BrassRing ATS and BrassRing Onboard Release Notes May 2021

Content

Chapter 1. BrassRing and Onboard Release Notes, May 2021

This document is a common Release Notes document for BrassRing and Onboard. .

Training and Enablement Sessions:

To access training and enablement sessions for Signal Labs Talent Management Solutions products (which includes BrassRing ATS and BrassRing Onboard), refer to Training and Enablement Sessions.

eLearning and User Documentation:

To access eLearning and user documentation for IBM Talent Management Solutions (which includes BrassRing and Onboard), refer to the Knowledge Center.

Browser and Language Support:

- BrassRing ATS and BrassRing Lead Manager Supported Browsers and Languages.
- Onboard Supported Browsers and Languages.

Badge and Training Courses:

- BrassRing ATS and Workbench Badge Courses.
- BrassRing ATS Addon Training Courses.
- BrassRing Onboard Training and Badges.
- BrassRing Lead Manager Training and Badges.

Downloadable Release Notes:

- BrassRing ATS and BrassRing Lead Manager Downloadable PDF Release Notes.
- BrassRing Onboard browser Downloadable PDF Release Notes.

BrassRing ATS

BrassRing ATS new features for the current release are listed here.

Refer to the BrassRing ATS Welcome page on the Documentation for a **Release** version of the BrassRing Release Notes.

Client Reminders

The **Client Reminders** section reminds clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

Client Training and Enablement Sessions

Please join the Signal Labs Talent Management Solutions Training team for the regularly scheduled Training and Enablement sessions. These sessions might include release information, product demonstrations, implementation processes, and so much more!

See the site often for the most up-to-date schedule and agenda topics!

Dark Launch Features

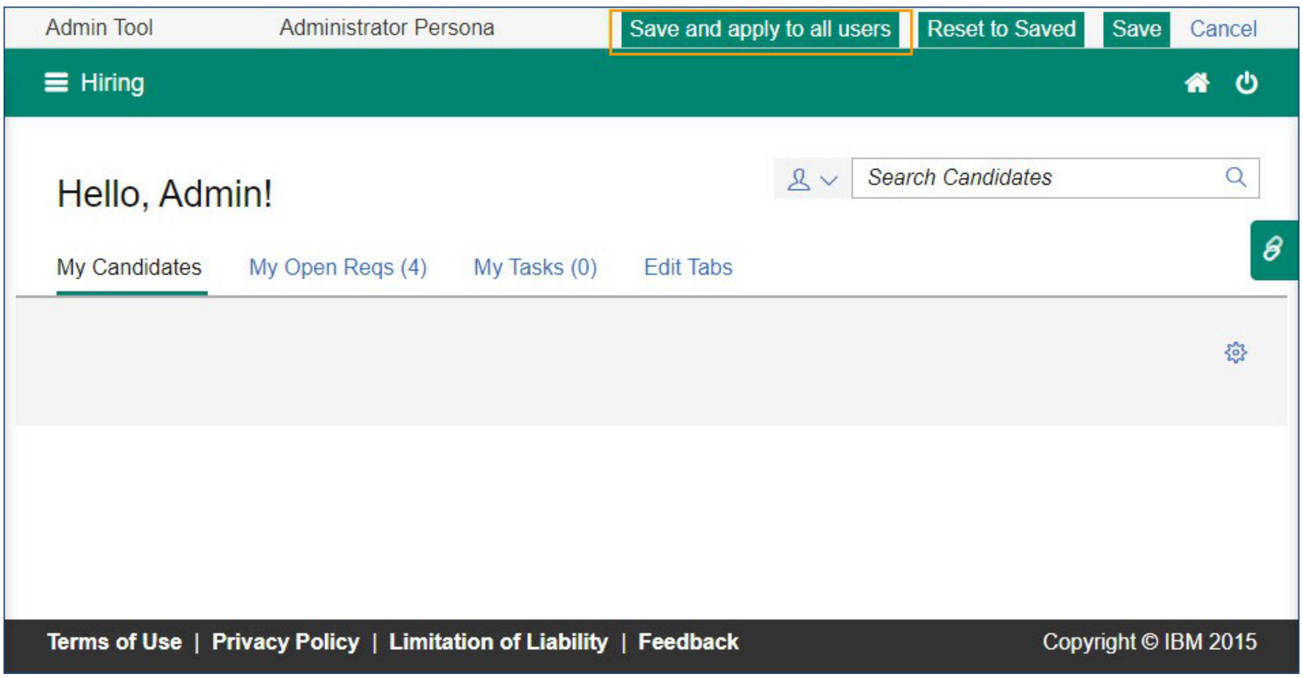
Dark Launch features are those features that are released to Staging environment - Only and are NOT released to Production environment for a considerable amount of time. This process gives an opportunity and enough time to test these features thoroughly before they are available in the production environment. Clients are requested to configure and test these features and provide their feedback and inputs to your respective IBM representatives.

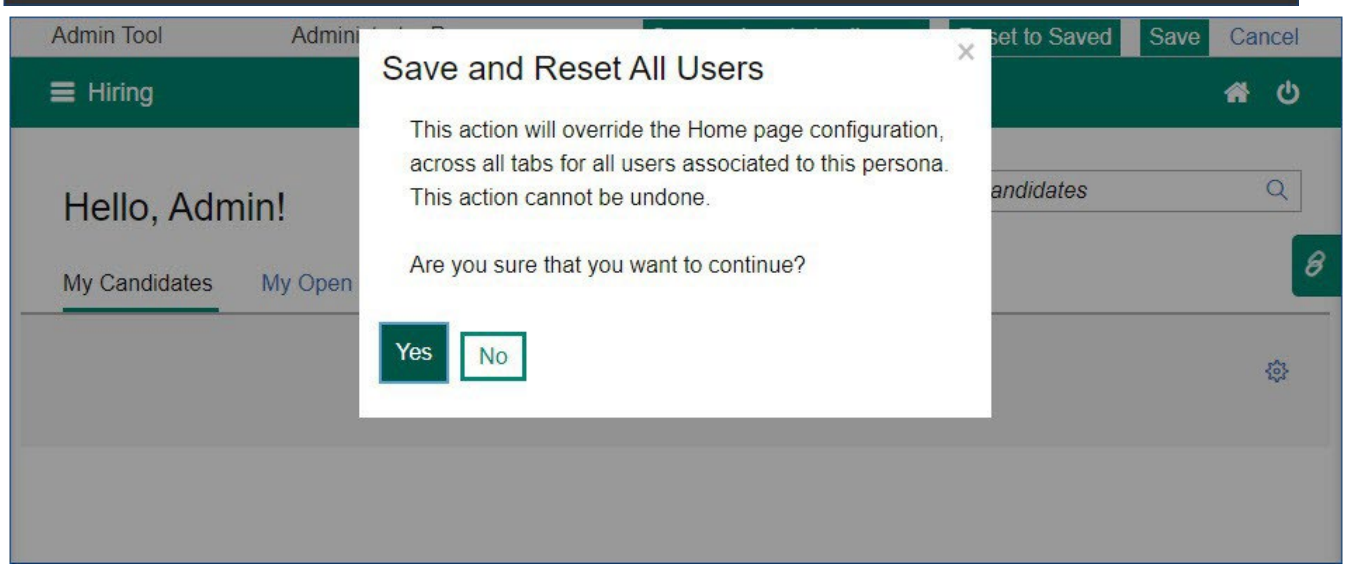
BrassRing home page - Override User Configuration

Note: This feature is deployed to the Staging environment - Only release. This feature will NOT be released to Production on 18 May 2021. A Production date is yet to be determined. See the upcoming release notes for status updates on this feature.

