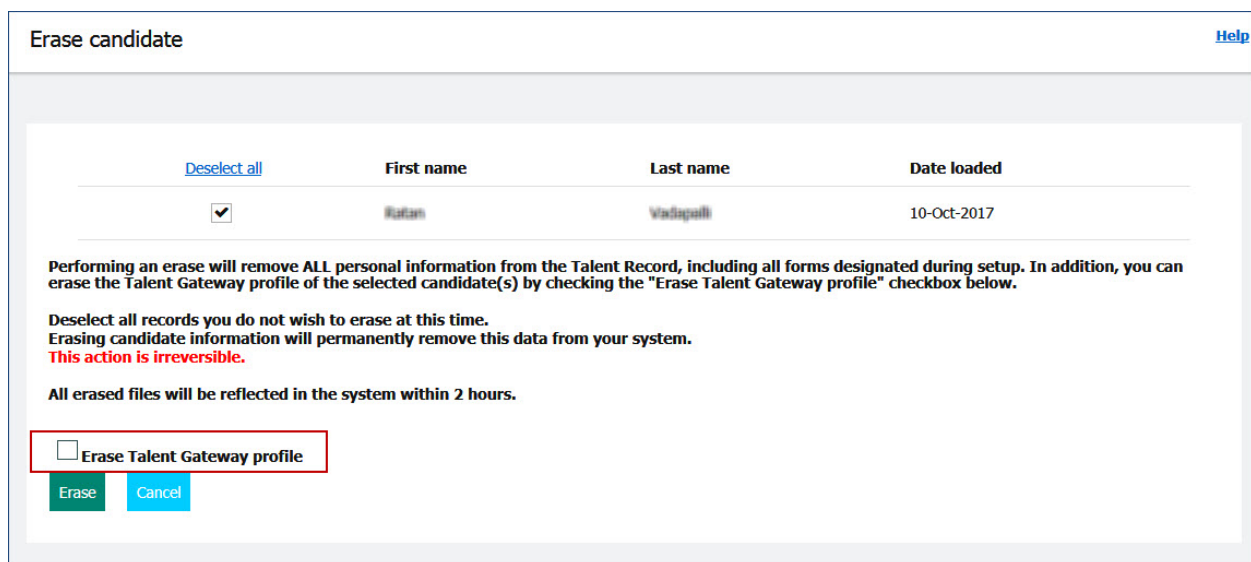
Candidates - Erase Candidate including Talent Gateway Profile

BrassRing users with appropriate privileges can erase candidate record of one or more candidates from the BrassRing system. The erase action is available in the following screens:

- Req folder.
- Working folder.
- Inbox.
- Candidate search grid.

In this process, the user can choose to erase the candidate's Talent Gateway profile along with the BrassRing Talent record. The selection **Erase Talent Gateway profile** was cleared by default.

Based on client request, starting this release, the selection **Erase Talent Gateway profile** is now checked by default.



This update is reflected in both the Classic and the Responsive User Interfaces.

RTC internal reference # 111898, 111333.

Responsive UI - State List for France

Starting this release, the list of states/provinces for the country of France has been updated in BrassRing. Here is the list of updated names of states.

Table 3. List of Updated States/Provinces

Old name of State/Province	New name of State/Province
Rhône-Alpes	Auvergne-Rhône-Alpes
Franche-Comté	Bourgogne-Franche-Comté
Britanny	Brittany
Center	Centre-Val de Loire
Lorraine	Grand Est
Nord Pas-de-Calais	Hauts-de-France
Ile-de-France	Île-de-France
High-Normandy	Normandy
Poitou-Charentes	Nouvelle-Aquitaine
Midi-Pyrénées	Occitanie
Lands of the Loire	Pays de la Loire
Provence Alpes Côte d'Azur	Provence-Alpes-Côte d'Azur

Table 4. List of Deleted States/Provinces

Deleted State name	Deleted State ID	Replaced State name	Replaced State ID
Auvergne	268	Auvergne-Rhône-Alpes	2611
Burgundy	483	Bourgogne-Franche-Comté	1012
Alsace	131	Grand Est	1787
Champagne-Ardenne	640	Grand Est	1787
Picardy	2459	Hauts-de-France	2210
Low-Normandy	360	Normandy	1208
Aquitaine	200	Nouvelle-Aquitaine	2490
Limousin	1757	Nouvelle-Aquitaine	2490
Languedoc-Roussillon	1704	Occitanie	1974

RTC internal reference # 112269.

