



BrassRing ATS Release Document September 2018

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The objectives of this document are to:

- ✓ Present feature enhancements and usability and performance improvements that are introduced in this release.
- ✓ Document changes in system requirements, if applicable.

Client Reminders

The **Client Reminders** section reminds clients of recently distributed important notices and links to comprehensive documentation and training for the special features recently introduced.

Note: Release Notes Update: In order to reduce the number of mouse clicks, web pages that need to be browsed, and thereby improving user experience, starting this release, we are posting all Visible Change release articles in a single page and all the configurable change release articles in a single page.

New Release Schedule

There is a change in the schedule of BrassRing ATS Release to Staging and Production environments starting this release.

Starting with the August release, a week's time is going to be available between the Staging and Production releases. This is a change moving forward for all releases. As a note, not all features that are available in Staging will be released to Production within the same release cycle (dark launch feature). If a feature is determined to be a dark launch feature, a note is included at the forefront of the feature description. (See below on providing feedback on features only available in Staging)

Note: The August release goes to Staging on September 4th (Tuesday), and to Production on September 11th (the following Tuesday).

- ✓ EU release will occur Mondays during Vizag hours.
- ✓ US/FedRAMP will occur Mondays during US hours.

Enhancements - You Asked We Listened

This build introduces a number of features that were developed in response to clients **Request for Enhancement (RFEs)**. is pleased to deliver these features in response to your responses and comments.

RFEs The following features were delivered in response to **RFEs**.

- ✓ New UI - **Candidate Communications - Communications History Filters** Communications history now comes with a filter. BrassRing ATS users can filter out candidate communications using four different options.
- ✓ Responsive Apply - **Responsive Talent Gateways - Terminology customization** - Offer terminology can now be customized to ensure global acceptance.

- ✓ Responsive Apply - **Translation Updates - German**. Inaccurate German text is updated based on client requests.

BrassRing ATS Release Notes on the Knowledge Center

Clients can find current, past, and historical BrassRing ATS and BrassRing Lead Manager release notes on the Knowledge Center.

Knowledge Center

Clients can find the following Release Notes documentation on the Knowledge Center:

Download Release Notes PDFs

PDF versions of the BrassRing ATS Release notes are now available for download on the Knowledge Center.

Based on client request, the current and old versions of BrassRing ATS Release notes documents are now available in PDF format that can be downloaded. The link to this page is available in the section of this document.

End of Support for Classic Talent Gateway

As notified to all BrassRing ATS clients in October 2017, has discontinued support of **BrassRing ATS Classic Talent Gateways and classic apply process on December 31st, 2017.**

With the completion of the Candidate Zone through 2017, it is time to ensure your candidates are getting the latest and greatest BrassRing ATS's job apply functionality. This can be achieved by moving all of our clients to Responsive Talent Gateways.

Competition for top candidates is fierce and **research has shown that employees designated as high-potentials are especially attracted to searching and applying for jobs using mobile devices.** Our customers who have moved to responsive Talent Gateways are seeing a vast improvement in candidate completion rates. Withdrawing the Classic Talent Gateways will also provide efficiencies and allow to focus on other areas of BrassRing ATS that will benefit the entire BrassRing ATS community.

Action May Be Required: If you haven't already, we advise transitioning off Classic Talent Gateways and the classic apply process no later than **December 31st, 2017**. Should you want to stay on classic, these talent gateways and classic apply processes will no longer be supported by . No support means that, although will not be shutting Classic Talent Gateways off, will no longer work on bug fixes specific to Classic Talent Gateways. We will not ensure accessibility standards on anything other than the responsive Talent Gateways and Responsive Apply process. All new functionality will only be available in the responsive experience.

Want to get started on the Responsive Apply Talent Gateways but don't know where to start? Watch our Responsive Apply Overview and Configuration Webinars to understand who should be involved, an example project timeline, configuration instructions, and much more! You can also reach out to your Representative with any questions or concerns.

Discussion: We Want Your Feedback About Upcoming Features

The BrassRing ATS team has adopted a release process for high-impact features which entails having select features rolled out to the Staging-environment-only for an undetermined amount of time. This process allows you to test and provide feedback on those select features. The Production release date is then determined based on feedback collected, testing, additional development required, etc.

How do you provide feedback about the features released to Staging only?

A new discussion link will be included within the feature description of the Release Notes document. (Only select features will have this discussion link included.) The link directs you to the Salesforce Support Community and does require you to have an ID to post your feedback.

Note: Please note, this discussion link is to be used to provide feedback on the new feature. For questions about functionality not answered via the release notes, please reach out to the Product Consulting team for additional details.

Benefits Include:

- ✓ Releasing specific features to Staging only allows you to test the feature and complete any change management activities required within your recruitment team.
- ✓ A quick and easy way to submit your valuable feedback about an upcoming feature.
- ✓ Monitored by the Offering Management team, meaning your feedback is getting directly to the team responsible for the future direction of the BrassRing ATS product.
- ✓ Ability to view feedback provided by other clients

We look forward to your participation and feedback!

Client Training and Enablement Sessions

Please join the Talent Management Solutions Training team for our regularly scheduled Training and Enablement sessions. These sessions may include release information, product demonstrations, implementation processes, and so much more!