Based on client setting configuration, workbench administrators can override BrassRing home page settings of all users that belong to a specific persona. A new button **Save and apply to all users** is added to the home page admin tool in workbench. Workbench users select this setting to apply the changes to the home page of all BrassRing users of a persona.

The following message is displayed for confirmation: **This action will override the home page configuration, across all tabs for all users associated to this persona. This action cannot be undone. Are you sure you want to continue?**. Selection of Yes over rides the existing home page settings that include grid and table configurations of all of the users within the persona.





RTC internal reference # 134519.

Visible Changes

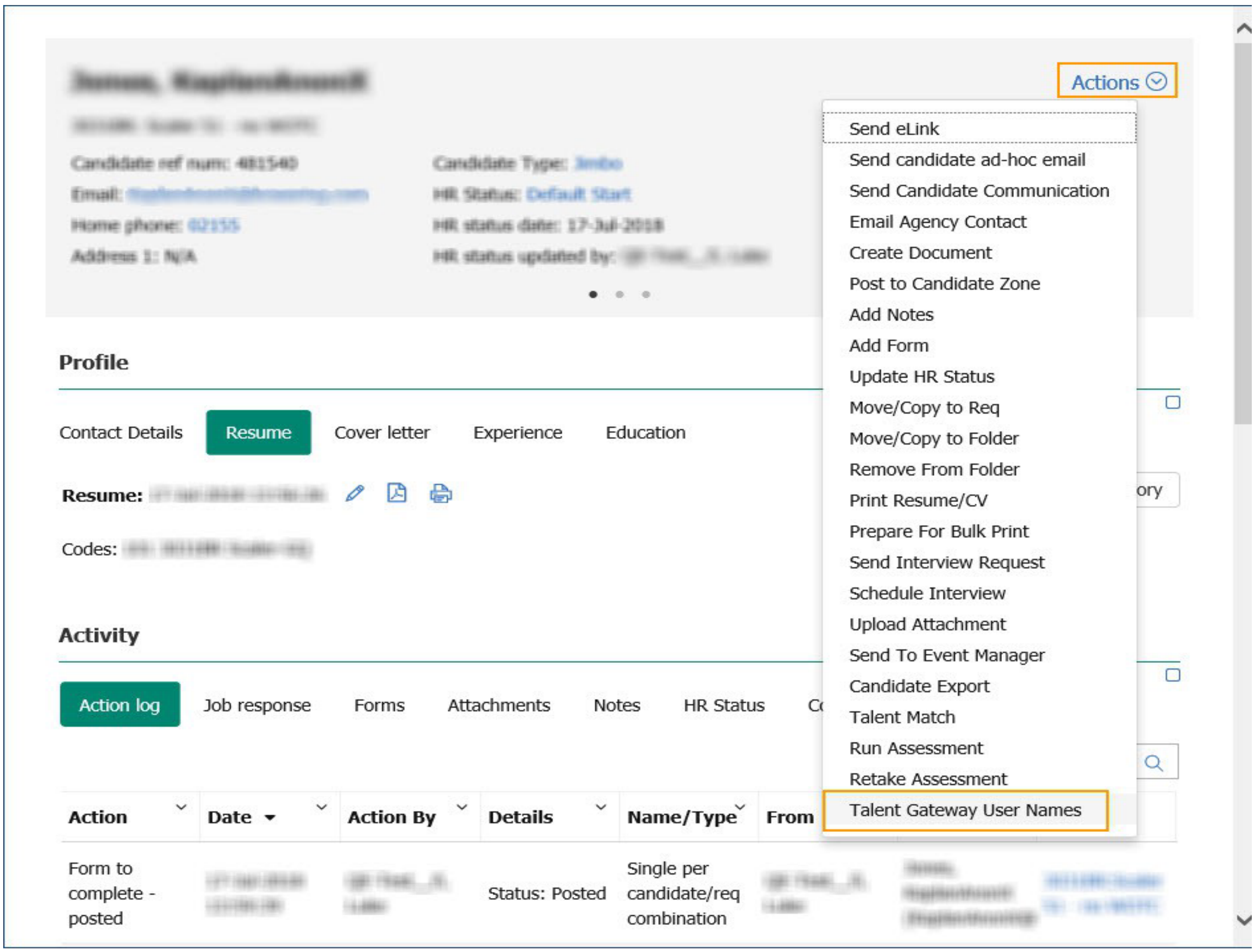
The current release of IBM Kenexa BrassRing on Cloud includes the following visible changes for BrassRing and IBM Kenexa Lead Manager.

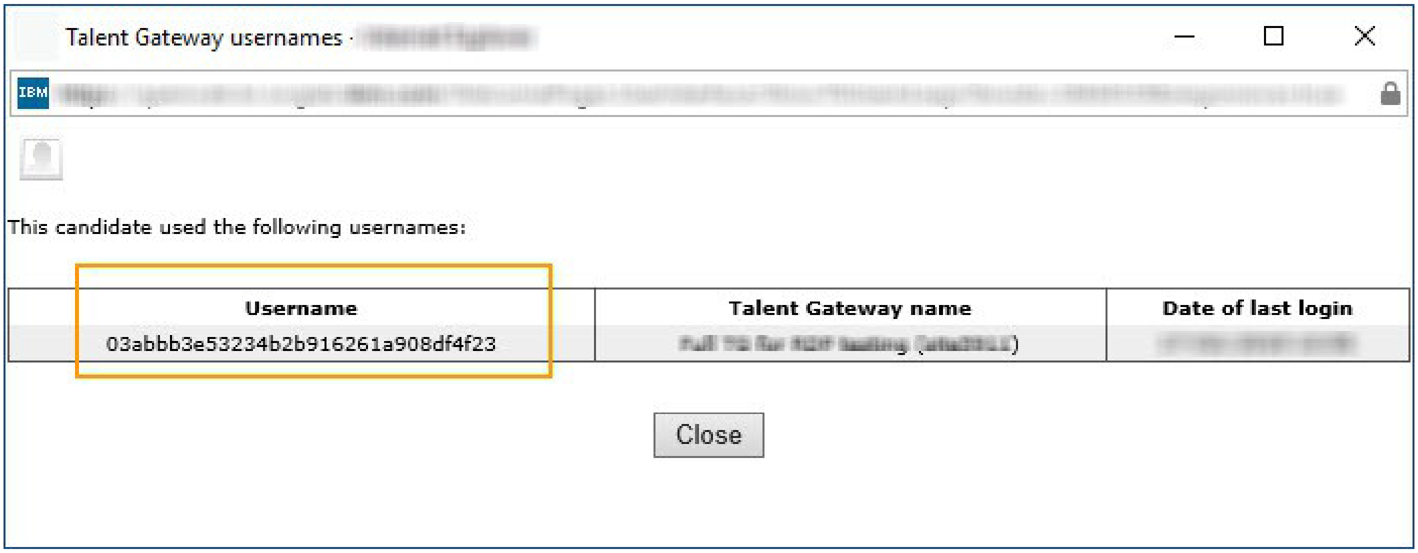
Talent Gateway username - Show Meaningful Name

Candidates can create Talent Gateway profiles without having a username. Candidates can create a profile without a username in the following scenarios:

- When candidates skip sign in, and apply for a job.
- Enter the Talent Gateway by using an SSOID (if the Talent Gateway is SSO enabled).
- The candidates use their social media profile instead of providing a set of username and password.