Agency Manager - Req Posting Notifications to Inactive Agency Contacts

Agency contacts should receive an email notification if the check box setting **Notify selected agency contacts at the time this req is posted to selected Agency Manager(s)** is checked on the select agency access posting page. Before this release, it was observed that when a requisition is posted to an agency, all of the agency contacts, whether they were active or not, are receiving notifications. This behavior has been adjusted to ensure that only active agency contacts receive req posted and req unposted notification emails when the respective setting is enabled on the Agency Manager page.

Posting 18BR : Consultant Info Dev

My agencies:

Search for agency: or Filter by specialization:

Showing agencies: 1 - 2 of 2 Selected agencies 2

<input type="checkbox"/> Deselect all	Agency name	Preferred	Fee	Specialization	Description	Country (main)	Location (main)	City (main)	Select agency contacts	Agency notes
<input checked="" type="checkbox"/>	Healthcare			Healthcare	Healthcare Agency	United States	Nationwide		All <input type="text"/>	<input type="button" value="Expand"/>
<input checked="" type="checkbox"/>	Healthcare	Yes		Healthcare	Healthcare Agency	United States	Delaware		All <input type="text"/>	<input type="button" value="Expand"/>

Showing agencies: 1 - 2 of 2 Selected agencies 2

Notify selected agency contacts at the time this req is posted to selected Agency Manager(s).

Notify selected agency contacts at the time this req is unposted from selected Agency Manager(s).

RTC internal reference # 112534.

Data Insight Tool - New Field Added

Based on a client request, an extra field is added to the Data Insight Tool. The new field **Elink Form Name** is available in the Filter, Output, and Security sections. BrassRing users with appropriate privileges can create Data Insight templates by using this field to generate reports that contain eLink information of a candidate for a form.

Before this release: - Filter Selection Tool:

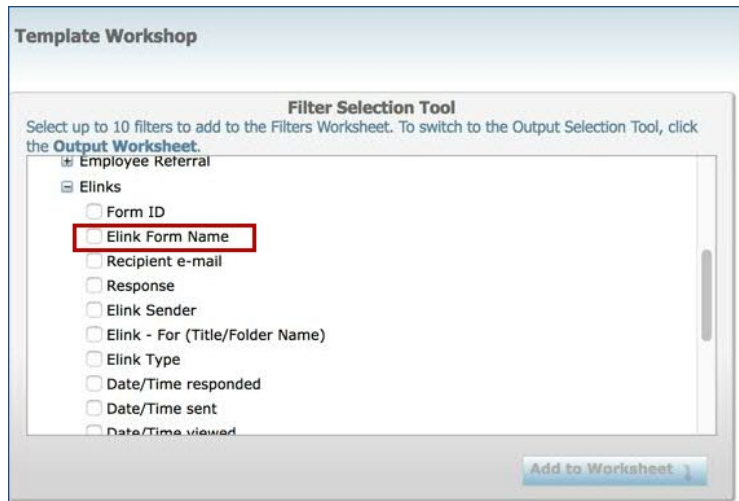
Template Workshop

Filter Selection Tool

Select up to 10 filters to add to the Filters Worksheet. To switch to the Output Selection Tool, click the **Output Worksheet**.

- Elinks
 - Form ID
 - Recipient e-mail
 - Response
 - Elink Sender
 - Elink - For (Title/Folder Name)
 - Elink Type
 - Date/Time responded
 - Date/Time sent
 - Date/Time viewed
- Communications

After this release - Filter Selection Tool



After this release - Output Selection Tool



RTC internal reference # 112764.