Visit our site often for the most up-to-date schedule and agenda topics! <http://www-01..com/support/docview.wss?uid=swg27050653>

Visible Changes

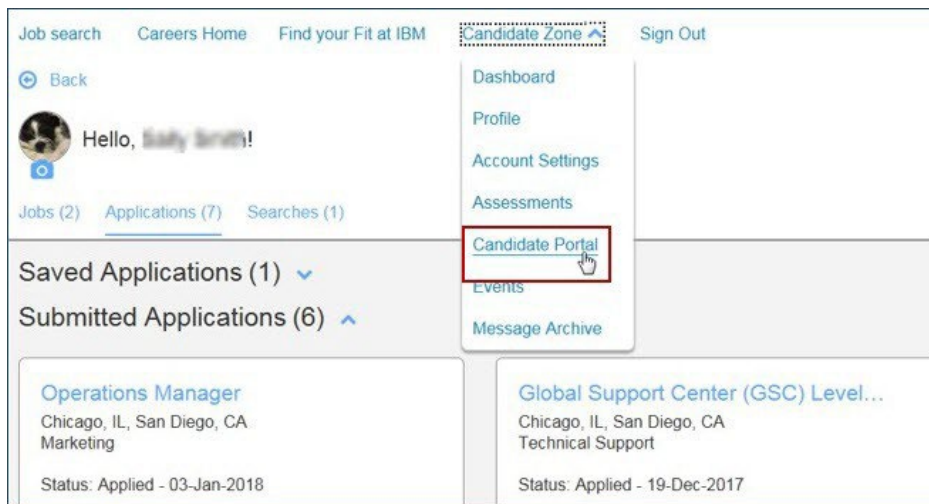
The current release of BrassRing ATS includes the following visible changes for BrassRing ATS and BrassRing Lead Manager.

Candidate Portal integration to Candidate Zone

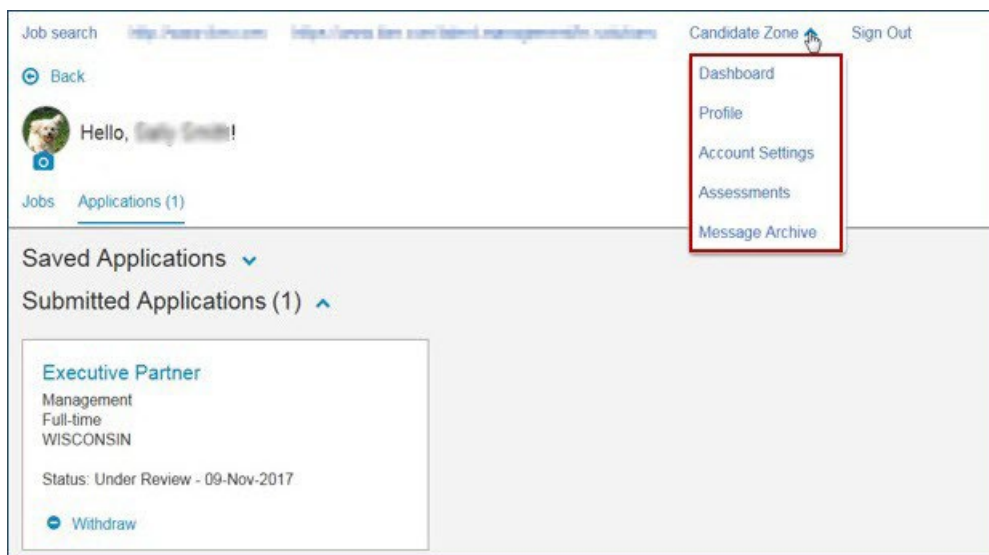
Note: The Candidate Portal/Zone updates were released to the Staging-environment-only during the May 2018 release. Based on your feedback, this functionality has been enhanced and will now be available in both Staging and Production environments during this release.

To continue improving the candidate experience on the Responsive Talent Gateways, the Candidate Portal pages have been integrated into the overall candidate workflow and made responsive. Starting this release, all features of the Candidate Portal are now available from the Candidate Zone Dashboard. The Candidate Portal/Zone setting has been enabled for all clients, for all Talent Gateways. The previously separate Candidate Portal will no longer be available.

Before:



After:



Candidates that are sent an email to access their documents/forms on the Candidate Zone will click on the hyperlink in the email and be directed to login to the Talent Gateway. Once logged in, they will land on the Status tab for the requisition they were sent the communication for. It is a recommended best practice to include instructions in the candidate's email directing them to click on either the documents or forms tab; depending on your process. Candidates that receive an offer will also have an alert at the top of the screen. Clicking on the alert will take the candidate directly to the offer posted to the Candidate Zone.

Job search Candidate Zone ▼ Sign Out

⌕ Back

✓ You have received an offer for this job.
[Review offer](#)

Solutions Expert

Current status: Applied

Last update: 02-Aug-2018

[View application](#)
[View job description](#)
[Add files](#)
[Withdraw application](#)

Status Documents (1) Forms (1)

1
2
3
4
5

1. Applied

02-Aug-2018

We have received your application! Thank you so much for considering us. You should expect to hear from us soon. Check back to this site for application status updates or to apply for additional jobs!

Three tabs are available:

- ✓ **Status tab:** This tab displays the status description and date of application or other HR status category. Information on this tab was available on the Candidate Zone prior to this release.
- ✓ **Documents tab:** This tab displays documents with the subsidiary form, files, or document packets posted by a recruiter for a specific candidate in a specific requisition folder. Documents are often used for Offer Letters and document subsidiary forms are used to collect additional information or an offer response from the candidate. The cards in this tab include file name, Added on date, Expires date, and a clear **Action required** indicator for any offer letters the candidate must review and provide a response. Candidates can click on the document title link or the **Review offer** link/icon to review the offer and respond via the doc subsidiary form.

Job search Candidate Zone ▼ Sign Out

⌕ Back

✓ You have received an offer for this job.
[Review offer](#)

Solutions Expert

Current status: Applied

Last update: 02-Aug-2018

[View application](#)
[View job description](#)
[Add files](#)
[Withdraw application](#)

Status Documents (1) Forms (1)

Documents

Action required

Offer Letter: [redacted] - 12BR - 15-Aug-2018
01:34:31

Date added: 15-Aug-2018
Expires: 27-Aug-2018

[Review offer](#)

- Candidates can click on the document title link or the Review offer link/icon to review the offer and respond via the doc subsidiary form. The offer letter opens as a PDF within the

page and the document subsidiary form is found below the PDF.