Previously, when a BrassRing user accessed the Talent Gateway usernames, the username field displayed a GUID instead of the username.





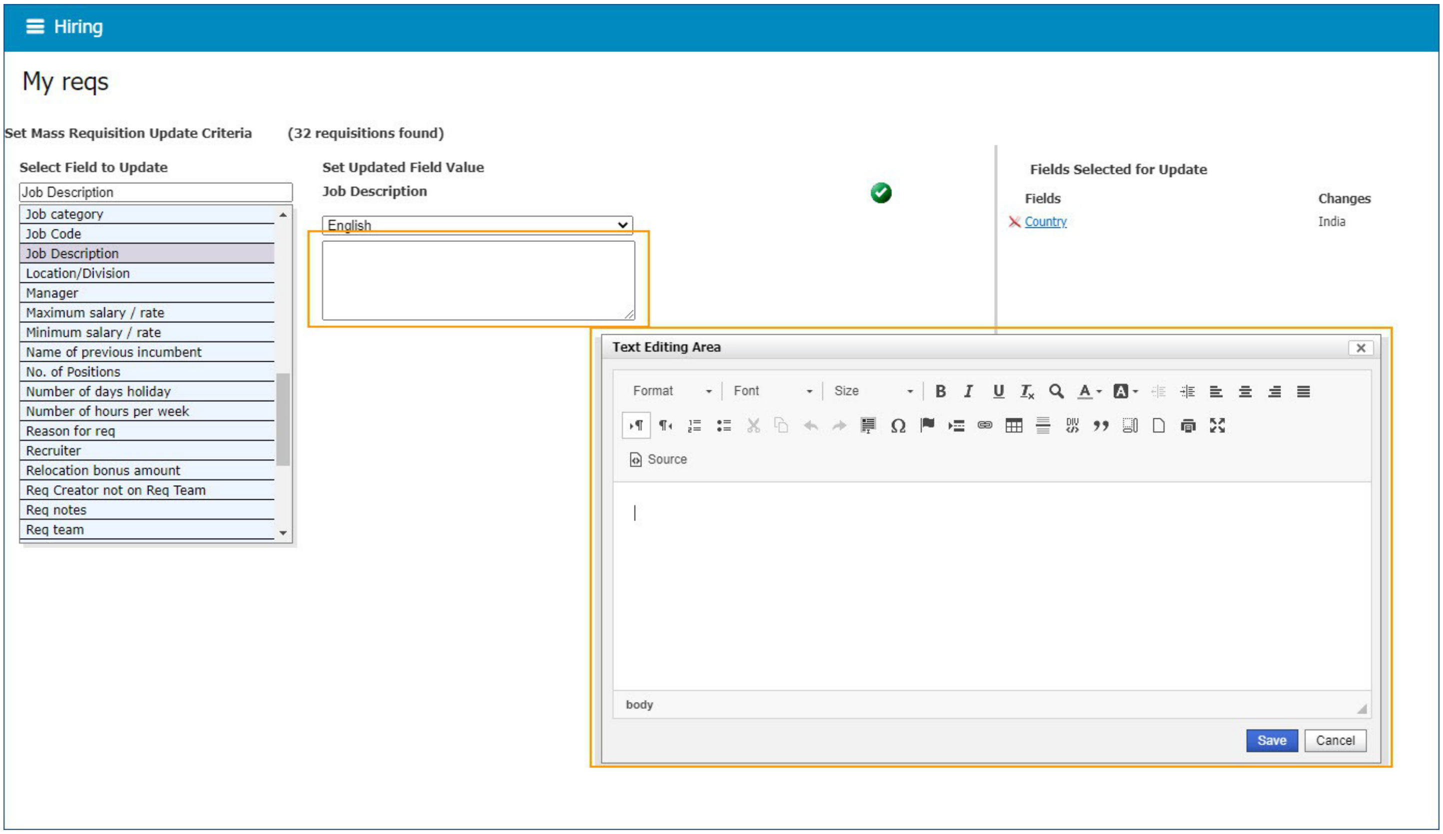
Starting this release to improve user experience and candidate experience, the username field displays an appropriate username or message. Depending on the method in which the user's profile was created in the Talent Gateway, one of the following messages is displayed in the username field:

- Skip Sign In: **User skipped sign in (no username)**.
- Single-Sign-On: **Single-Sign-On account ([SSOID])**.
- Social Media: The specific social media name is displayed. Example: **Facebook account** or **LinkedIn account**.

RTC internal reference # 109231.

Mass Req Update - Text and Text Area Fields

Starting this release, the Text and Text Area fields are available in the Mass Req Update tool in BrassRing. BrassRing users with appropriate privileges select a field from the list of available fields. This action displays a drop-down menu for locale selection and Text or Text Area field. If the user selects a text area field for which text editor is enabled, the editor is displayed as a pop-up window. User provides appropriate update text in the text field or the text area fields and selects the **Green tick** to complete the update. If the user needs to undo the change, they select the **Blue Undo** icon.



The following validations are added to ensure that the fields are completed and the language is selected for the fields.

1. When users select update without selecting a language from the drop-down **Please select a language** is displayed.
2. When more than permitted number of characters are entered in text or text area field **The character limit of <MAXLENGTH> has been exceeded for this field** is displayed.
3. When a text area field that does not have editor that is enabled has invalid HTML code, **Please select a language** is displayed.

RTC internal reference # 133708.

Communication Templates - Cross Environment URL Detection

There is a possibility that BrassRing users add staging related URLs in the document templates or communication templates in the Production environment. This template works without an issue unless the Staging environment is under maintenance while the templates are used for communication. To avoid such lapse, starting this release, a message is displayed when users add Staging URLs. The message **Unable to generate document due to either incorrect image URLs or system issue. Please contact your BrassRing System Administrator to check for incorrect image URLs and correct them if any** is displayed.