Lead Manager - Add Button Saves Leads to Campaign

Before this release, while editing a lead, a Lead Manager user first selected Add, and then after adding a notes or adding a campaign, again had to select Save. To improve user experience and reduce the number of mouse clicks, starting this release, Add performs both the tasks. Users do not have to select Save after they select Add.

RTC internal reference # 110146.

BrassRing Workbench

The current release of IBM Kenexa BrassRing on Cloud has updates in the following features for IBM Kenexa BrassRing Workbench. Configurable features must be configured or turned on to be visible and available to users.

Responsive Layout Details - Privacy Policy Subsection

For enhanced user experience in client configuration, the Privacy Policy settings in Workbench are moved from the edit Talent Gateway page to the Responsive Layout details page for Responsive Talent Gateways. The settings are removed from the edit Talent Gateway page for

Classic Talent Gateways as well however they are available to be edited on the Privacy Policy tab in Text Customizations (Classic Talent Gateways only). Following are the changes that are made starting this release:

The screenshot shows the 'Privacy policy' tab in the 'Text Customizations' section of the IBM Kenexa BrassRing interface. The interface includes a navigation bar at the top with various tabs like 'Job cart', 'Resume/CV posting', 'Employee referral', etc. The main content area is titled 'Privacy policy' and contains several configuration options:

- Privacy policy:** A radio button is selected for 'Enter text here', with a text input field below it. A 'Show me' link is to the right.
- URL of existing statement:** An unselected radio button with an empty text input field below it.
- Privacy policy text header:** A text input field containing 'Test Privacy policy' and a 'Show me' link. A 'Reset to default' button is below the field.
- Non-consent alternative text:** An empty text input field with a 'Show me' link to the right.
- Non-consent text header:** A text input field containing 'Non-consent policy' and a 'Show me' link. A 'Reset to default' button is below the field.
- Privacy policy placement:** Three radio buttons: 'As hyperlink at bottom of "apply options" page' (selected), 'As popup window on "create a profile" page', and 'As popup window after question on "create a profile" page'.
- Privacy question text:** An empty text input field with a 'Show me' link to the right.
- Policy answer 1: (Bypass policy):** An empty text input field with a 'Show me' link to the right.
- Policy answer 2: (Display policy):** An empty text input field with a 'Show me' link to the right.
- Disclaimer text:** An empty text input field with a 'Reset to default' button below it and a 'Show me' link to the right.
- Display on Gateway:** A checkbox that is checked.

At the bottom left of the interface, the text 'red candidate eLink data privacy required' is visible.

After this change:

Responsive Layout Details - Gateway To Talentz

Link text - Review document with subsidiary form (e.g., offer)
 Review Offer.
 Reset to default

Privacy Policy for new account creation

Placement of privacy policy

Disable privacy policy (note: privacy policy / candidate consent is required per EU GDPR)
 As first step in "create account" flow
 Following the qualifying question (as step 2) in "create account" flow

Privacy policy statement which asks consent
 Privacy Statement

Privacy policy non-consent message
 Okay. If you don't give consent, we don't let you proceed.

Privacy policy qualifying question

Qualifying answer to bypass privacy policy

Qualifying answer to require privacy policy

Header / Footer

Save Revert To Saved Cancel

- The seven Privacy policy text customization settings are removed from the Talent Gateway text customization screen.
- Six settings that are relevant to Responsive Talent Gateways are moved to the Responsive Layout details - General section.
- Each setting's label is updated to ensure clearer understanding:
 - Privacy policy placement is updated to **Placement of privacy policy**.
 - Privacy statement is updated to **Privacy policy statement which asks consent**.
 - Non consent alternative text is updated to **Privacy policy non-consent message**.
 - Privacy question text is updated to **Privacy policy qualifying question**.
 - Privacy answer 1 (Bypass policy) is updated to **Qualifying answer to bypass privacy policy**.
 - Privacy answer 2 (Display policy) is updated to **Qualifying answer to require privacy policy**.
- All custom text fields display conversion options in the case of a global Talent Gateway.