In order to enroll eligible dependent(s) and/or a domestic partner, you will be required to submit proof of the dependent's eligibility for coverage within 30 days of your date of hire. Acceptable forms of proof include: Marriage Certificate, Birth Certificate or Declaration of Domestic Partnership.

6. **401(k) Retirement Savings Plan:** Our plan provides for "Automatic Enrollment" for eligible employees who are hired on or after January 1, 2014. Automatic Enrollment means that 6% of

Fields marked in asterisk (*) are required

Acceptance/Decline of Offer

*First Name:

*Last Name:

*Offer Response:

*By checking this box, I acknowledge that I have read and agreed to the Terms and Conditions referenced: ☐ I have read and agree to the Terms and conditions

*Please type your name:

- The expires date will only show if the client setting "Candidate Portal - Append expiration date to the links of posted documents and document packets" is enabled.
- For candidates accessing the Talent Gateway via mobile device-based browsers, a modal window opens with a button Review document to download a PDF document, and text stating: Please review the attached document before proceeding. Candidates are required to download and review the offer document before they can open the subsidiary form. The following are the options available for candidates using mobile device-based browsers.
 - If candidate selects Review document, it initiates the download action on this device and the candidate then opens the PDF.
 - If candidate selects the Review later link, it acts as a back link returning the candidate to the previous page (for example, Application Details page) from where the candidate browsed to the current page.
 - If the candidate using mobile browser returns to offer page and has already selected Review document, the modal is no longer displayed. Instead, a button above subsidiary form with the label Review document is displayed.
- ✓ **Forms tab:** This tab displays candidate forms posted by a recruiter for a specific candidate in a specific requisition folder. Forms posted to the Candidate Zone are often meant to collect additional information that wasn't collected in the initial submission process. Collecting form data via the Candidate Zone instead of via eLink is more secure as candidates are required to login to their Talent Gateway profile. The form card includes form title, Added on date and a link to View or complete the form.

Job search Candidate Zone ▼ Sign Out

⌕ Back

✓ You have received an offer for this job.
[Review offer](#)

Solutions Expert

Current status: Applied

Last update: 02-Aug-2018

[View application](#)
[View job description](#)
[Add files](#)
[Withdraw application](#)

[Status](#)
[Documents \(1\)](#)
[Forms \(1\)](#)

Forms

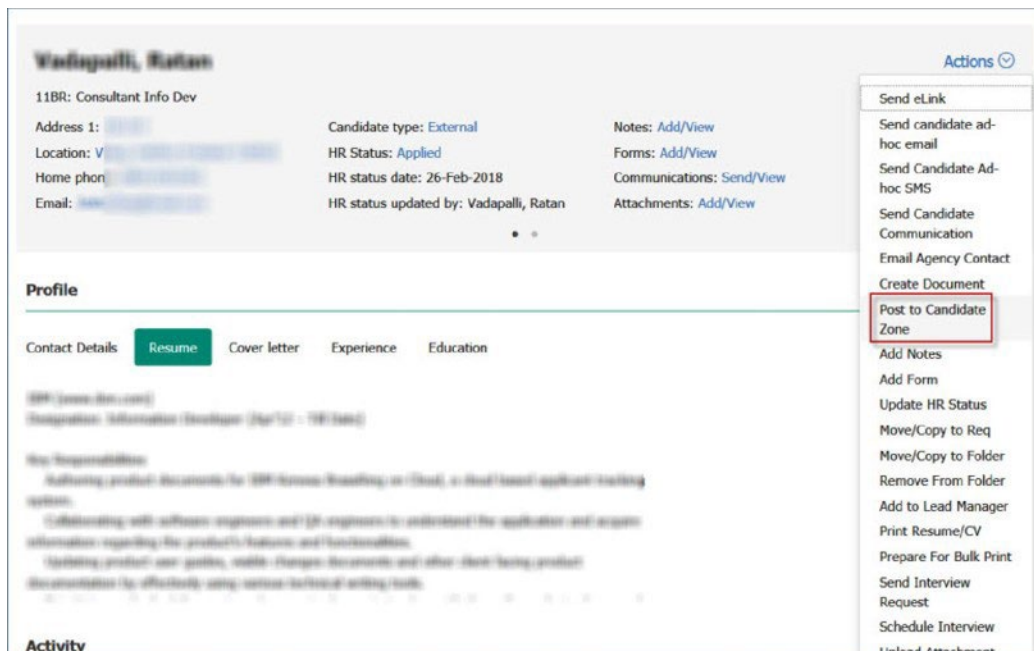
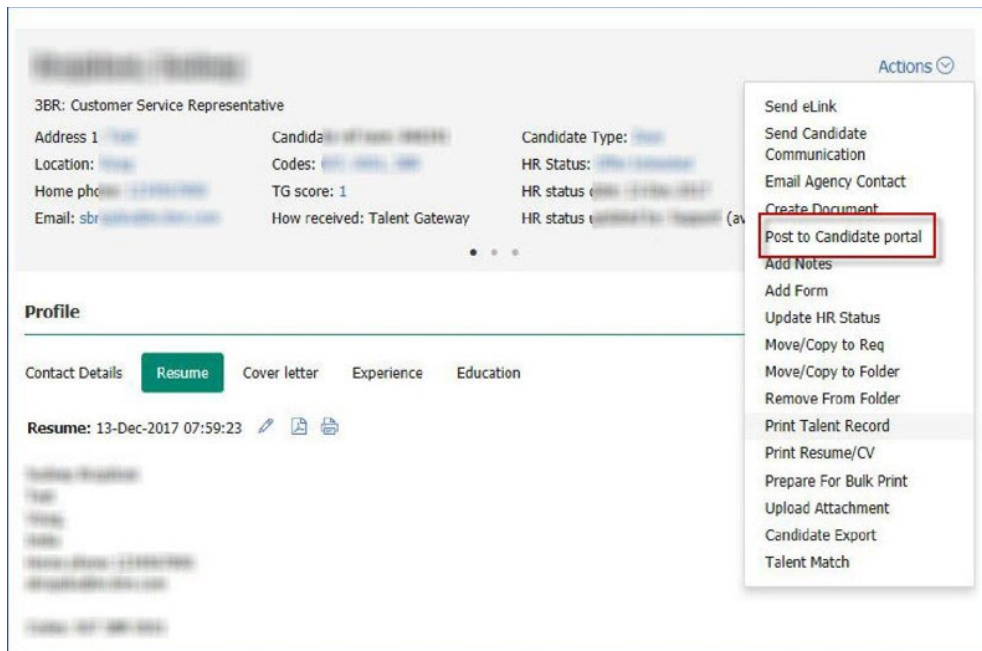
Application Form