When users see this message the following are the actions that they can choose to take:

- BrassRing administrators can determine by going into Doc template admin page and edit the template to see which template has image URLs (like template itself or any blurb).
- Switch to source view of the HTML Editor
- Look at the URL of the image in <imgsrc> attribute of the HTML and verify that it is the same environment URL (like US Production must have one of "`trm.brassring.com` or "`trmx.brassring.com`"or "`trm128.brassring.com`")

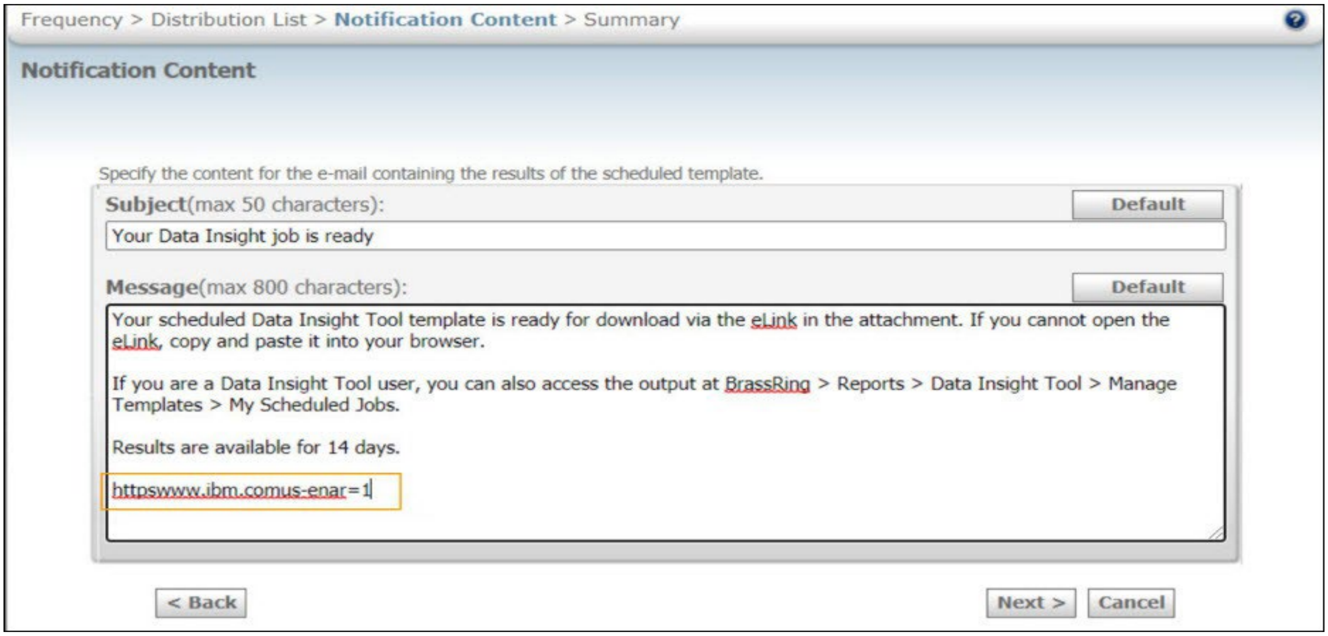
- If the environment and URL do not match, then they must remove this image and reinsert it into the template by uploading it again and save the template.

RTC internal reference # 134130.

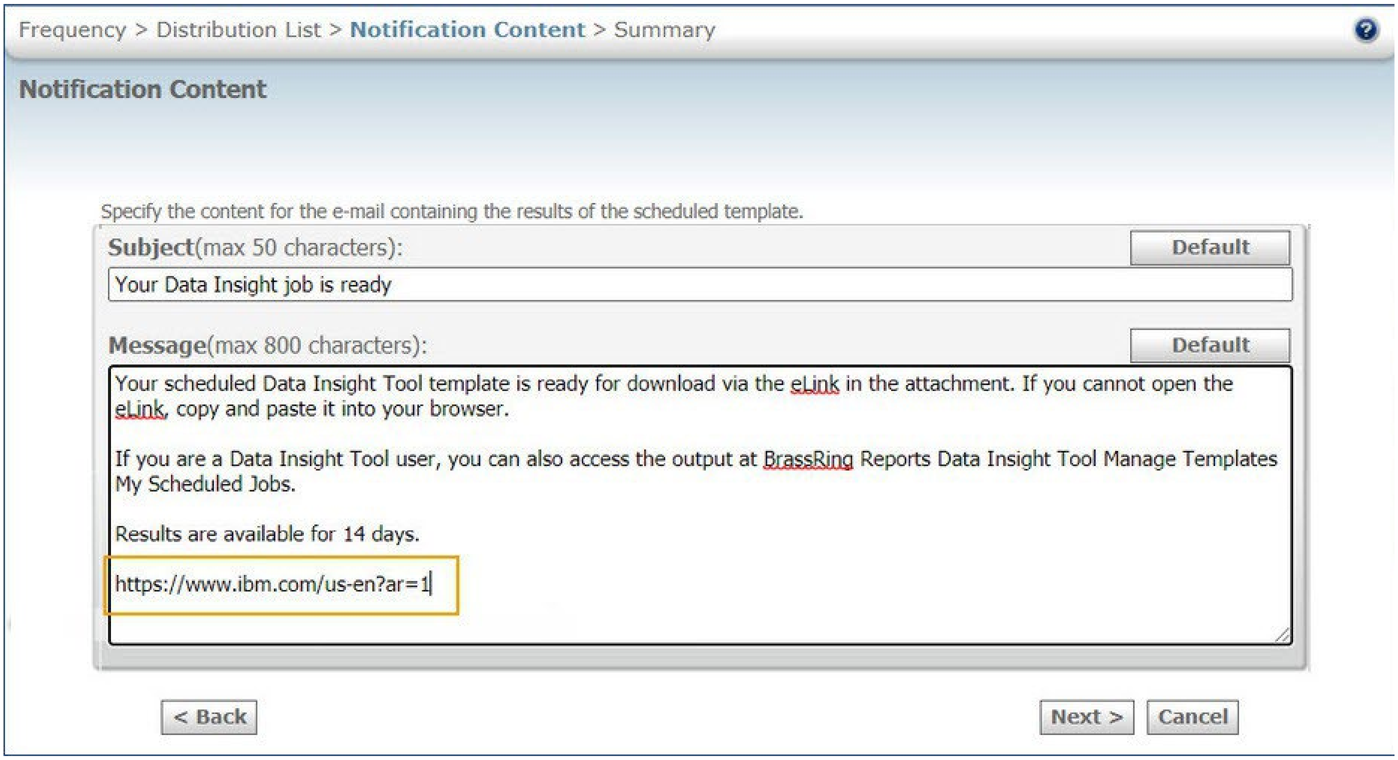
Data Insight Tool - Add URL While Creating Template

Previously, when BrassRing users were creating a Data Insight Template, they were unable to add a URL to the template in the notification section. The colon and slashes that are a part of the URL were removed. Based on client request, starting this release, the colon, and slashes are not removed when a URL is added. The URL can be added to the Message section of the Notification Content. Any other script-related tags apart from the colon and slash are not allowed to be added.

Before this release.



After this release.



RTC internal reference # 134867.

Gateway Questionnaires - File Upload error message Update

The Responsive Gateway Questionnaire widget that is used to upload files, displays an error message when a user tries to upload more number of files than permitted. It was observed that the error message was ambiguous. The error message previously displayed was: **The uploaded files must be less than 25. Please upload files smaller than this limit.** The error message is now updated to **We're sorry ...You may only upload 25 files maximum in this section.**

RTC internal reference # 62859.

Talent Gateway - File Upload Error Message Update

It was observed if a candidate tries to upload more than five resumes or cover letter, an appropriate error message is not displayed. In the apply workflow, instead of error message, upload error is displayed. This behavior is addressed now. Starting this release, appropriate error messages are displayed:

- When uploading more than five resume/CV: **We're Sorry.. You may store up to 5 resumes/CVs**.
- When uploading more than five cover letters: **We're sorry ... You may store up to 5 cover letters**.