- The setting Placement of Privacy policy is available only at global Talent Gateway and not for member Talent Gateways.

RTC internal reference # 97178, 111591, 113517.

Responsive Layout Details - Branding Section removed

Before this release, Workbench users might access the Visual Branding Tool for a Talent Gateway from the following path: **Tools > Talent Gateways > [Responsive Layout details] > General > Branding**. However, the **Checking TG Status** button that should provide this access was inactive and was not working.

Before this release:

The screenshot shows the 'Responsive Layout Details' configuration window. The 'General' section is expanded, showing settings for user sign-in, inactivity time-out, standalone apply, and posted documents. A red box highlights the 'Branding: Fonts/Colors/Images' subsection, which contains the following text and controls:

Branding: Fonts/Colors/Images

The Visual Branding Tool will allow interactive changes of font attributes, colors to various elements and the selection of images to the 'True Preview Talent Gateway', or Talent Gateway in 'configuration mode'.

Gateway To Talent [English - United States]

Checking TG Status...

Below the branding section, there are expandable sections for 'Header / Footer', 'Welcome / Search', 'Search Results / Job Listing', and 'Job Details'. At the bottom of the window are 'Save', 'Revert To Saved', and 'Cancel' buttons.

For better user experience, the Branding subsection is removed from the General section of the Responsive Layout details screen. Workbench users can access the Visual Branding tool through the Visual Branding Tool icon.

Tools		Training	Admin	Home	Help	Terms of Use	Privacy Policy	Brasckling Support Community	Log
Tools > Talent Gateways									
Actions > Talent Gateway administration									
View: [Active Inactive] [All Search] All Gateway types									
Showing 14 gateways									
Select	Talent Gateway name	Gateway type	Locale (default)	Launch	Edit	Text customization	Responsive layout		
<input type="radio"/>	[External Careers]	Global	English - United States						<input checked="" type="checkbox"/>
<input type="radio"/>	[External Careers External Careers (English)]	Member	English - United States						<input type="checkbox"/>
<input type="radio"/>	[External Careers External Careers (French Canadian)]	Member	French - Canada						<input type="checkbox"/>
<input type="radio"/>	[External Careers External Careers (German)]	Member	German - Germany						<input type="checkbox"/>
<input type="radio"/>	[External Careers External Careers (Italian)]	Member	Italian - Italy						<input type="checkbox"/>
<input type="radio"/>	[External Careers External Careers (Polish)]	Member	Polish - Poland						<input type="checkbox"/>
<input type="radio"/>	[External Careers External Careers (Spanish)]	Member	Spanish - Spain						<input type="checkbox"/>
<input type="radio"/>	Add candidate	Basic	English - United States						<input type="checkbox"/>
<input type="radio"/>	Add contact	Basic	English - United States						<input type="checkbox"/>
<input type="radio"/>	External Careers (English) - Classic	Full	English - United States						<input type="checkbox"/>
<input type="radio"/>	External Careers (English) - No Login	Full	English - United States						<input checked="" type="checkbox"/>
<input type="radio"/>	Gateway To Talentz	Full	English - United States						<input checked="" type="checkbox"/>
<input type="radio"/>	Internal Careers (English)	Full	English - United States						<input checked="" type="checkbox"/>
<input type="radio"/>	Standalone GO TG	Full	English - United States						<input checked="" type="checkbox"/>

Users can see the name of the Talent Gateway that they are editing in the page title. This helps improve the overall readability of the page and also reduces redundancy.

After this release:

RTC internal reference # 111623.