Date added: 15-Aug-2018
Expires: 27-Aug-2018

👁 View

- A translated form shows by default (for example, French-Canadian form shows on a French-Canadian Talent Gateway), but other available form translations are available for candidates to select and switch to (the form contents only; Talent Gateway remains in the site locale).
- If a form is not translated in the Talent Gateway site locale, the system defaults the candidate form to the client's base locale. For example, if the Personal Identification form is not translated in French-Canadian, and it is posted by a Recruiter to a candidate that has a Talent Gateway profile in French-Canadian, then the form defaults to the client's base locale, such as US English. Best practice is to translate all candidate forms, fields, and options that may be posted to a Talent Gateway.
- If a form is deleted by a BrassRing ATS user, the form is automatically unposted from the candidate's Candidate Zone/Portal.

To ensure naming convention consistency, within the BrassRing ATS New UI, and Classic UI, all references to Candidate portal are updated to Candidate Zone. For example, the Post to Candidate portal action item in the Talent record is updated to **Post to Candidate Zone**.



The following are the additional changes across the New UI:

- ✓ The action menu item Post to Candidate portal is updated to **Post to Candidate Zone** in all screens.
- ✓ Window titles, text, button text and dialogs with Post to Candidate Portal are updated to display **zone** instead of portal.
- ✓ The merge Token is changed from [#Candidateportal:Candidateportal#] to [#Candidatezone:Candidatezoneurl#]. This is reflected when the token is added to any communication templates moving forward. Communication templates with this token already in use are not updated retroactively. The old merge token continues to work. It is recommended to update your communication templates to include the new token.

- ✓ Rendering of the merge token (for preview and send functions) replaces the old Candidate Portal Hyperlink with **Candidate Zone - Application Documents & Forms**, which is in turn displayed to candidates in the emails they receive.
- ✓ The action item **Post to candidate portal** is removed from candidate search results actions menu.

Post to Candidate Zone

Posting history Help

Post standalone items

Find and select items to post

Attachments (from the Talent Record)

Display all

Type in a search string

Clear

Candidate forms

Display all

Type in a search string

Clear

Documents (generated through 'Create document')

Display all

Type in a search string

Clear

Remove posting on

▼

▼

▼

📅

Post to Candidate Zone

Post a document packet

Select a document packet template

Display all

Type in a search string

Clear

Create a document packet

In addition to the updates mentioned, the following changes are made in the **Add/View Attachments** page in the candidate Talent Record:

- ✓ The column title Posted on Portal is updated to **Posted on Candidate Zone**.

Before this change:

Upload new attachment							
Date added	Added by	File	File size	Save	Posted on Portal	Document sub form	Delete attachment
14-Aug-2018 08:58:49	Vadigapalli, Ratan	Updated offer Letter.pdf	1K				
14-Aug-2018 09:20:31	Vadigapalli, Ratan	Offer2Doc.pdf	2K				

After this change:

Upload new attachment									
Date added	Added by	Source	Category	File	File size	Associated req(s)	Save	Posted on Candidate Zone	Delete attachment
02-Mar-2018 17:11:06		Enterprise	Offer Letter	Offer Letter: - 2-Mar-2018 17:11:06.pdf	15K	3BR:Solutions Expert			

- When BrassRing ATS users select the pushpin to post the document, the following message is displayed. **This will post the attachment to the Candidate portal on the Talent Gateway used for the initial submission to the job. Do you wish to continue?** The reference to Candidate portal in this message is updated to Candidate Zone.

Before this change

Upload new attachment									
Date added	Added by	Source	Category	File	File size	Associated req(s)	Save	Posted on Portal	Delete attachment
14-Aug-2018 08:58:49	Vadapulli, Ratan								
14-Aug-2018 09:20:31	Vadapulli, Ratan								

Message from webpage

This will post the attachment to the **Candidate portal** on the Talent Gateway used for the initial submission to the job. Do you wish to continue?

After this change:

Upload new attachment									
Date added	Added by	Source	Category	File	File size	Associated req(s)	Save	Posted on Candidate Zone	Delete attachment
02-Mar-2018 17:11:06		En							

This will post the attachment to the **Candidate Zone** on the Talent Gateway used for the initial submission to the job. Do you wish to continue?

- When BrassRing ATS users select the pushpin to remove the document, the following message is displayed. **This will remove the attachment from the Candidate portal on the Talent Gateway used for the initial submission to the job. Do you wish to continue?** The reference to Candidate portal in this message is updated to Candidate Zone.

After this change:

Upload new attachment									
Date added	Added by	Source	Category	File	File size	Associated req(s)	Save	Posted on Candidate Zone	Delete attachment
02-Mar-2018 17:11:06									

This will remove the attachment from the **Candidate Zone** on the Talent Gateway used for the initial submission to the job. Do you wish to continue?