RTC internal reference # 134928.

Talent Gateways - Accessibility Link Text Updated

The following link text on the Talent Gateway, is updated based on client request. This update is to avoid ambiguity and for better candidate experience:

Before this change: **Skip to first action element of main content**.

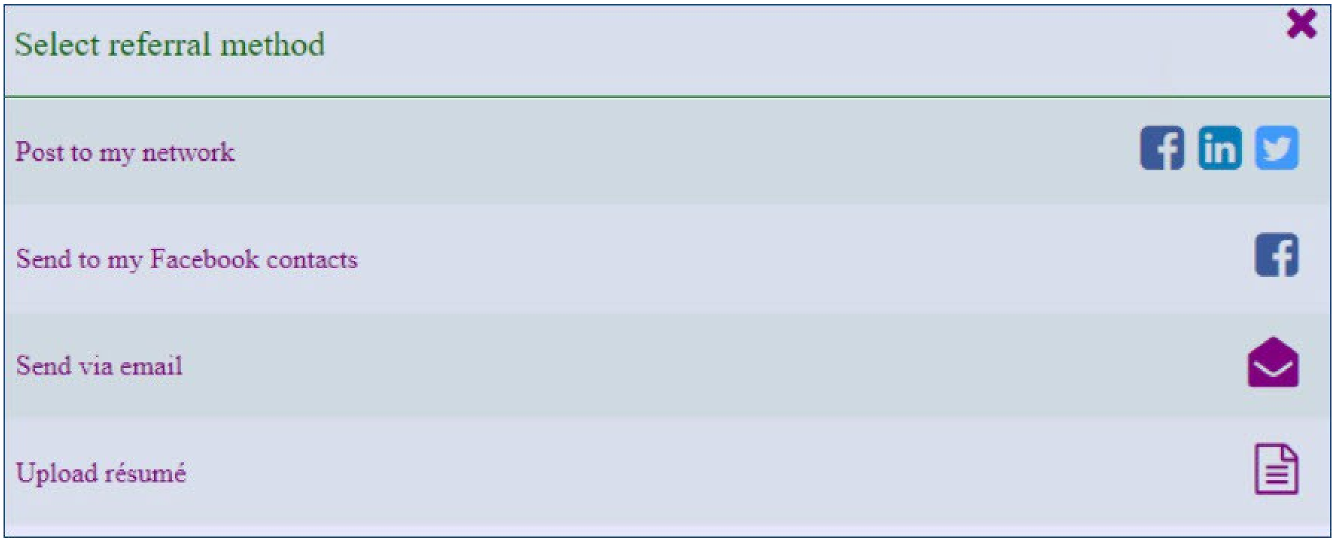
After this change: **Skip to main content**.

RTC internal reference # 134688.

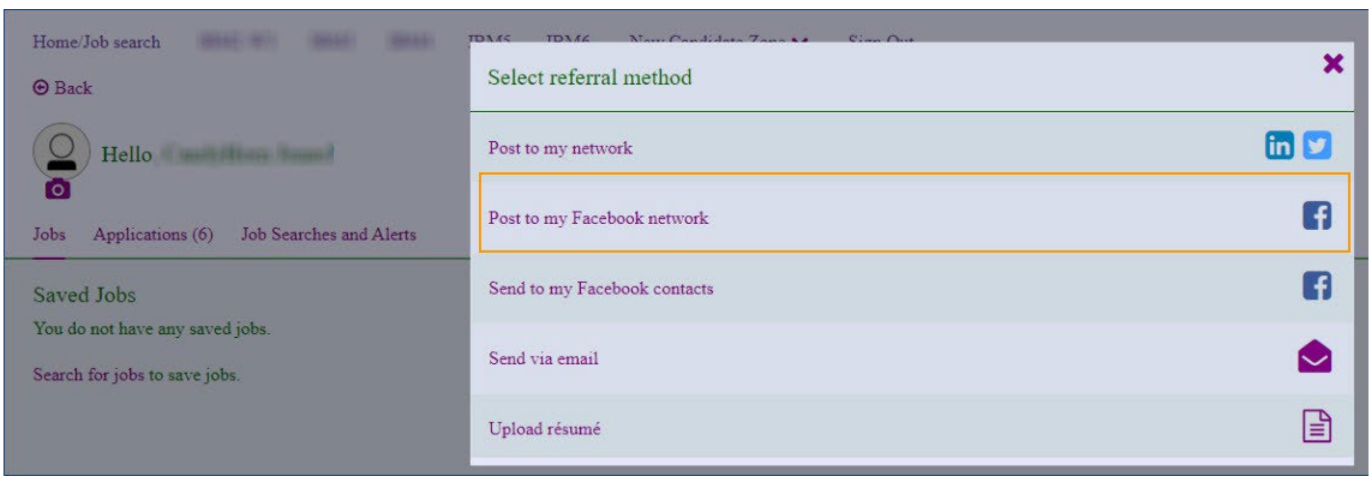
Social Referral - Post to My Network - Facebook

Based on a change at Facebook, candidates that use the **Post to my network** referral method, are required to select the Facebook icon present in the **Select referral method** modal. However, for accessibility users, there is no indication that they are required to select this icon and it is difficult for keyboard users to select this icon. In order to improve user experience for the accessibility users, the **Facebook** icon is moved to a different row in the same modal with appropriate label. The new label is **Post to my Facebook network**.

Before this release.



After this release.



RTC internal reference # 134572.

eLink - Form Name Display

It was observed that when a single form is sent by using an eLink, the name of the form is not displayed in the eLink. This behavior is addressed starting this release. The form's name is displayed in the eLink even when only one form is sent.

RTC internal reference # 133578.

Lead Manager - Do Not Over-write During Parse

When users upload an MS Excel document with candidate information for an existing lead profile, existing information present in the standard fields is being overwritten. Starting this release, when an excel file is uploaded with candidate information, only standard fields that are blank are updated. Fields that already have a value are not updated.

RTC internal reference # 113378.

Configurable Changes

The current release of IBM Kenexa BrassRing on Cloud includes the following configurable features for BrassRing and IBM Kenexa Lead Manager. Configurable features must be configured or turned on to be visible and available to users.