Client Settings - Digital Analytics

The client setting that is used for configuring the length of the engagement of Digital Analytics is **Digital Analytics - Add/Renew Length of Engagement** has now been updated. Before this update, the drop-down in the setting contained years for selection. The following are the updates that are made during this release:

- The label of the client setting has been updated to **Digital Analytics - Add/Renew Length of Engagement (#Months)**
- This update enables Workbench users to make a selection in months instead of years. Maximum number of months is 36.
- The help text has been updated from **Add length of time (in years) which Digital Analytics will be enabled. Must have the Digital Analytics client setting enabled to access this setting.** to **Add length of time (in months) which Digital Analytics will be enabled. Must have the Digital Analytics client setting enabled to access this setting.**
- After this update:

The screenshot shows the 'Edit client settings' window. The 'Digital Analytics' section is highlighted with a red box, and its dropdown menu is open, showing a list of numbers from 0 to 15. The 'Digital Analytics' toggle is set to 'On (Expiration Date: 2019-05-16)'. Other settings include 'Analytics Engine' (QlikTech selected), 'BrassRing Password Reset Time Limit' (24), 'Business Analytics' (No selected), 'BusinessAnalyticsURL' (/WelcomePages.UserInte), 'Candidate enforce continuity of history' (No selected), 'Civil Service Register' (No selected), 'CSR Push to Supplemental' (No selected), 'Date field format options - e-mail and document templates' (No selected), 'Digital Analytics - Number of TGs Purchased' (7 selected), 'Document Template PDF Version' (7 selected), 'Enable as Library Client' (Yes selected), and 'Enable Client Self Service User (Tier 5+) access to Import Module' (Yes selected). Buttons for 'Save', 'Revert to saved', and 'Cancel' are at the bottom.

Note: Client settings can only be edited by IBM team members. If your organization is interested in implementing Digital Analytics, please reach out to your IBM representative for potential cost and implementation information.

RTC internal reference # 112224.

Client Settings - Hidden

During regular audit, the engineering team has determined that the following client settings are no longer in use:

- Trigger based Candidate Purge Threshold
- Trigger based Req Purge Threshold

Before this change:

Edit client settings [Audit Trail](#)

TG Score (Requires a Platinum Gateway) No Yes

Time / Date Display by user's Time Zone No Yes

Time Zone user default (GMT-05:00) Eastern Time (US & Canada) ▼

Trigger based Candidate Purge Threshold

Trigger based Req Purge Threshold

Unified Candidate Zone - Candidates can see their data across all Responsive TGs No Yes

USA Jobs Application - HRStatus Integration No Yes

User Code Filtering No Yes

User name differentiator (Employee ID) ▼

User Signature No Yes

VersionBrassRing 7.0 ▼

VersionTalentGateway 1.7 ▼

VersionTGbasic 2.5 ▼

View 'Other profiles Link' on Talent Record No Yes

Work Opportunity Tax Credit Integration No Yes Configure

Years exp\Grad year config Display both min and max search field ▼

Restricted Settings: These Settings are not available for general use

Activate security question(s) for Agency Manager No Yes

Save Revert to saved Cancel

RTC internal reference # 112137.

Code Access Groups - Pagination

Workbench users can view and edit Code access groups via the Workbench path: **Tools > Users > Code access groups**. Accessing the Code access group page and navigating through the groups was a challenge when clients have more than 25 groups. In order to improve user experience, pagination is introduced to this page. Starting this release, the Code access group page has pagination.

Before this release:

Tools				Training				Admin				Home				Help				Terms of Use				Privacy Policy				BrassRing Support Community				Logoff			
Actions		Code access groups		View		Edit		Delete																											
Add new group +	Group																																		
	0 code group																																		
	code access group - default																																		
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After this release:

Tools				Training		Admin		Help	Terms of Use	Privacy Policy	BrassRing Support Community	Logout
Actions ▶ Code access groups												
Add new group + Showing groups 1 - 25 of 234 · Page: 1 2 3 4 5 ... 10 Next ▶												
Group	View	Edit	Delete									
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RTC internal reference # 111314.

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