Note: For organizations that often send documents/forms to candidates without profiles via the Candidate Zone, the candidate can not access this information unless the HR Status they are

currently in has the appropriate status setting enabled. The setting required to be enabled is Display job/referral status information and can be enabled in **Workbench > Tools > HR statuses > Edit the appropriate status > Talent Gateway & Agency Manager settings tab**. It is highly recommended to review your HR statuses to determine which statuses your candidates may be at when posting to the Candidate Zone.

Candidate zone Out of Scope Items:

- ✓ The Classic Gateway Questionnaire drawn eSignature or password validation functionality is not available on the responsive Candidate Zone/Portal. Text fields are supported to collect the candidate's typed signature.
- ✓ The Document ID field that was often used to distinguish across reqs is not applicable with the new Candidate Zone/Portal.
- ✓ Forms limitations: Candidate forms posted to the Candidate Zone/Portal adopt the look and feel of the form as if it were viewed/added by a Recruiter within BrassRing ATS. (The forms posted for review or completion do not match with what the candidate sees if the form was attached to the Responsive Talent Gateway.) For example, the layout of question labels/answers will be different.
 - Responsive breakpoints are also different.
 - If the candidate form allows for multiple languages, a language selection option appears.
 - Grid fields, which are only available on the Talent Gateway candidate form, are not supported.
 - Error message styling is per the Recruiter experience (solid red blocks with white text), not the responsive candidate experience (transparent boxes with red outline and error icon).
- ✓ Non-logged in profile posting limitation; although Recruiter Experience does allow posting to candidate zone for candidate in req folder at 0-Filed, if they are a non-logged in profile (for example, Agency, Candidate Import, Skipped sign-in, or Basic TG submission), such a posting is not available on Full Talent Gateways unless the candidate is updated to another HR Status (any status besides 0-Filed).
- ✓ Enhanced form layout is not supported for document subsidiary forms. This is a configurable option in Workbench however it is not rendered and therefore not supported on the Responsive Talent Gateways.
- ✓ If a field is hidden on the form, there isn't any value on the candidate submission, even if they are autofill type (where source has value).
- ✓ Within the Classic BrassRing ATS UI, Recruiters are not restricted from posting candidate forms that do not have the proper privileges to allow the candidate to add/view/modify the form. (The Classic UI does not confirm that the QuickStart user type has the ability to add/view/modify the form that is selected to be posted.) It is recommended that training is conducted at your organization to make Recruiters aware of which forms they can and cannot post to the Candidate Zone/Portal. Forms that are posted that do not have the option for QuickStart users to add/view/modify see an appropriate error message.

RTC internal reference # 87602, 102755, 102756, 102757, 109697, BR121, BR148.

Responsive Talent Gateways - Skills Data

The Skills field was released to Staging only during the July release (18.07.23). The details of this feature can be found on the Knowledge Center:

https://www..com/support/knowledgecenter/SSEUFV/BrassRingATS_Release_Notes_18_07_23_updated/resp_app_18_07_23_1.html

Please review the feature description, test the feature in your BrassRing ATS Staging environment and provide us your feedback:https://www..com/mysupport/s/question/0D50z000056k8WICAI/feature-feedback-responsive-tgs-skills-data?language=en_US

Responsive Apply - Social Media Share Button Removal

To reduce redundancy for clients that have Social Media functionality enabled on their Talent Gateways, the Share button (located at the bottom of the Job Details page) is removed.

If Social Media is enabled within a client's account, three social media specific share buttons for Facebook, Twitter and LinkedIn are already available for candidates' use on the Job Details page.

Note: If the Talent Gateway setting **Social media integration - allow post to my social networks for Candidates** is set to Yes and the Talent Gateway setting **Social media integration - show share buttons on job details page** is set to No, this release will automatically enable the setting **Social media integration - show share buttons on job details page**.

To avoid future configuration of the button, the Workbench Talent Gateway setting **Social media integration - allow post to my social networks for Candidates** is hidden. Before this release:

Talent Gateway details

Social media instructions: On this page you can authorize [clientname] to access to your public profile on the social networking sites listed. Access to a site continues until you revoke the authorization for that specific

Reset to default

Default message for Social Media posting: Job vacancy at [clientname] for [jobtitle]

Reset to default

Social media integration - allow post to my social networks for Candidates: ☒ Yes ☐ No

Social media integration - allow post to my social networks for Non-system users: ☒ Yes ☐ No

Social media integration - allow post to my social networks for Recruiters: ☒ Yes ☐ No

Social media integration - allow post via social referral email: ☒ Yes ☐ No

Social media integration - show share buttons on job details page: ☒ Yes ☐ No

Back

LinkedIn Share Facebook Share 0 Twitter Tweet

Consultant Info Dev

Job Description
Information Development using Oxygen, DITA and other authoring tools. Making videos using video editing tools like Camtasia.

Department
Information Development

Location/Division
Vizag

No. of Positions
1

Apply Save Share

After this release:

Talent Gateway details

Reset to default

public profile on the social networking sites listed. Access to a site continues until you revoke the authorization for that specific

Default message for Social Media posting:

Reset to default

Job vacancy at [clientname] for [jobtitle]

Yes No

Social media integration - allow post to my social networks for Non-system users ☐ Yes ☒ No

Social media integration - allow post to my social networks for Recruiters: ☒ Yes ☐ No

Social media integration - allow post via social referral email: ☒ Yes ☐ No

Social media integration - show share buttons on job details page: ☒ Yes ☐ No

Social media integration - enable login: ☒ Yes ☐ No

[Back](#)

[in Share](#) [Share 0](#) [Tweet](#)

20BR
Global Support Center Agent
 Administrative
 Full-time

About us
 (Client specific statement displayed on job posting to give candidates information about the company)

Company
 Example Company N

EEO Statement
 (Client specific statement displayed on job posting about EEO policies and practices)

Type of position **Travel required**
 Contractor Up to 50%

Department
 Department 2

[Apply](#) [Save](#)

RTC internal reference# 108284, 110109, 108364.