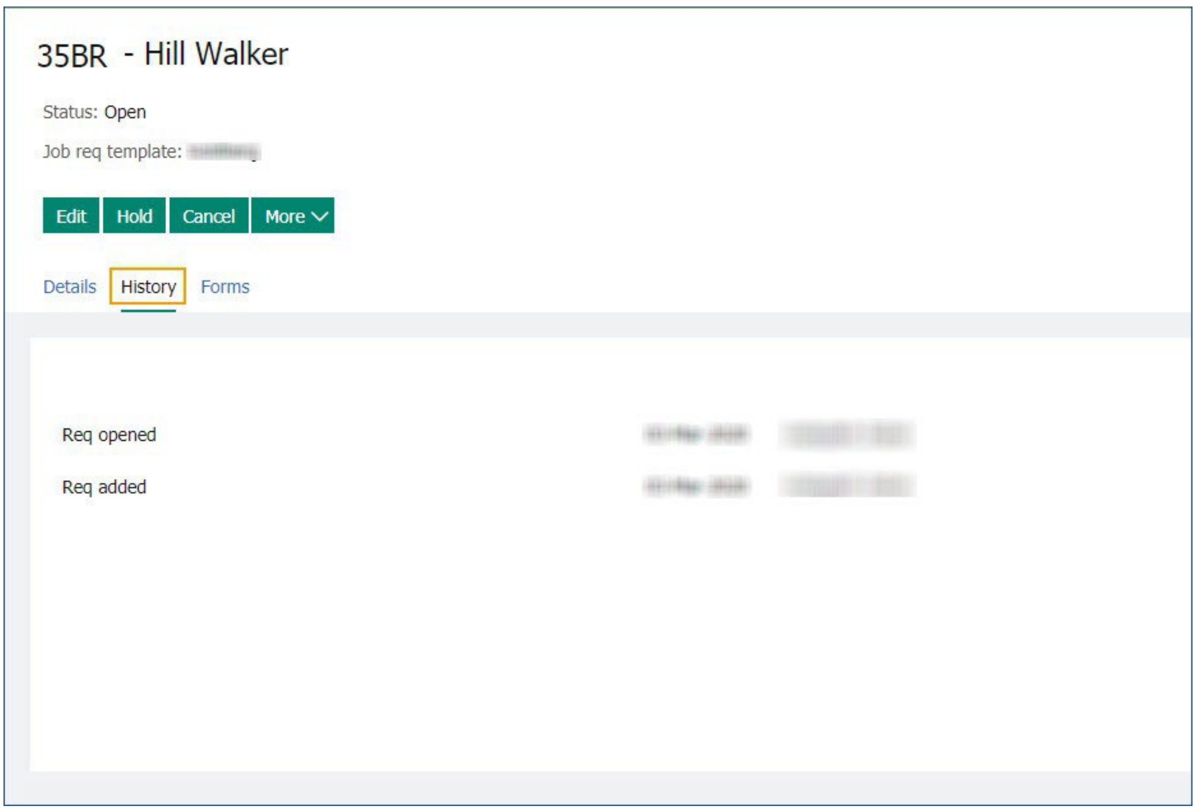
Reqs - View Req Posting History

Previously, a req's posting history was available only in the Data Insight Report and the reports are not available to all users. Starting this release, based on user type privilege configuration and the req status, BrassRing users can view a requisition's posting history.

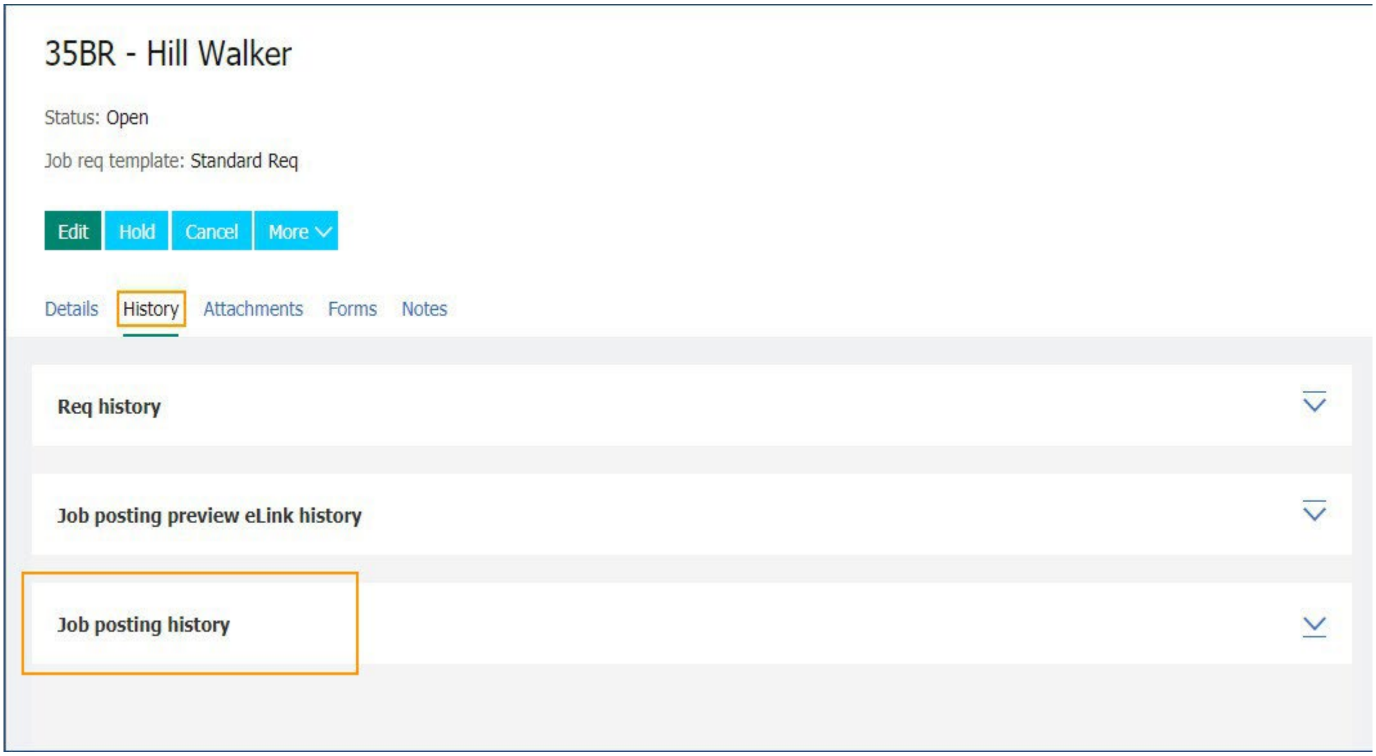
The History tab in **View Req** now displays a new collapsible section **Job posting history**. Users with appropriate user type privilege can see the section. The view is also dependent on the req's status. Reqs that are in a status that does not allow posting, hide the View Req Posting History section. The dates that are displayed in the grid are based on the user's time zone. The time zone is displayed in the grid in the user's locale. A search field is available in the Job posting history where free form search can be conducted across all fields. Search can be conducted for day, month, year, hours, and minutes by using numeric format only.

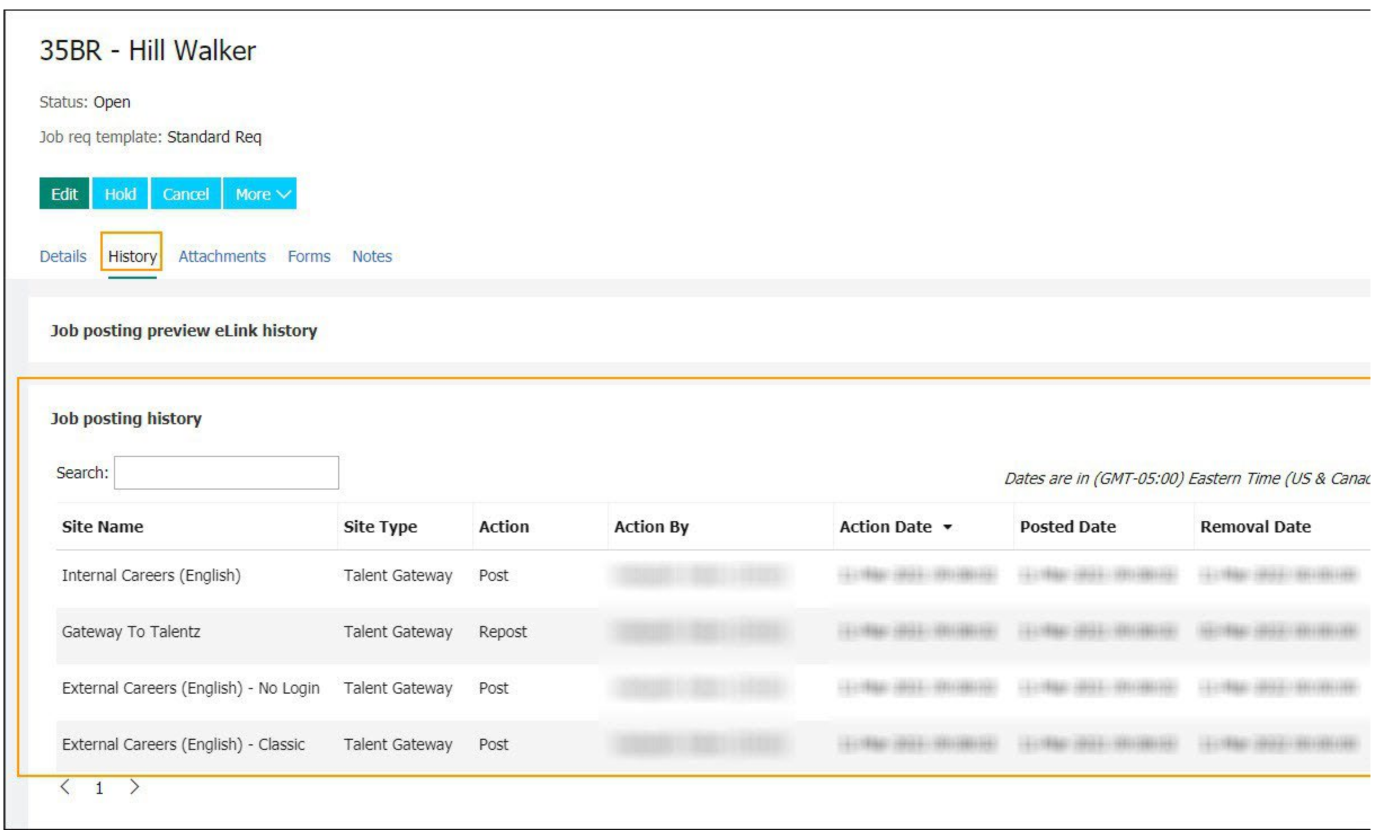
The information that was previously posted in the History tab is now available under the new **Req history** section.

Before this release.



After this release.





A new user type privilege is added to configure and control access to this feature. For more information, see the Workbench section of this document.

RTC internal reference # 133818.

Talent Gateways - Single Sign-On (SSO) - Send to Friend

Previously, the Send to Friend feature was not enabled on the Single Sign-On Talent Gateways (Global or Full Talent Gateways). Based on the following criteria, the Send to Friend is now enabled:

- **Full Talent Gateway** - If Job details Page is part of the deep links selection, then, the validation 'Send to Friend cannot be turned on for SSO enabled Talent Gateways' on 'Disable send to a friend' setting is relaxed.
- **Global Talent Gateway** - The 'Disable send to a friend' setting in the UI is hidden. This setting is now enabled at the member Gateway level.
- **Member Talent Gateway** - The setting 'Disable Send to friend' is enabled. Validation on this setting is similar to any full Talent Gateway.

RTC internal reference # 127471.

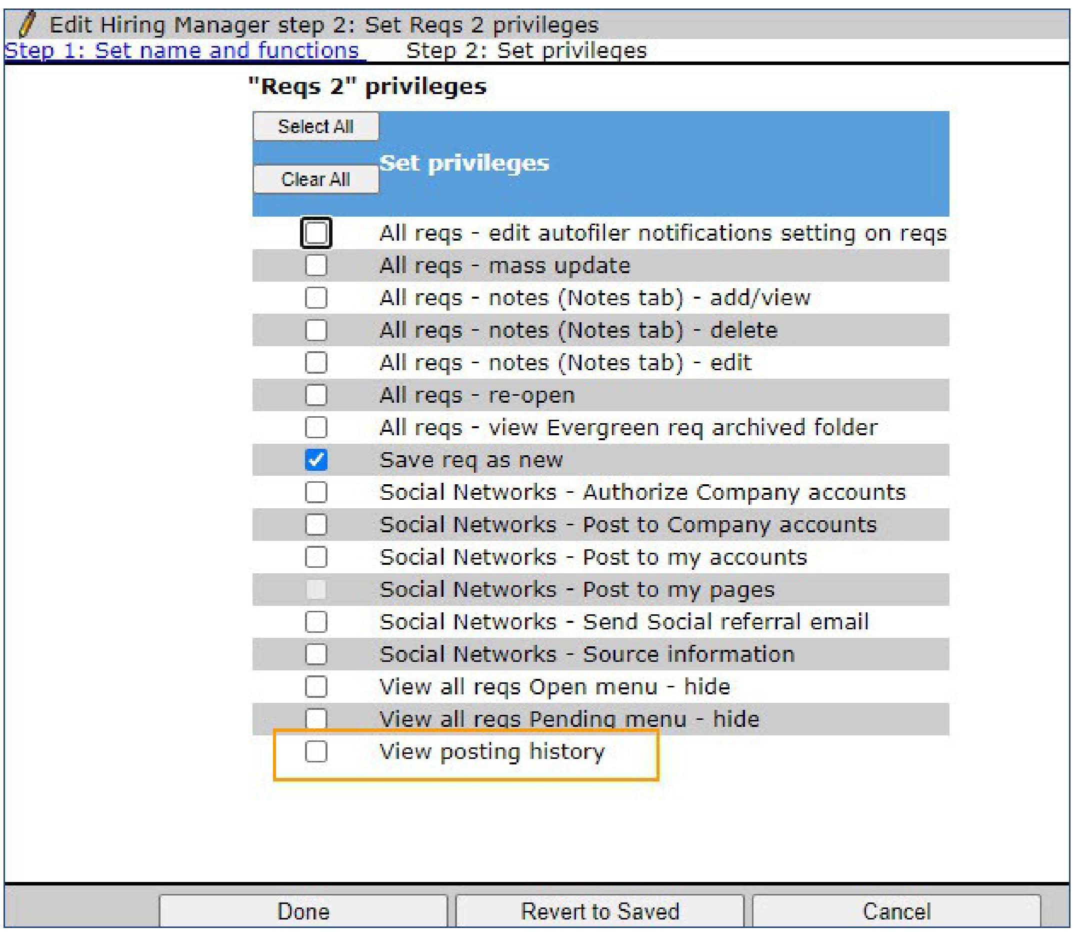
BrassRing Workbench

The current release of IBM Kenexa BrassRing on Cloud has the following new features for IBM Kenexa BrassRing Workbench. Configurable features must be configured or turned on to be visible and available to users.