Responsive Apply - Page Title Spacing

It was observed that the page titles in Responsive Talent Gateways are incorrectly formatted and have incorrect spacing. The format displayed before this release: [GQ Page Title]([Job Title]) - Apply. There was no space between the GQ page title and the job title. There was additional space between parenthesis for job title. The accurate format that should be displayed is: [GQ Page Title] ([Job Title]) - Apply. The spacing issue is addressed and starting this release, the browser titles are displayed with appropriate spacing and format.

RTC internal reference # 107372.

Candidate Communications - Communications History Filters

Starting this release, BrassRing ATS users accessing the Send Candidate Communication screen see a new communication filter option in the **Communications history** section. Historically, in the classic UI, this section had three tabs. In order to classify/categorize the candidate communications in the New UI, a filter is added. The filter has four options. The four options are:

- ✓ **Candidate:** This filter option is selected by default when a BrassRing ATS user views the Send Candidate Communications screen. Communications shown in this filter were sent to the specific candidate that you have accessed.
- ✓ **Other Recipients:** This filter option allows the BrassRing ATS user to view communications sent to recipients other than the candidate, such as a communication to the Hiring Manager to review the candidate's Talent Record.
- ✓ **Event Manager:** This filter displays all communications sent from the Event Manager tool to the specific candidate.
- ✓ **All:** Displays all communications set, regardless of who the recipient was.

Before this release:

The screenshot shows the 'Send Candidate Communication' interface for a candidate named 'varadapalli, Ratnakumar'. It includes a 'Select template' section with search bars for 'Communications template' and 'Letter template', each with a 'Go' button. Below this is the 'Communication History' section, which contains a table with the following data:

Type	Name	Date	From	To	Req	Details
Communication - Email	certificate required	14-Aug-2018	varadapalli, Ratnakumar	varadapalli, Ratnakumar [varadapalli@brs.com]	18BR:Consultant Info Dev	

A 'Close' button is located at the bottom left of the interface.

After this release:

Send Candidate Communication - **Vadigailli, Ratan**

Fields marked in asterisk (*) are required

Select template *

Communications template:

Letter template:

Document packet template:

Communication History

Filter: **Candidate**

No results

- Candidate
- Other Recipients
- Event Manager
- All

RTC internal reference # 108263.

HR Status Update - Error message

When the client setting **HR Status blocked period (1-10 Days)** is configured to a specific number of days, and an HR status is configured to be blocked, BrassRing ATS users can not update the HR Status of a candidate before the specified number days have elapsed. When users try to update the HR status in this scenario, the following error message is displayed in Classic UI. **HR Status could not be updated since the req has not been posted to a Gateway for the designated period of time. Select an available status or close to cancel.** However, in the BrassRing ATS new UI, the error message displayed was **Update Failed!**. Starting this release, the descriptive message displayed in classic UI is also displayed in the New UI when a user tries to update a candidate HR status where applicable.

RTC internal reference # 107336.

Reqs - Posting Closed Reqs

It was observed that, BrassRing ATS users were able to post reqs in closed status to other posting options such as job board aggregators. In order to address this deviation, the pencil icon displayed in the Post/edit details column is not displayed unless the req status is changed to open.

Other posting options

Posting interface	Date submitted	Start date	Posting expiration/duration	Post/edit details
Arbita				
BrassRing Recruitment Services				
Broadbean				
Community Gateway Post				
eQuest				
First Advantage				
JWTInside / EasyPost				
LogicMelon				

Update all postings

Close

Cancel

Refresh

Update newly selected/unselected postings only

Note: Due to this change, there is an impact when posting a req to other posting. A req is completely moved into open status only after users select **Update all postings** on the posting options screen. Therefore, in case of opening or reopening a requisition, in order for the users to view the pencil icon on the Post/edit details column of Other posting options, users must select **Update all postings** and access the posting options screen again.

RTC internal reference # 108547.

Reqs - Job Code Default Data (JCDD) Logic with Save as New Reqs

The following scenario was observed in BrassRing ATS while creating a new requisition using the save req as new feature:

- ✓ A BrassRing ATS user creates a multi select field (F1) on a req form.
- ✓ The user then creates a job code (JC1) with Job Code Default Data (JCDD) against the field F1
- ✓ The user creates another job code (JC2) without JCDD against the field F1
- ✓ The user creates a Req (1BR)with job code JC1
- ✓ User selects the Req 1BR and select Save as new.
- ✓ In the Save as new page, the user selects a different job code (JC2). Because this is the first time JCDD is triggered for the new req, the field F1 retains the existing value.
- ✓ Now again change the job code. Because this is not the first time JCDD is triggered and job code in JC2 does not have any JCDD, the field F1 clears the existing value.

This behavior is now adjusted for both save as new reqs and draft reqs such that the value in the req form field is cleared when the job code is changed regardless of whether the job code is changed for the first time or later.

RTC internal reference # 111920.

Note: Please note that the previous adjustment was made to clear the field only when the job code is changed for a second time or later. However, starting this release, the field is cleared even during the first change in job code.

Reqs - Req Field Association (RFA) Logic with Save as New Reqs

The following scenario was observed in BrassRing ATS while creating a new requisition using the save req as new feature:

- ✓ Create a job code (JC1) with two custom fields(CFR1 of type Radio and CFT2 of type Text Area) with Req Field Association. (CFR1 should be the Parent field and CFT2 should be the child field).
- ✓ Now in the Add Req screen, select the newly created job code JC1. Observe that the Parent field CFR1 is selected with default value and the child field CFT2 value is not populated.

With the current release, this deviation is addressed and the value in the Text Area field is populated based on the req field association.

RTC internal reference # 109891.

Reqs - Job Code Default Data (JCDD) Logic while Removing and adding Job Code

The following scenario was observed in BrassRing ATS Recruiter experience while creating a new requisition.

- ✓ Go to **Reqs > Add new req.**
- ✓ Select a req form RF1 and continue.
- ✓ Select a job code JC1.
- ✓ Job description is automatically loaded based on the Job Code Default Data.
- ✓ Clear Job Code field.
- ✓ Re-enter the same job code in the Job Code field.
- ✓ Verify whether the JCDD is automatically populated or not. It was observed that the JCDD is not populated when the job code is removed and re-entered.

With the current release, this deviation is addressed and the JCDD is automatically populated when the job code is removed and re-entered.

RTC internal reference # 110941.

Posting Options - Job Board Name Update

Note: Please note that this update is made in **Staging Environment** only. The posting partner has updated the launch URL of their Staging environment and that change is cascaded to BrassRing ATS. There is no change on the posting partner's production site.

The launch URL and display name of one of the posting partners is updated. This change is based on the Branding and UI updates of the posting partner's site. The name of the posting partner SmartPost is now displayed as **M-Cloud / SmartPost** in the list of Other Posting options. The launch URL displayed upon mouse hover is also updated. The existing URL <http://go8-snap.smartpost.com> is updated to <https://smartpost.qa.m-cloud.io/>.

Updated Posting Partner name and URL:

Other posting options				
Posting interface	Date submitted	Start date	Posting expiration/duration	Post/edit details
Arbita				
Broadbean				
Community Gateway Post				
eQuest				
First Advantage				
LogicMelon				
M-Cloud/SmartPost				
Update all postings Close Cancel Refresh Update newly selected/unselected postings only				
https://smartpost.qa.m-cloud.io/				

RTC internal reference # 111605.

Translation Updates - German

The following text strings in German are updated on the Talent Gateways: Are you sure you want to leave this page?

- ✓ English string: You are about to leave this application.
Existing German translation: Sie verlassen gerade diese Anwendung.
Updated to: Sie sind dabei, die aktuelle Seite zu verlassen.
- ✓ English string : Proceeding will add your application to your saved applications. Your saved application is available to complete within the next {{daysInDraft}} days.
Existing German translation: Wenn Sie fortfahren, wird Ihre Anwendung zu Ihren gespeicherten Anwendungen hinzugefügt. Ihre gespeicherte Anwendung kann in den nächsten {{daysInDraft}} Tagen abgeschlossen werden.
Changed to: Wenn Sie fortfahren, wird Ihre Bewerbung zu Ihren gespeicherten Bewerbungen hinzugefügt und kann innerhalb der nächsten {{daysInDraft}} Tage abgeschlossen werden.

RTC internal reference # 109498.

Event Manager - View Req in New UI Format

It was observed that in the BrassRing ATS New UI, when candidates access certain pages of Event Manager, the pages were still in the Classic UI. The View Req page (**Candidate > Event Manager > Confirmed Candidates > Req Title (under Requisition column)**) was displayed in the Classic UI format in spite of the user logging into the BrassRing ATS New UI. This has now been addressed and starting this release, the view Req page is displayed in the New UI format.

RTC internal reference #108037.

BrassRing Lead Manager - Talent Suite User Experience

Starting this release, when users launch BrassRing Lead Manager from Talent Suite BrassRing ATS New UI, they have the Talent Suite user experience. They see the Talent Suite header and footer, Talent suite app launcher, etc while using BrassRing Lead Manager.

RTC internal reference #106641.

Configurable Changes

The current release of BrassRing ATS includes the following configurable features for BrassRing ATS and BrassRing Lead Manager. Configurable features must be configured or turned on to be visible and available to users.

Responsive Talent Gateways - Skip Sign-in

Clients can now choose to enable their Responsive Talent Gateways to allow candidates to skip the account creation process and instead, apply directly to jobs. This change reduces clicks and speeds up the application process for candidates by allowing them to skip profile creation. Candidates can still create a profile after applying or later via an automated email. This feature allows the candidate to still be able to log in and check their application status later.

This feature was released to Staging with the July release (18.07.23) and will now be available in Production with the August release (18.08.20).

The following are the changes that candidates see when this feature is enabled for a Responsive Talent Gateway:

- ✓ When candidates select to apply to a req, they see a **Skip Sign-in** link on the login page along with the login fields.
- ✓ If a candidate chooses to skip sign-in, the candidate does not see the regular responsive Talent gateway links such as sign-in, sign-out, Candidate zone, etc.
- ✓ While applying, candidates do not see options to save the application as draft or save the job to apply later.
- ✓ The Inactivity timeout setting should be configured to a short duration (example, 60 or 90 seconds) to ensure data security and privacy of the candidates.
- ✓ Messages upon session timeout due to inactivity are displayed accordingly.
- ✓ If configured, a privacy policy message is displayed to the candidates before they are allowed to apply. This message is not repeated to the candidates if they choose to create account after submitting job application, since they would have already agreed to the privacy policy.
- ✓ The above changes also occur when the candidate applies for multiple jobs while skipping sign-in.
- ✓ The Sign In link/option will be hidden on the create profile page after the candidate clicks on the create a profile link. This reduces confusion for candidates, forcing them to create a profile.
- ✓ If the candidate skips the create profile option, and your organization has implemented the auto-creation of a Talent Gateway Profile upon posting to the Candidate Portal/Zone, the system will allow a Talent Gateway profile to be created with the defined login credentials.
- ✓ **Assessments:** If the applied job has an assessment, candidates must complete the assessment before closing the browser or the session is timed-out. If the candidates choose to create an account after submitting application, they can complete the assessment at a later time by signing into their account and going to **Candidate Zone > Pending Assessments**.