Req Posting History - New User Type Privilege

A new user type privilege **View posting history** is added. This privilege is added to the Reqs2 functional area.

Tools > **Users** > **User Types** > **Edit type permissions** > **Reqs 2**



By default, the checked box is cleared. Enabling this privilege provides the selected user with privileges to view a requisition's posting history.

RTC internal reference # 133818.

Client Setting - Assessment Vendor Configuration

The client setting **IntegrationAssessment** allows users to update the assessment vendor integration. However, if a user changes the vendor without taking care of the existing assessment information, previously no validation was available that restricted such user actions. Starting this release, if a Workbench administrator changes an assessment vendor, an error message is displayed stating: **Cannot remove assessment vendor!! Please delete all assessments information (including associations from RAM triggers) before unchecking this configuration.**

The assessment vendors that have a dependency are unavailable. They can be changed only after the dependencies are removed.

RTC internal reference # 121137.

BrassRing home page Administration Configuration - New Client setting

A new client setting is added to workbench by using which clients can allow administrators to override the home page configuration. A new setting **Allow home page configurations to be overridden by WB Admins** is added to client settings with Yes and No as options. The setting is set to No by default. When set to Yes, workbench administrators can make configuration changes to the BrassRing home page that override the existing settings of all of the users in a specific persona.

RTC internal reference # 134752.

Onboard

Onboard new features for the current release are listed here.

Client Reminders

Client reminders remind clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

This document presents changes for the **May 2021 release of Onboard**:

- US Staging - May 08, 2021
- US Production - May 17, 2021

Searchable PDF Release Notes

In addition to the existing link in the Onboard Downloadable PDF Release Notes topic to a PDF version of the release notes, the major enhancements were added to the topic, making them searchable.

Access the Downloadable PDF Release Notes topic to view (for each release) a summary of the major enhancements, and also access a PDF version of the release notes.

Visible Changes

Visible changes alter the appearance or performance of the product without requiring any configuration. The changes are immediately visible or available to users.

Manage Users - Reduced Loading Time

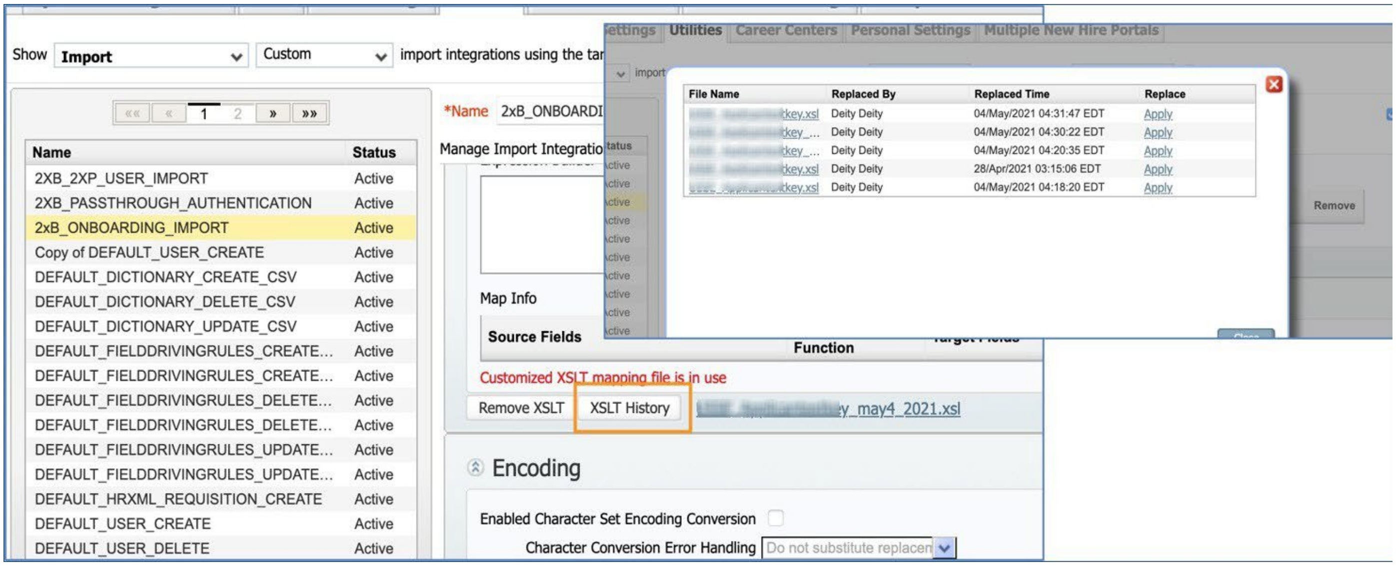
Previously, the time that is taken to load the users in the **Manage users** screen was too long. To improve user experience, changes were made to the pagination logic. Starting this release, the **Manage users** page loads up to a maximum of 1000 users. Filter search option can be used to search for the users that were loaded and users that were not loaded.

RTC internal reference # 244779.

XSLT Files - Audit Log

Starting this release, the XSLT imports are logged for audit purposes. The last 10 XSLT import history is maintained in the system. The following information about each import is displayed:

- XSLT file name.
- Date and Time of the change.
- Name of the user responsible for the change.
- Ability to set older versions as "current".



RTC internal reference # 151987.

I9 Audit Trail - Investigations

The following issues in the I9 audit report were resolved during the current release:

- Reopen action was being repeated - This issue is resolved now.
- Reopen actions from e-verify page was not being audited. This issue is resolved now.
- Reopen I9 section2 from task list page was not being audited every time.
- After reopen action, the I9 must create action (This change is new implementation- after 'REOPEN_I9SECTIONONE' action I9_CREATE is shown with DRAFT status for new I9 after 'REOPEN_I9SECTIONTWO' action I9_CREATE is shown with SECTION1_COMPLETED status for new I9.)

RTC internal reference # 244514.

Configurable Changes

Configurable features must be configured or enabled to be visible and available to users.

Personal Information - Saving BWS Audit

Previously, when users save personal information, the information was not being saved in BWS audit. Starting this release, the information is also saved in the BWS Audit.

RTC internal reference # 244882.

Attachments - New File Types

Starting this release the following three types of files are can be used for attachment in Onboard.

- .jpeg
- .heic
- .heif

RTC internal reference # 244316.

Fixed Defects

In the current IBM Kenexa Onboard release, the following defects were addressed.

RTC Jazz Number	Defect Description
244676	TS005145542 - External Key missing in MNH - Indexing
244918	TS005252162 -Dis-positioned by in MNH
244929	TS005265011 - Unable to preview Email template in Manage Correspondence page in legacy
244957	TS005276646 - Legacy error when searching for candidate
245014	TS005287934 -New Hire Start Date update not showing correctly in MNH
245239	TS005376069 -Field Validation Issues
245370	TS005459191 - Manage New Hires page is blank under Portuguese Brazil locale
245407	TS005470366 -US (Production) / E-Verify not pulling up correctly
245414	TS005470830 - unable to re-open the I-9 Section 1 or 2 within E-verify once a Confirm Details/Case Incomplete result is received