Job search

⬅ Back

Sign In

Skip sign in

_____ Or _____



_____ Or _____

Fields marked with an asterisk (*) are required.

*Email address

*Password

[Forgot Username or Password?](#)

Sign in

[Don't have an account yet?](#)

Message on the confirmation/application complete page:

Application Complete

100%

Executive Partner

Your application has been submitted. We would like to take this time to express our appreciation to you. We will review your skills and experience to see if there is a match with our open positions. If there is, you will be contacted by a member of our recruitment team.

Thank you.

If you would like to track the status of your application(s), please [create an account](#).

Start a new search

Upon completion of the job application, the candidate reference email is sent to the candidate and included in that email, a message stating **If you would like to track the status of your application(s), then please create an account.** The **create an account** is a hyperlink and the candidate goes to the account creation page by selecting this link. This verbiage is not configurable.

Note:

- ✓ If your organization has disabled the candidate reference email (by enabling the Talent Gateway setting **Turn off candidate reference e-mail**) candidates will not receive the email that includes the create profile link.
- ✓ There is no current expiration for the create profile link within the candidate reference email. Meaning, the candidate can access that link at any time after applying to create a profile and see the information associated to their application.

Your candidate reference number - IBM.

IBM

To: [\[redacted\]](#)

Thank you, [redacted] for expressing interest in our organization.

We have successfully received your submission to the following position(s):

Project Consultant 1BR

If you would like to track the status of your application(s), please [create an account](#).

A system-generated candidate reference number has been created for you and may be useful to keep for your records. Your candidate reference number is: 65216

Thank you.

** Please do not reply to this e-mail.*

How do clients get this feature?

An additional option **Allow to skip sign in (still allows sign in/ create account & sign in related features)** is added to the Responsive Layout setting **Sign in availability for candidates**.
Workbench path: **Tools > Talent Gateways > [select Responsive Layout check mark of Talent Gateway] > General Tab > User sign in and session Handling**

General

User sign in and session handling

Sign in availability for candidates:

Require sign in (*recommended for best candidate experience*)

Allow to skip sign in (still allows sign in / create account & sign in related features)

Disable sign in (disables all sign in related features on this TG)

User inactivity time-out period (in seconds)

Standalone Apply

Use as standalone Gateway Questionnaire:

No (this TG retains search functionality)

Posted Documents & Forms per Application (i.e., "responsive candidate portal")

Notification text - You have received a document with subsidiary form (e.g., offer) for this job

Reset to default

Link text - Review document with subsidiary form (e.g., offer)

Reset to default

Branding: Fonts/Colors/Images

The Visual Branding Tool will allow interactive changes of font attributes, colors to various elements and the selection of images to the 'True Preview Talent Gateway' or Talent Gateway in 'configuration mode'

Save Revert To Saved Cancel

While configuring this option, Workbench administrators should also configure the setting **User inactivity time-out period (in seconds)**. This setting can't be left blank.

Please provide us your feedback about this feature here: https://www..com/mysupport/s/question/0D50z000056k8jGCAQ/feature-feedback-tgs-skip-signin?language=en_US

RTC internal reference # 96839, 96840.

Responsive Talent Gateways - Terminology customization

In a step to improve candidate experience, and ensure usage of accurate terminology, two new settings are added during this release. These settings can be used by clients to insert the terminology they would like to use in the following areas of the Responsive Talent Gateways:

- ✓ Alert messages on Application details page. **You have received an offer for this job** is the default value.
- ✓ Action message on Application details page. **Review Offer** is the default value.
- ✓ Job cards. **Review Offer** is the default value.

Job search Candidate Zone ▼ Sign Out

⌕ Back

✓ You have received an offer/contract for this job!
[Review offer/contract](#)

Core Systems Engineer

Current status: Under Review

Last update: 12-Jul-2017

[View job description](#) [Add files](#)

Status Documents (1) Forms (1)

Documents

Action required

Offer Letter: Abby Road - 3BR - 25-Jul-2018 00:50:28

Date added: 25-Jul-2018

✎ [Review offer/contract](#)

How do clients get this feature?

Two settings **Notification text - You have received a document with subsidiary form (e.g. offer) for this job** and **Link text - Review document with subsidiary form (e.g., offer)** are added in the Responsive Layout settings General Tab.

Workbench Path: **Tools > Talent Gateways > [select Responsive Layout check mark of Talent Gateway] > General Tab > Posted Documents & Forms per Application.**

Responsive Layout details Audit Trail

General

User sign in and session handling

Sign in availability for candidates:

User inactivity time-out period (in seconds):

Standalone Apply

Use as standalone Gateway Questionnaire:

Posted Documents & Forms per Application (i.e., "responsive candidate portal")

Notification text - You have received a document with subsidiary form (e.g., offer) for this job

[Reset to default](#)

Link text - Review document with subsidiary form (e.g., offer)

[Reset to default](#)

RTC internal reference # 108370, 108372.

New Candidate Portal - Sign in Configuration

If a Talent Gateway is configured to be the default gateway for candidates without a Talent Gateway profile (by having the setting **Default site for Candidate Portal access for non-logged in profiles with matching locale** enabled), the following dependencies are updated:

- ✓ The responsive layout configuration setting **Sign in availability for candidates:** can't be configured with the option **Disable sign in (disables all sign in related features on this TG)**. If a Workbench user tries to select this option, the following error message is displayed. **Default site for Candidate Portal is enabled, therefore sign in cannot be disabled (it must be "Require sign in..." or "Allow to skip sign in..." value)..**
- ✓ The setting **Use as standalone Gateway Questionnaire** becomes inactive. Workbench users can't configure this setting.

RTC internal reference # 109381.

BrassRing ATS Workbench

The current release of BrassRing ATS does not include any configurable features for BrassRing ATS Workbench. Configurable features must be configured or turned on to be visible and available to users.